HARISH KUMAR

Consultant Hoonar Tekwurks

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Professional Summary

Salesforce CPQ

- Having 3 years experience in quote to cash functionality such as Opportunities Product configuration, product rules, pricing rules, Quote order and contracts.
- Working knowledge on **Product and service configuration**, **pricing rules**, **defining product bundle structure**, **dynamic bundles**, **constraints rules** and **option constraints**.
- Worked on Salesforce CPQ(Steel Brick) pricing such as cost/markup, percent of total, block price rules, filter rules, system and user discounts, volume based pricing and attribute based pricing.
- Implemented pick list, dependent pick list, lookup junction, master detail relationship, formula field on Custom object.

Salesforce

- Designed, setup and maintained Salesforce standard objects, custom objects and junction objects, while also structuring user roles, security profiles and workflow rules.
- Developed reports, dashboards, and processes to continuously monitor data quality and integrity.
- Automating business process using **flow builder** and **process builder**.
- Security Implementation and Sharing Rules at Object Level, Field Level and Record Level for different Users at different levels of Organization.
- User Management Profiles, Role, Role Hierarchy and Permission Sets; Maintaining security and data.
- Experience implementing Salesforce configuration changes including **Page Layouts**, **Fields**, **Record Types**, **Custom Settings**, **Assignment Rules**, **Approval Processes**, etc.
- Worked on Public Groups, Queues, Role hierarchy, tasks and Events, Email alerts and templates.

Siebel

- Proficient Experience on Siebel Product Configuration, Siebel Product Development, Siebel CRM, Siebel Pricing, Catalog Pricing and Product Constraints.
- Experience in Product Lifecycle, Business Modelling, Solution Estimations Methodology and RODOD methodology.
- Excellent Product Development concepts and Order Management Flow.
- Worked on **Production** for **BAU deliveries**.
- Involved in phases of Software development life cycle like **Design**, **Requirement** analysis, Development/Implementation, Testing and Product Deployment.
- Hands on knowledge on **Flat Files, Excel** and **Oracle SQL Server**.
- Direct Client interaction.
- Worked on **Production Support** for 3 Years

Technical Skills

- Database: SOQL, SQL Developer.
- **Software:** Visual Studio, Eclipse, Shell Scripting, MS office.
- Technologies: Salesforce Admin, Salesforce Developer, Oracle Siebel CRM, Siebel Product Configuration, Remedy/Jira.
- Web-Technologies: XML and HTML.
- Others: Data Management, User Management.

<u>Industrial Experience:</u>

Hoonar tekwurks (1 Years 10 Months)

Project Name:Designation:Vodacom (Vodafone SA)Consultant

Period: Environment: January 2022 – Till Present Salesforce CPQ,

Salesforce Admin, Siebel Product Configuration

Roles and Responsibilities:

- 1.8 Year of Experience in Salesforce CPQ, Salesforce Admin for Vodacom.
- Worked with quote to cash functionality such as Opportunities Product configuration, product rules, pricing rules, Quote order and contracts.
- Working knowledge on **Product and service configuration**, **pricing rules**, **defining product bundle structure**, **dynamic bundles**, **constraints rules** and **option constraints**.
- Designed, setup and maintained Salesforce standard objects, custom objectsalso structuring user roles, security profiles, workflow rules, created and updated users, reports and dashboards.
- Automating business process using flow builder and process builder.
- Managing Roles, profiles, access, workflows rules and user management.

Accenture Solution Pvt. Ltd. Pune (4.1 Years)

Project Name: Designation:

Vodafone NewCo Application Development Analyst

(UK) Period:

Client: November 2017 – December 2021.

November 2017 Beechiber 2021

Vodafone UK Environment:

Salesforce CPQ, Salesforce Admin,

Siebel Product Development, Siebel Product Configuration

Roles and Responsibilities:

- Experience in **quote to cash** functionality such as **Opportunities Product configuration**, **product rules**, **pricing rules**, **Quote order** and **contracts**.
- Working knowledge on Product and service configuration, pricing rules, defining product bundle structure, dynamic bundles, constraints rules and option constraints.
- Worked on Salesforce CPQ(Steel Brick) pricing such as cost/markup, percent of total, block price rules, filter rules, system and user discounts, volume based pricing
- Proficient Experience on Siebel Product Configuration, Siebel Product Development, Siebel CRM, Siebel Pricing, Catalog Pricing and Product Constraints.

Certifications and Achievements

- 1 x Salesforce Administration Certified
- 1 x Salesforce Platform Developer
- Trailhead: Mountaineer
- Got awarded with Delivery Hero and APEX Award in Accenture.

Education Qualifications

DEGREE	INSTITUTION/BOARI PERECNTAGE / CGPA		YEAR OF PASSING
B.E (Computer Engineering)	SKNSITS Lonavala (SPPU)	2017	62%
XII	Kendriya Vidyalaya R.H.E Pune	2013	66%
X	Kendriya Vidyalaya R.H.E Pune	2011	8.6 CGPA

Personal Information

Hobbies and Interests

Playing Football, Listening to music, Photography.

Languages:

English, Hindi and Marathi.

• Address:

H101, Splendid County, Lohegaon, Pune -47.

Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:	
Place: Pune	Harish Kuma