**Anshu Bhatt**

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**CAREER OBJECTIVE:**

I am an Integration developer with 3+ years of IT experience. I am seeking opportunities across the industry to leverage and enhance my integration skills towards organizational and personal growth

**WORK EXPERIENCE:**

**Integration Developer**

3+ Years experience in integration

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## CERTIFICATES

**Workato**

1. Workato PRO I

2. Workato PRO II

3. Workato PRO III

**SKILLS:**

**Integration Tools**

 Workato

Dell Boomi

**PROFILE**

• Certified Workato Developer (Workato PRO I, Workato PRO II, Workato PRO III) with extensive work experience in Workato platform, Boomi Build, Support and Admin tasks.

• Worked in multiple Workato projects as a Developer and an Offshore Lead handling the complete cycle from development till deployment.

• Experienced in creating Real time and Batch flows integrating variety of connections including Salesforce, NetSuite, Workday, Shopify, ServiceNow, Okta, \Jira and many more.

• Basic understanding on NetSuite and Salesforce.

• Equipped with a sound understanding of the SDLC to build solutions meeting customer requirements. • Skilled in debugging Process failures and using, Service Now and Jira for ticket monitoring.

• Efficient documenter with experience in creating Confluence Pages, T-spec and testing documents.

• Experienced in creating optimized recipes or to make the built recipe optimized to cut the cost flow and increase the recipe performance.

Workato (Projects)

1. **Salesforce  to Billing Platform (Logisense)**
* **Publish Subscription and Contracts from Salesforce to Logisense**
* Created the User in Logisense from the contract in Salesforce with Account and master account with the help of outbound messages.
* Created User Packages in Logisense from subscriptions in Salesforce and updated the User package Id back in salesforce.
* **Subscription Amendments and Cancellation**
* Created packages in Logisense from Subscription’s product in salesforce.
* Updated amended subscription and product in Logisense from salesforce.
* Cancellation of canceled subscription in Logisense from salesforce
1. **SalesForce  to External Systems (ITSM)**
* Created Callable Recipes for syncing Cases having same trigger point but different clients and different systems according to the clients choose the system to Sync the Cases
* Sync Cases, Comments, and Accounts from Salesforce to ServiceNow.
* Sync Cases and Notes from Salesforce to Freshdesk.

3. **Shopify to Netsuite**

* Sync draft orders from Shopify and create quotations in Netsuite.
* Sync draft order from Shopify and create cash refund and credit memo in Netsuite.
* Sync refund order from Netsuite to Salesforce.

4.  **Endpoint to Salesforce**

* Created Endpoint URL and API tokens for clients to hit the Recipe from Postman to create Cases to Salesforce.
* Created Cases from External Platform (Postman) to Salesforce with Request payload and API for two different Clients.
* Create the Case for Salesforce and show Id and number in response.

5. **Common Error Handling Recipe**

* Created a Common Error Handling Recipe to handle errors and provide a particular Response (includes Recipe details, error details, and input Details) according to the Error Code

**6.MasterControl to Snowflake**

* User sync from Master control to Snowflake

 Pull the records from the Master control and Upsert in the table in Snowflake after modifying the data through Workato.

* Query Data through SQL from Snowflake and update response data in master control.
* Created callables to handle different kinds of records from master control and send it to different tables accordingly.

**7. Salesforce to Zendesk**

* Synced Cases and Accounts from Salesforce to Zendesk.

Synced Real-time Cases from Salesforce to Zendesk Tickets with the Assigned user in the Ticket with Comments and status.

* Real-time Status updation of the ticket from Zendesk to salesforce.

**8. SFTP to Clicktime**

* Sync projects from the file uploaded in SFTP and created project and related records in Clicktime to reduce the manual work.
* Create Users, Time OFFs and timesheets in Clicktime from the file uploaded in the SFTP(BambooHR).
* Optimization of Recipe to reduce the steps and count of recipes out there in the environment.

**9. Okta/Workday to NetSuite /Concur**

* Onboarding/Offboarding of employees into Okta from a workday report.
* Fetching events from okta on every action like Creation,Updation or Deactivation of employees.
* Sync Okta and workday data after mixing, matching and massaging the data to NetSuite on the basis of events.

**10. Slack to Jira**

* Creation of slack channel as soon as any issue creation happens in Jira with the help of webhook.
* Sync of comments from slack to Jira on custom command and vice versa through webhook.

# Boomi (Projects)

* As a Boomi Developer, worked in 3 Boomi projects integrating multiple endpoints like, Web services, HTTP, Salesforce, NetSuite, shopify, ServiceNow and many more.
* Worked in Integrating both Real Time and Batch flows. Analyzed business requirements and worked on transformation and custom scripting accordingly.
* Providing support to processes already deployed and using NS and Salesforce for deeper analysis.
* Using Jira for ticket monitoring.
* Working on requirement gathering for Boomi processes and setting coding standards.
* Developing common error handling framework for In-progress processes.

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# Technical Skills (BOOMI)

* Boomi Connectors: Web service, Disk, Mail, Salesforce, HTTP, NetSuite, Shopify etc.
* Boomi Profiles: XML, JSON, Flat File, Rest, EDI
* Boomi Shapes: Flow Control, Set Properties, Cache, Try/Catch, Business Rule, Data Process, etc.
* Scripting**:** Used JavaScript and performed Basic logics of Time functions get and set DPP, PP, Using Array Lists
* Providing support to processes already deployed and using NS and Salesforce for deeper analysis.
* Using Jira for ticket monitoring.
* Working on requirement gathering for Boomi processes and setting coding standards.
* Developing common error handling framework for In-progress processes.
* Documenting process details, HLD and flows over Confluence.
* **Programming Languages    -** C, C++, JavaScript
* **Language’s known                  -**  HTML & CSS
* Sound knowledge of MS-Word, MS-PowerPoint, visual Basics, Good Typewriting Speed

**ACADEMIC DETAILS:**

* Bachelor of Computer Applications (B.C.A) from HNBGU (2017- 2020).
* Senior Secondary School Education (CBSE) from Shri Guru Ram Rai Public School 2017.
* Secondary School Education (CBSE) from Shri Guru Ram Rai Public School 2015.

**Personal Profile:**

* Date of birth: 14/09/1999
* Languages known: English, Hindi
* Hobbies: Listening to music, Traveling, Dancing (classical dancer).

**Place:** Dehradun

**(Anshu Bhatt)**