Curriculum Vitae

Raja Babu
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PROFILE SUMMARY

- 4+ years of professional experience including Inventory & **Back Office** System Management, **Implementation**, **Application Support**, **Material Control**, **Simphony POS**.
- Experience of Implementation & support of Simphony POS system.
- Solution oriented business focused, energetic, and self-motivated and self-starter.
- Maintain a high level of Quality Assurance on Service Delivery.
- Performance Management and Evaluation, building productive and collaborative relationships with business and staff.
- Understand the need of a business.
- Good knowledge of Software Management Life cycle.
- Experience in presentation Layer, service/Business Layer, and persistence Layer conceptual project.
- Ability to work under pressure independently with the ability to meet deadlines.

Job Profile:

Organization:	Duration & Designation:
Oracle Corporation, Malaysia	**Implementation Consultant (Food & Beverages)- July 2019 to Oct 2020**
Diligent It Services LLP, Bangalore	**Implementation Engineer (Backend Support) - July 2016 to May 2019**

Job Responsibilities:

- Meeting with clients: Financial & Purchasing Team to determine requirements.
- Implementing Back Office & Inventory management system in Client site.
- Implementing & Supporting **Simphony POS** & **Material Control**.
- Providing training to end users.
- Helping clients with major financial activities like month end, year-end etc.
- Helping client with fiscal requirement like GST.
- Management system, POS.

Projects:

- **Material Control**: Oracle Hospitality Materials Control is a comprehensive procurement, inventory, and cost-control system that provides essential data, including cost of sales, effective revenue, stock on hand, order proposals, and stocking requirements in real time.

  Did **projects** on MC & Simphony for New **installation** and **up-gradation**, Provided Live support & Training and Month End process on premise to:

Berjaya Langkawi Resort, Holiday Inn Johor Bahru, One World Hotel, Eastin Hotel Kuala Lumpur.

> **Overseas Project (MC)**: Novotel Phuket, Thailand on premise.

Job Responsibilities:

- Preparing documentation and presenting progress reports to project manager & customers.
- Integrating Inventory & Back Office system with other 3rd party system.
- Handling post implementation support.
- Inventory Management (IM) Cloud Application Pizza Express, YUM.
- **CAS** (Customer Administration System), **Back office** & **Inventory**

Education Qualifications:

Master of Computer Applications (**MCA**) from KIIT University, Bhubaneswar.

Bachelor of Computer Applications (**BCA**) from RIMS, Rourkela.

Technical Skills:

- OS : SERVER OS Windows 2000 / 2003 / 2008/2012/2016
- Database : Microsoft SQL Server 2000/2005/2008, MySQL 5.0, Oracle 11g, Oracle 12 C R1 & R2
- Packages : Office-97/2000/2003/2007/XP
- Support : **SQL 11g, Desktop remote support, Troubleshooting, Excel, VirtualBox, DMP patch files configuration**

Certification:

- Robotics workshop at NIT Jamshedpur.

- Completed 6th months of internship on Android and Core Java platform from E-care Technology, Bangalore.

- Completed JAVA/J2EE framework Certification from Lara Technology, Bangalore.

Personal details:

Name	:	Raja Babu
Date of birth	:	25th Dec 1993
Sex	:	Male
Passport	:	N8851466
Nationality	:	Indian
Present address	:	Bangalore, India.
Languages known	:	English, Hindi & Bengali