**Alekhya Duddu**

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Career Objective:

Looking forward for a challenging career that would enhance my knowledge and skill thus provide advancement based on demonstrated accomplishments and proficiency.

Experience Summary:

* 3 Years of experience in Configuring and Customizing Siebel Business Applications.
* Experience in working with Applets, BCs, BOs, Picklists, Screens, View, and Workflows.
* Well versed with Database layer by extending tables and columns
* Experience in configuring State Model and RCR for Workflows.
* Good Knowledge in writing SQL Queries.
* Good debugging and problem solving skills with excellent understanding of system development methodologies, techniques and tools.
* Hands on Experience in Organizational setup, Position Creation and User Creation.
* Customizing Siebel Business requirements using Siebel Tools.
* Having efficient analytical skills as a Developer.
* Ability to work in timed programming and performance oriented projects.
* A quick learner and fast performer and has an open attitude to learn new things.
* Worked on Siebel tools – configuration.
* Worked on Workflows, Workflow policies, RCR’s, eScript, Product Model, configuration and customization of Siebel Objects.
* Excellent track record of interpersonal skills, professional approach and as a team player.
* Able to work well under extreme pressure, often meeting tight deadlines, and able to effectively handle projects.

Work Experience:

* Currently working as **Software Engineer** in IQVIA from June 10th 2019 till date.
* Worked as **Executive CRM** in ACT Fibernet from March 2017 to June 2019.

Academics:

* B.Tech – Electronics and communication Engineering from JNTUK,AP with 86% in 2016.
* Intermediate – Mathematics, Physics &Chemistry from Board of Intermediate Education, AP with 95% in 2010 to 2012.
* Secondary School Certificate from Board of Secondary Education, AP with 88% in 2010.

Technical Skills:

* Applications: Siebel Power Communications IP16 – Open UI, Siebel Life Sciences IP19-Open UI.
* Development Area: Siebel Configuration, Scripting, Workflows, Workflow Policies, RCR’s, Organizational Setup and User privileges.
* Tools and Database Used for Development: IP16 – Tools, IP19-Tools, Oracle Data Base, SQL developer.
* Worked on workspaces as well.

Project: 1

Project Name : ACT CRM Project

Company : ACT Fibernet

Team Size : 5

Role : **Siebel** Developer

Duration : March 2017 to June 2019

Description:

**Atria Convergence Technologies Pvt. Ltd.**, branded as **ACT**, is an Indian telecommunications company headquartered in Bengaluru, Karnataka. ACT offers fiber to the home services under the brand name "ACT Fibernet" and digital television services under the "ACT Digital" brand. The company provides services in Karnataka, Telangana, Andhra Pradesh, Delhi, and Tamil Nadu. ACT is the third largest wired broadband service provider in India with over 1.22 million subscribers. ACT was previously using MQ CRM to place orders and this was to be migrated to Siebel CRM.

Responsibilities:

* Organizational Setup, Position Hierarchy, User Id and Privileges setup.
* Developed View modes.
* Worked on workflow, Workflow policies and Script.
* After go live of the project, supporting to the users.
* Worked on Macros for data upload.
* Responsible to provide End to End solutions for upcoming requests.
* Understand the existing entity, data model and find improvements of it.
* Responsible for configuring and customizing the application.
* Configured Business Component, Applets, Picklists.
* Extending Siebel Data layer with new columns as per the requirement.
* Responsible for Unit Test Cases preparation and execution.

Project: 2

Project Name : CTMS Project

Company : IQVIA

Team Size : 10

Role : **Software Engineer**

Duration : June 2019 to till date

Description:

IQVIA is a world leader in using data, technology, advanced analytics and expertise to help customers drive healthcare - and human health - forward. Together with the companies we serve, we are enabling a more modern, more effective and more efficient healthcare system, and creating breakthrough solutions that transform business and patient outcomes. IQVIA uses Human Data Science — the integration of data science, technology, and human science — to help customers address both current needs and future opportunities. But to get there, to make Human Data Science work, for you, you need a seamless integration of unparalleled data, advanced analytics, transformative technology, and deep domain expertise.

Responsibilities:

* Responsible to provide End to End solutions for upcoming requests.
* Understand the existing entity, data model and find improvements of it.
* Responsible for configuring and customizing the application.
* Configured Business Component, Applets, Picklists.
* Worked on Workflows, Workflow policies, Runtime Events.
* Worked on eScripts, Business Services.
* Extending Siebel Data layer with new columns as per the requirement.
* Responsible for Unit Test Cases preparation and execution.
* Worked in Agile process, Jira and Top Team.

Awards:

* Received **‘Star Award’** for the month of September 2017 for a case study, from **ACT Fibernet**.
* Received **‘Star Award’** for the month of July 2018 for organizational setup, from **ACT Fibernet**.
* Received **‘Star Award’** for the month of December 2018 , from **ACT Fibernet**.

Personal Details:

Date of Birth : May 22,1995

Language Proficiency : English, Hindi & Telugu

Address : Kaadubesanahalli , Bangalore 560103.