**KRITI BHATT**

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**CAREER OBJECTIVE**

To obtain a role within Salesforce.com CRM implementation team where I am able to contribute to the organization’s growth and profitability with my skills and in turn get an opportunity to gain exposure and expertise that would help me build a strong and successful career.

**EDUCATION**

Master of Computer Applications, MVJ College of Engineering, Visvesvaraya Technological University, Bangalore - 2017

Bachelor of Computer Applications, New Horizon College, Bangalore University – 2013

**TECHNICAL SKILLS**

HTML, MS SQL, Cassandra, MySQL, CSS, JavaScript, Linux, Photoshop CS6, Illustrator, Acrobat, Service Manager Tool, Adoption Readiness Tool, Familiarity with Salesforce.com CRM

Programming Languages: C, Java, PHP

**SOFT SKILLS**

Client facing skills, ability to document customer requirements, planning, team work and excellent communication skills

**CERTIFICATIONS**

* Android Mobile Applications from MyTectra Private limited
* Certificate for Completion of PHP & MySQL Training from IIT Bombay
* Certification in Strategic Leadership from Lancer Technologies & Assessing Body Private Limited
* In Progress- Online training of SalesForce.com on Trailhead. Completed Salesforce Platform Basics , Data Modelling , Data Management modules

**PROFESSIONAL EXPERIENCE**

**Samartha InfoSolutions, Bangalore From Oct 2017 – till date**

Role : Software Engineer (Multiple projects based on client’s assignments)

**Client: Micro Focus From Feb 2019– till-date**

Role: Technical Writing for Micro Focus products

* Created Instructor Led Training - Lab Guides , Student Guides & PowerPoint Presentation of Multiple products of MICRO FOCUS. Examples are: Network Automation, Project Portfolio and Program Management, Operations Orchestra, Program Management for Program Managers, , IDOL, Service Management Automation
* Created Digital Learning Courses for Multiple products of Micro Focus by using Adoption Readiness Tool

**Client: Suveechi Technologies Private Limited From Oct 2017 – Jan 2019**

* Collaborated with CEO, Managers, Sales People , Backend Developers and End users to gather business requirements for company web-site
* Designed and developed the website by leveraging HTML5, JavaScript, CSS, and Bootstrap for User Interface.
* Conducted demo with end users, testing of the website flow and obtained client sign-off.
* Created the client presentation content for product offering. Conducted content for sales team.
* Designed, Developed and Wrote technical content for Suveechi Technologies product lines. Examples are: GPS tracking devices, RFID, Battery Management System, Weather Monitoring System
* Configured the Amazon.com seller central application for selling Suveechi Technologies products
* Designed the Wire-Frame Mobile Application of Weather Monitoring System by leveraging Open source tool
* Gave Voice for many products demo for client understanding Videos.

**Appnomic System Private Limited, Bangalore From Jan 2017 – May 2017**

PROJECT NAME: Internship - Application Dependency Flow Map . Leveraged Cassandra, Linux shell scripting, MySQL coding

ABOUT PROJECT: Organizations need a pictorial representation of how the data –flows in real time to identify the gaps or understand any changes or find malicious or rogue services.

* Application dependency flow map provides that pictorial representation of how applications are interconnected along with their physical hardware.
* It shows who is connected to whom and why. It also is integrated onto the core flagship products of the company, AppsOne and OpsOne.
* Application Dependency Flow Map is part of the Config-Watch module. The application use to identify this detection which we call it as “Configwatch”. The “Configwatch” helps in identifying the Single Point of Failure.
* With the help of this application, the problem or fault can be solved easily within a reasonable amount of time. The reason behind this because the users of the application will easily be able to identify where the fault lies

ACADEMIC PROJECTS

* Asp.net and MS SQL Server 2008 - project on Online Store (5th semester post-graduation). This application was developed in keeping mind that the online payment also be done by just selecting the product. Easy payment facilities are available. And variety of products are available in the website for the customers.
* Php project on online Food Ordering System (4th semester post-graduation). This application helps customer to get the food at his doorstep, just by simply making a phone call.
* Asp.net project on Online Shopping (6th semester graduation). This application helps customer to perform online purchases of products. For storing database I used MS SQL 2005.
* Html, CSS, Asp.net Project on College Management System (5th semester graduation). This application helps in efficient management of students records.

**SUBJECT STUDIED DURING THE MCA**

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| --- | --- | --- | --- | --- |
| 1ST SEMESTER | 2ND SEMESTER | 3RD SEMESTER | 4TH SEMESTER | 5TH SEMESTER |
| Problem solving using C | Data Structure using c | Computer Networks | Analysis and Design of Algorithms | Object oriented Modelling and Design with UML |
| UNIX | C++ | Java | Advanced java | C# and Asp.net |
| Web technologies | Operating systems | Software Engineering | Advanced wed programming | System Simulation |
| Discrete Mathematics Structure | System Programming | Computer Graphics | Data Warehousing and Data Mining | Software Project Management |
| Fundamental of Computer Organization | Database Management System | Basics of Management Information System And E- Commerce | Enterprise Resource Planning | Parallel Computing |