

RESUME

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Career Objective

Seeking a challenging and growth-oriented position in a Salesforce development organization that will contribute to the growth of the company and enrich my professional career. This position will help me to achieve my goal toward my career.

Summary

- Work Experience of 6 months training and 4-month live project in Salesforce Development, Administration, Implementation and Customization Support of Salesforce CRM based on Admin and application on Force.com Platform.
- Good experience in Administration, Configuration, Implementation, and support with the Salesforce.com platform.
- Experience in SFDC development using Lightning Aura Components, Lightning Web Components, Apex classes, Triggers, Visualforce, Force.com IDE
- Implemented security and sharing rules at the object, field, and record levels for different users.
- Hands-on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Workflows, Reports, Dashboards, Tasks and Events
- Creating Custom Apps, Custom Objects, Custom fields, Handling Page Layouts and Related List, and defining Field Dependencies.
- Experience in data migration using Data Loader, Import Wizard.
- Developing reports, dashboards, and processes to continuously monitor data quality and integrity.
- A good communicator with the ability to work in a team and work according to deadlines.
- Quick learner with a desire for continuous personal growth.
- Flexible, adaptable, and eager to learn new skills.

Technical Skills

Salesforce Platform, Lightning Aura Components, Lightning Web Components, Apex trigger, Batch Apex, Visualforce, SOQL, SOSL, JavaScript, HTML, CSS.

Educational Qualifications

- **2017-20:** Degree from KDK College of Engineering., Affiliated to Rashtrasanth Tukdoji Maharaj Nagpur University, Nagpur – Bachelor of Engineering (Information Technology).
- **2013-16:** Diploma, KDK Polytechnic, Nagpur (MSBTE), with 61.24%.
- **2008-09:** SSC, Maharashtra Vidyalaya & Jr. College, Khaparkheda (Maharashtra state Board), with 62.15%.

Internship Experience

Info Cloud Technology, Nagpur.

Salesforce Developer Intern, Winter- 2020

Duration: 6 month

Internship Project

Project Title: Hospital Management

Role: Salesforce Admin/Developer(Trainee)

Hospital Management application to maintain data about doctors, patients and visits of patients to doctors for simplicity sake consider only OPD visits, i.e. admitting to hospital for a longer duration, operation, etc.

The Main Objective of the Project is to enable scalability and flexibility within the assessment process. The system to automate the process of Hospital so that manage all think easily.

I worked as an administrator and Developer handled the following responsibilities.

- Worked on Requirement gathering
- Familiar with Data Modeling
- Worked on Creating functional Document documentation
- Applied batch apex and trigger.

Responsibilities:

- Developed various Custom Objects, Tabs, Relationship data model, validation rules

- Involved in setting up field-level access for each custom object created based on the user's role within the organization.
- Created a commission Approval process based on the Agent and Sales Manager.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.

Project Title: Pizza Delivery Management

Role: Salesforce Admin/Developer(Trainee)

I worked as a Salesforce administrator doing production support activities. This system provides product administration, Billing, and Order management functions for the Restaurant. The major functions of this project module included create customers, create pizza products, create orders, assign orders to the delivery agents, generating order billing. The Billing module allowed Billing and receivables to look into multiple modes of Payment, and Rates Definition for Services.

Responsibilities:

- Developed custom objects, relationships, workflows.
- Involved in Setting up Users, roles, profiles, and Security settings.
- To send daily/monthly Email alerts to customers for orders.
- Designed and developed various functional needs in the application.
- Used Trigger for backup data and lightning aura component
- Create report and Dashboard.

Academic Project

- Water-Saving with IoT

Duration: Dec-2019 to Feb-2020

Team Size: 4

Skill Used: C# .Net

It is the IOT based project which has used to configured both hardware and software to manage the water pump automatically as per the water level in the tank and save water from wasting it.

- Ticketing System

Duration: Dec-2018 to March-2019

Team Size: 2

Skill Used: Java

It is the standalone help-desk system that manages customer inquiries and complaints by business users to solve the issue related to their products and service. It helps to focus on customer relationships and improve business quality.

- Dynamic Attendance Management System

Duration: Dec-2015 to Feb-2016

Team Size: 3

Skill Used: Java

It is a dynamic web project that manages the daily attendance by the users and also maintains the reports for it.

Extra-Curricular

- Participated in Project Competition conducted in College and also in other events.

Personal Details

Date of Birth : 20th June 1993.

Nationality : Indian

Languages Known : Marathi, Hindi, and English.

Declaration

I hereby declare that the above-mentioned information is true to the best of my knowledge.

Date:

Place:

Signature

(Dolly W. Bagde)