Manikant Prasad

System Engineer

<u>Summary</u>

- Salesforce Developer with 2.3+ years evaluating company processes, developing CRM workflows and adapting applications for business needs. Skill at developing an application usually building business logic in backend. Salesforce development along with CRM workflow development.
- Working in an Agile Methodology following regular sprint planning and completing the assigned user stories before deadline.

Experience

Salesforce Developer

09/2018 -Present

Tata Consultancy Services (TCS) • Kolkata, West Bengal

- Determined integration frequency, methods and specifications such as inputs and reports.
- Engineered Salesforce ecosystem using combination of configuration, data integration and custom development approaches for platform.
- Written Apex code for inbound and outbound web services, including parsing of response and mapping to appropriate Salesforce fields. Familiar with Salesforce.
- Lightning, Visualforce, Salesforce Configuration and Customization.
- Gained Exposure to major software platforms such as JIRA, Copado (Deployment tool), DataLoader, WorkBench,CRM based Salesforce Sandbox and other related tools.
- Working in Agile Methodology Environment where work status is monitored everyday both by Client and Internal Project Manager.

<u>Skills</u>

SalesforceJavascript

- Python
- SQL

Education

Bachelor of Engineering

Government Engineering college Ujjain, Madhya Pradesh
Graduated in Electronics and Communication Engineering with 7.36 GPA

06/2018

Certifications

- Salesforce Certified Platform Developer I
- Salesforce Platform App Builder
- Salesforce Certified Administrator
- Copado Certified Administrator
- Copado Certified Developer
- Flosum Certified Professional
- Scrum Foundation Professional Certified (SFPC)
- Metamorph : Certificate in CPG_Sales and Marketing

Languages

• English

• Hindi