

## Contact Me

- +91-9928040901
- singhsurbhi56@gmail.com
- 250, B-Block, Pratap-Nagar, Udaipur, Rajasthan (313001)
- linkedin.com/in/surbhi-singh-sadawat
- trailblazer.me/id/ssingh31

## Education

- *B.Tech, CSE (2014-2018)*  
MPUAT Udaipur
- *Senior Secondary School - 2013*  
CBSE
- *Secondary School - 2011*  
CBSE

## Summary

Hands-on work experience in Salesforce Technology since 2018.

- Developed Apex Classes, Apex Triggers, and Visualforce Controllers.
- Created enriching UI using Lightning Web Components and Lightning Aura Components, SLDS, and Visualforce Pages.
- Strong implementation and rollout experience with salesforce.com CRM, Sales Cloud, Service Cloud, Experience Cloud, and Communities.
- Experienced In SFDC Configuration & Customization using Custom objects, Custom metadata, and Custom settings.
- Creating & Managing Users and user access by defining Roles, Profiles, and Permission sets.
- Experience in third-party integrations like DocuSign and Google reCAPTCHA
- Creation of Dashboards and Reports to fill user needs.
- REST API Integration using Connected Apps and Refresh tokens.
- Well Versed with Agile Methodology of Software Development Lifecycle.

## Work Experience

### GraphiteRx, Pune | June 2021 - Present

- Involved in configuration and maintenance of community cloud customer portal
- Created and used Classic and Lightning Email templates according to the business needs.
- Automation of emails depending on the user or system changes to data.
- Contributed ideas and suggestions in the team and scrum meetings helping in the product development process

### Metacube Software, Jaipur | July 2018 - May 2021

- Processed records asynchronously using Batch and Schedule apex.
- Performed unit and regression testing to verify acceptance criteria and functionality prior to release.
- Created Validation rules, Workflow, Approval Process, and Email Service for Logical requirements.
- Used interpersonal and communication skills in all interactions enriching team collaboration and client relationships