**ZOHEB NADEEM**

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**Objective**

Lead Apps DBA with **11+ years** of experience targeting assignments in **Oracle Apps Database Administration** (DBA) and **Oracle Cloud Migration** with an organization of high repute.

**Profile Summary**

* Designed, installed, upgraded, administered, monitored, patched, and cloned Oracle e-Business 11i, R12.1.x and R12.2.x, and related Oracle 9i/10g/11gR2/12c/19c Database in Real Application Cluster (RAC) and Non-RAC Environments.
* Planned & implemented measures for backup using Cold, Hot & RMAN and recovery of the Oracle database.
* Responsible for Planning, administering, and supporting production and non-production databases in its entirety for Oracle e-Business Suite (EBS) running on RHEL and OEL 7
* Managed patching, cloning, concurrent managers, workflow, Operations, Administration & Maintenance (OAM), Enterprise Manager Cloud / Grid Control 13c, security, RMAN backup and recovery procedures.
* Responsible for Installation, migration, configuration, advanced tuning, backup/recovery, user/security administration, capacity planning, technical infrastructure design and implementation, and various back-end development projects (including ETL support for data warehouses).
* Monitoring Apps DBA support with implementations & upgrades of **EBS R12.1.3 to R12.2.9** and **R12.2.10**
* **Experience in different Database upgrade from 11gR2 to 12cR1 to 19C**
* Ensured delivery and operations of database platforms, proper integration with other applications and systems through effective staffing, technical leadership, monitoring, metrics, and operational excellence.
* Experience of Oracle Cloud Migration using **Lift & Shift** (On Premises to Oracle Cloud).
* Experience in working on Cisco & F5 Load Balancer, Oracle Cloud Adaptation/Computing & **OCI migration** and maintaining servers like OBIEE, Hyperion, Discoverer & Informatica.
* Consulted as DBA for projects to migrate ERP on Oracle Cloud with OCI using lift & Shift.
* Experience in managing and maintaining Oracle Data Appliance (**ODA)** and **Exadata** global environment.
* Experience in managing different ODA machine like X3-2/X4-2/X5-2/X7-2/X8.
* Experience and Upgraded ODA from 12.1.2 to 18.3.
* Strong technical background with excellent understanding of business domains and key technologies; leveraged these skills in interacting with clients for business / technical problem analysis and solution consulting, skilled in mapping client’s requirements and providing best solutions within the scope of project requirements.
* Proficient in architecting & designing solutions for product and managing process development & driving vision, strategy, road map and release plans.
* Developed strong relationships with clients, managers and team members which helped in improving client relationships and growing business.
* Supervised technical planning and analysis of critical issues to ensure that these were resolved within SLA; worked with Support and Account Managers in times of critical failures.
* Directed the performance of recoveries, restoration drills, cloning to stage and development.
* Architected and delivered highly optimised logical and physical database designs geared towards top performance and data integrity.

**Core Competencies**

***Oracle Apps DBA IT Consulting/Pre-sales Oracle Cloud (OCI)***

***Back-up & Recovery Training & Development Business Intelligence***

***Database Architecture Migration / Integration Capacity Planning***

**Organizational Experience**

**Currently Associated** with **Infosenseglobal** **Inc.** as a **Lead Apps DBA** since March 2017.

Worked on Multiple Implementation and **R12 upgrade Projects to R12.2.5,** **R12.2.9,R12.2.10** with Production Support

Worked on **R12.1.3 ERP Oracle Cloud Migration using Lift & Shift** (On Premises to Oracle Cloud)

Worked on **Oracle Database upgrade from 11.2.0.4 to 12c and 19c (19.8)**

**Worked on Exadata Cloud Migration from Exadata On-Premises to Exadata Cloud Service**

From July 2011 to March 2017 with **Fujitsu Consulting India Pvt. Ltd., Pune.**

**Growth Path:** Joined as IT Consultant and rose to the position of **Sr. Technical Consultant** in May 2014.

From September 2010 to –June 2011 with **Oracle Corporation as IT Consultant.**

**Growth Path:** Joined as IT Consultant and Performed Apps DBA duties on Various E-Business Suit (ERP) Projects.

**Key Result Areas**

* Leading a team of 20-25 DBAs to provide 24/7 global support for databases; training staff on data centre support tools, procedures, and scripts; ensuring the meeting of Service Level Agreements (SLA) goals by DBA Team.
* Experienced on upgradation of **EBS R12.1.3 to R12.2.5 and R12.2.6 and R12.2.8 &R12.2.9**
* Supporting and Good experience on **ODA** and **Exadata** environment.
* Experienced in Successfully Go-Live of Oracle Cloud Migration Project from on-premises to Oracle Cloud using **Lift and Shift and OCI.**
* Monitoring and providing DBA support to multiple **OBIEE and Qlick** Environment.
* Controlling migrations of programs, database changes, reference data changes and menu changes through the development life cycle.
* Experienced in integration of **OAM/SSO/OID**, DMZ/iSupplier Node for iProcurement & iStore and Single Sign-on Authentication, SSL & High Availability.
* Performing troubleshooting of various application issues/problems and Apache, Forms, Conc. Manager, Reports Servers & Database related issues.
* Coordinating with Project Management Team for contributing in strategic planning & goal setting and monitoring & providing status updates on a regular basis.
* Working on AD Utilities such as adadmin, adpatch, admrgpch, adctrl, adconfig, adclone, adident, adsplice ,**adop** and so on.
* Supporting Oracle Financials, HRMS, Supply Chain and Manufacturing.
* Enforcing security of all Oracle Database; maintaining database constraints to ensure integrity of the database.
* Hands on experience for Configuration and maintenance of **Oracle Analytics Server** (OAS) and migrated OBI data into Oracle Analytics Server (OAS)
* Hands on experience for Configuration and maintenance **APEX** and integrated with EBS R12.2.9 and R12.1.3
* Hands on experience for Configuration and maintenance **Oracle Enterprise Command Centers (ECC)**
* Driving health check of production EBS to address many instability & performance issues, documenting findings and implementing recommendations.
* Instituting standards to ensure that application design and code is produced with proper integrity, security and performance; regularly reviewing design and code to ensure that site standards are adhered to.
* Reviewing the administration of all database objects including tables, clusters, indexes, views, sequences, packages and procedures; assessing impact of changes made to database objects.
* Supervising the creation of new database users; managing sharing of resources amongst applications
* Using UNIX Commands and VI Editor; interfacing with Oracle Corporation for providing technical support.
* Developing and maintaining the backup/recovery process for Oracle e-Business Suite installations (online / offline backups and disaster recovery).
* Liaising with Systems Administrators for capacity planning of database as well as ensuring that new product usage or release upgrade takes place with minimal impact.

**Highlights**

* Pioneered the **implementation of Real Application Cluster (RAC) on Oracle11g Release-2 (2 Node) and OEL.**
* Played a key role in managing **and migrated Velcro global ERP environment to Oracle Cloud (IaaS)**
* Set a landmark in **setting-up Oracle Applications** and supporting concentrations such as:
* Oracle E-Business Upgrades: **11i.x to R12.x & R12.1 to R12.2.x to R12.2.9**
* **Oracle Database upgrades : 10g to 11gR2 to 12c to 19c**
* Migrated on-prem ERP to Oracle Cloud using OCI and Lift Shift
* Oracle 12c and 11g RAC, Data guard
* Oracle Internet Directory (OID) and Single Sign On (SSO) Integration with OAM
* Oracle Fusion Middleware and WebLogic Integration
* Upgrade ODA from 12.2 to 18.3
* Migrated ASM file system to ACFS
* Self Service Web Applications (iProcurement, iStore&iSupplier)
* Configured OAS and migrated OBI data into Oracle Analytics Server (OAS)
* Configured APEX and integrated with EBS R12.2.9 and R12.1.3
* Configured Oracle Enterprise Command Centres (ECC)

**Technical Skills**

**Environment:** OEL, RHEL AS 4.0 and Sun Solaris

**Utilities:** AD Utilities, OPatch& RMAN

**ERPs:** Oracle Apps 11i.x & R12.x

**Database:** Oracle 9.x,10.x & 11.x&12c

**Languages:** SQL/PLSQL &UNIX Shell

**Tools:** OCI, Data Guard, OEM13c, Manage Engine, Remedy, Nimsoft & Helpdesk

**Oracle Applications:**

* Supporting multiple global ERP environment with 11i,R12.1.3 and R12.2.9
* Upgraded Oracle ERP from 11.5.9 to R12.1.0 to 12.1.3 to 12.2.9 and R12.2.10
* Design and Implement R12.2.10 for Demo purpose
* Implement HRMS and Payroll for different localization

**Oracle Database:**

* Provided DBA Support for database version 8i,9i,10G,11G,12c,19c
* Upgraded database from 9i to 10G to 11g to 12c to 19c
* Implemented OEM 13c

**Oracle Cloud:**

* Building, maintaining and improving of Cloud infrastructure deployed to on premise datacentre
* Lead the design of solution for new existing customer
* Lead the research, proof of concept and implementation/migration to oracle cloud OCI.
* Successfully Go-Live Oracle Cloud migration using Lift&Shift

**Oracle Business Intelligence (OBIEE):**

* Provided DBA Support for OBIEE Instances
* Installed OBIEE, ODI & OTM
* Configured FTI for OBIEE and OTM
* Upgraded Weblogic Server from 10.3.3 to 10.3.4

**Service Oriented Architecture:**

* Provided DBA Support for SOA Instances
* Installed Repository Database and SOA Suite 11g

**Certifications**

* Weblogic Installation, Architecture & Maintenance.
* 11gR2 Oracle Real Application Cluster.
* Cloud Computing.
* Techniques and Concepts of Big Data.
* Introduction to Data Science.
* Project Organization, Planning and Risk (PRINCE2®:2009-Aligned ).
* The Basics of Data for Analytics.
* Amazon Web Services for Data Science.
* Leadership Fundamentals.

**Education Qualification**

* **B.E. (Computer Science)** from **FIEM**, **West Bengal University of Technology** in 2005.

**Personal Details**

**Date of Birth:** 5th February 1982

**Languages Known:** English, Hindi and Urdu

**Address:** Pune, Maharashtra

**Nationality:** Indian

**Marital Status:** Married

**Passport Number:** K3578412 (Valid till 2022)

**Visa Status:** NIL

**Driving License:** MP04-2006-0292483

**No. of Dependants:** One

**Location Preference:** India & Gulf Countries

***Please find the attached annexure for projects undertake.***

***ANNEXURE***

**Projects Undertaken**

Title: **Oracle ERP Cloud Migration (OCI) with Production Support**

Client: **Velcro Global**

Role: Sr. Oracle Applications DBA

**Responsibilities:**

* Lead the research, proof of concept and implementation/migration to oracle cloud.
* Building, maintaining, and improving of Cloud infrastructure deployed to on premise data centre.
* Lead the design of solution for new existing customer.
* Planned, Design and implement network management system to monitor, diagnose, control and measure performance of IaaS asset.
* Create plan to ensure necessary maintenance to support system health is performed by juniors.
* Assist in the analysis, design and development of roadmap and implementation based upon current vs future state in a cohesive architecture viewpoint.
* Deploy and manage solution efficiently on private or public cloud and ensure they meet established SLAs.
* Developed documentation for best practice of OCI, Cloud, Virtualisation, IaaS environment maintenance.
* Developed documentation for best practice cloud migration.

Title: **Upgradation of E-Biz (12.1.3 to 12.2.9) and DB (11gR2 to 19c) with Production Support**

Client: Velcro Global

Role: Sr. Oracle Applications DBA

**Responsibilities:**

* Monitored upgrade project from R12.1/11g to R12.2/12c HA multi-country/multi-language implementation on OEL 7 environment.
* Implemented 11g RAC in all non-production environments.
* Streamlined change management process for client, established change management standards and implemented change management tools like Nimsoft & HelpDesk.
* Instituted standards for instance strategy and imparted training to Development Teams on deployment strategy.
* Addressed critical application issues relating to performance, workflow, forms, reports & concurrent processes.
* Introduced proactive performance monitoring measures using ADDM, AWR & OEM12c to ensure SLA performance goals.
* Conducted cloning activities to build development and test environments.
* Applied Disaster Recovery procedures as per SLA availability clauses which included RMAN set-up, configuration, and Data Guard installation.
* Configured OEM 12c for production monitoring.
* Managed EBS security that leveraged technical options with customers’ demands.
* Anchored installation and configuration of the GRC Software.
* Steered impact analysis of apps and database upgrade.

Title: **Upgradation of Database from 12.2.0.1 to 19.2.0.0 with Production Support**

Client: Zoll Medical

Role: Sr. Oracle Applications DBA

**Responsibilities:**

* Lead the research and develop the upgrade document.
* Worked with oracle support for critical issues.
* Worked with development team to maintain SALs and identified performance issues.
* Prepare the environment and upgraded as per our documentation

Title: **Implementation of OAM, OID & DMZ with Production Support**

Client: Reynolds Group Holdings Limited

Role: Sr. Oracle Applications DBA

**Responsibilities:**

* Leading a team of Oracle Apps DBA for supporting implementation of OAM, OID, DMZ on a Linux Platform with Oracle EBS 12.1.3 (12c) .
* Performing implementation which includes OAM, OID, DMZ, Payroll, HR, GL & Financials.
* Coordinating with Business Users & Project Management Office to resolve all issues prior & after Go Live.
* Conducting on-demand patching of all non-production.
* Extending daily production support for EBS after Go Live.
* Applying OEM 12c to monitor the performance of PROD and performance test environments.