

**P Sairam**

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**Career Objective**

Looking for a challenging Salesforce Admin position with an experience of 3 years to utilize my technical skills in innovative ways and thereby contribute to the advancement of the company and self.

**Skill Set**

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| --- | --- |
| **Packages** | Salesforce.com, Force.com |
| **Programming Skills** | Apex |
| **ETL Tool** | Apex Data Loader |
| **Scripting Skills** | Visual Force |
| **Configuration Experience** | Objects, Sandboxes, Roles, Profiles, Relationships, OWD, Sharing rules, Process Builder, Approval Process, Relationships, Workflows & Approvals, Standard and Custom Reports, Dashboards, Validation rules and Applications. |
| **Customization Experience** | Apex, VisualForce, DML, Triggers, Controllers, Test Classes |
| **Data Base Knowledge** | SOQL and SOSL |
| **Deployment tools** | Change Set |
| **Other tools** | Quality Centre |

**Technical Experience**

* Having 3 years of IT experience as Salesforce admin and development on Salesforce.com CRM in Classic application.
* Certified in Salesforce ADM-201.
* Experienced in Salesforce Profiles and Users.
* Possess comprehensive understanding on SFDC full life cycle including Requirement Analysis, StoryCard Preparation, Development, Unit testing, Test Class Coverage, Code Review,Check-in and Deployment.
* Administration on Configuration on Experience Salesforce.com CRM.
* Skilled in customizing standard objects and develop Custom objects, Page-Layouts, and Record-types to distinguish between various requirements.
* Experience in implementing the Master-Detail, Look-up, Many-to-many relationships and automate the business Process using Workflow rules and Approval Process.
* Expertise in controlling the data access across the Application using Field-level security and Organization-wide Defaults, creating Profiles, Setting up Role Hierarchy, Company profile and writing the Sharing Rules as per the Requirements.
* Experience in validating the data using Validation Rules.
* Hands-on experience in using Data Loader.
* Good experience in Salesforce customization includes writing Apex classes, Visual Force pages, Triggers, Asynchronous operations, Code Coverage, Deployment and Integration.
* Good experience in Scripting like Visual Force.

**Work Experience**

**Verito Services Pvt.Ltd** *March 2018 – Till date*

***Designation : Salesforce Admin***

***Project-1:***

***CSOne Application.*** *March 2018 – Till date*

CSOne application is a Sales and service cloud application used by Cisco Systems. It is an American [multinational](https://en.wikipedia.org/wiki/Multinational_corporation) technology [conglomerate](https://en.wikipedia.org/wiki/Conglomerate_(company)) headquartered in [San Jose, California](https://en.wikipedia.org/wiki/San_Jose,_California), in the center of [Silicon Valley](https://en.wikipedia.org/wiki/Silicon_Valley), that develops, manufactures and sells [networking hardware](https://en.wikipedia.org/wiki/Networking_hardware), [telecommunications equipment](https://en.wikipedia.org/wiki/Telecommunications_equipment) and other [high-technology](https://en.wikipedia.org/wiki/High-technology) services and products. Through its numerous acquired subsidiaries, such as [OpenDNS](https://en.wikipedia.org/wiki/OpenDNS), [WebEx](https://en.wikipedia.org/wiki/WebEx), Jabber and [Jasper](https://en.wikipedia.org/wiki/Cisco_Jasper), Cisco specializes into specific tech markets, such as [Internet of Things](https://en.wikipedia.org/wiki/Internet_of_Things) (IoT), [domain security](https://en.wikipedia.org/wiki/Internet_domain) and [energy management](https://en.wikipedia.org/wiki/Energy_management).

**Role:** *Salesforce Admin*

**Technology**: Profiles, Relationships, OWD, Sharing rules, Process Builder, Approval Process, Relationships, Apex, Visual force pages, SOQL, SOSL, workflows, Validation rules, Process builder, Dataloader and triggers.

**Responsibilities:**

* Responsible for developing apex classes, triggers and workflows.
* Designing Roles/ Profiles to ensure data accessibility to authorized users.
* Created Validation Rules and customization as per client requirement.
* Involved in data migration activity using Data Loader.
* Worked on Process builder and approval process.
* Wrote test classes and achieved great code coverage.
* Customization includes development of visual force pages, apex controller.
* Involved in creating scheduled and batch classes based the client requirement.

**Achievements**

* Got an Appraisal Certificate in project level from client for completing multiple projects within timelines in 2019.
* Participated in various technical programs held in the college campus and won in them.
* Got Batches, Reward points from TrailHead for the completion of salesforce trainings.

**Education**

**S.V University**

**Bachelor Computor Science Andhra Pradesh India**

**Personal Information**

* Name : P. Sairam
* Father Name : P. Rachaiah
* Date of Birth : 06/06/1998
* Strengths : Quick learner, Self-confidence
* Languages : English, Hindi, Telugu
* Present Address : Marathahalli, Bangalore

**Declaration**

All the information furnished by me is true to best of my knowledge and belief.

(P. Sairam)