

Samrat Indra

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SUMMARY:

- Over **3.10 years** of professional IT experience with **2.7 years of experience on Salesforce** CRM platform as a Developer/Consultant
- Experience in developing through all phases of the development lifecycle from initial technical designs, implementation, testing to production deployments.
- Strong knowledge of Force.com Platform technologies including **Lightning Components, Apex Classes, Batch Apex, Apex Triggers, Metadata API** with end-to-end product development experience
- Extensive hands-on experience in **Integrations** using **REST API, Apex Web Services**
- Implemented **Apex Web Services** and **REST API Integration** with **AWS**.
- **Payment Gateway Integration** with **Authorize.net**.
- Worked with **Dynamic Apex** to access **sObjects** and Field describe information, execute dynamic SOQL and DML queries.
- Configured Salesforce including but not limited to **Validation rules, custom labels, custom metadata, custom setting, profiles, and permissions**.
- Worked on **Process Builder, Screen Flows, and Auto-launched Flows** and Conversions according to business processes.
- **Overall: A flexible, organized, and dedicated** professional, eager to take on challenging tasks that utilize my knowledge and skill to the fullest, to join an organization that is employee-oriented and where an individual grows with the company and has ample scope of learning.

TECHNICAL SKILLS:

SALESFORCE TECHNOLOGIES: Lightning Components (AURA), Apex, Batch Apex, Apex Triggers, SOQL, Process Builder, and Flows, REST API Integration

WEB TECHNOLOGIES: JavaScript, HTML, XML, JSON, CSS

TOOLS: Data Loader, Import wizard, Workbench, VS Code, Sublime, Postman, JIRA

PROFESSIONAL EXPERIENCE:

Project: Zenovate

March 2020 – Current

Role: Salesforce Developer

The client provides cloud-based online scheduling and other business management software for the wellness services industry. Implemented a solution by creating a REST API Integration between Salesforce and Mindbody for data migration. The solution includes real-time data sync from the .NET application into salesforce by custom web services and scheduled batches.

Responsibilities:

- Developed Custom **Lightning Components(Aura)** as per business requirements.
 - **Single Sign-On** Implementation with **G-Suite**.
 - Custom **Payment Integration** with **Authorize.net**
 - Implemented **OAuth2.0 Authentication Protocol** to access data from Mind-Body and Hub-Spot servers.
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- Implemented **Apex Web Services** and **REST API Integration** with **AWS**.
- Implemented **Profile Synchronization** using the **Metadata API** programmatic approach.
- **Metadata API** – Deploy Trigger, Trigger Handler Class, and Test Class for standard and custom objects.
- Developed **Apex Classes**, **Apex Triggers**, **Lightning Components** for various functional needs in the application.
- Designed and implemented **Batch Classes** and scheduled them to a **daily and weekly basis** for performing various functions based on the requirement.
- Performed **ANT Tool**, **Change Set Deployments** across sandboxes, and Production Instance.

Environment: Lightning Components, Apex, Apex Web Services, REST API, Metadata API.

Project: AWS Connectivity

Sept 2019 – Feb 2020

Role: Salesforce Developer

The client had a requirement to access zoom call recordings for all of their contacted customers and also community performance and enhancements. Implemented a solution to listen and download call recording from the salesforce contact page. This includes storing zoom call recordings on the AWS S3 bucket on a daily basis. The development includes integration with zoom (JWT - REST API and Webhook) and S3 bucket (AWS Signature). Developed lightning component, batch, and logic to the real-time sync call record.

Responsibilities:

- Interacted and communicated with the business Consultant from the client-side in order to understand the business requirements
- **Zoom Integration** with **JWT Authentication Protocol**
- **AWS Integration** with **AWS Signature Authentication Protocol** for storing call records on **S3 bucket**
- Built Custom Lightning Component to integrate with **Zoom Call recording** to download and Play.
- Created **apex batch** and **scheduler** for storing call recordings from zoom to S3 bucket periodically.
- Created **web service** for **webhook** in zoom to get real-time call recording.
- Implemented **Hotjar heatmaps** to an aggregate of engagement across your Community pages
- Customized **Google Analytics for Community** to tracks and reports website traffic i.e. Analyze Page view history
- Create **Custom Object**, **Fields**, **Validation Rules**, **Process Builder**, and **Flow** as per solution design.
- Designed and developed **Apex Classes** to implement custom business logic for various functionalities.
- Developed **Apex Trigger** to satisfy the given business logic.
- Developed **Test classes** to ensure that the developed code is appropriately tested for all use cases involved in the application.
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Environment: Lightning Component, Apex, REST API.

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Project: Confidential

March 2019 – August 2019

Role: Salesforce Developer

The client was moving all their legacy applications(.NET) on salesforce for which it needs consulting services. This initiative will enable us to achieve its Engagement strategy by providing a holistic view of the customer, automate the business process, reduce the technical complexities, and enhance the overall customer service experience.

Responsibilities:

- Implemented Lightning Component to Search Address and show **Google Maps – G-Map APIS and lightning: map component**
- Implemented Lightning Component to send, receive, reply, and view **Received/Sent E-mails for Community Users**. Replies from external email service also synced in the same component.
- Implemented Lightning Component to show record views count on Object - How many times record viewed by the user. Used **LightningPageView Event** from **EventLog** file
- Custom Lightning Component to **Select Available Time from Weekdays**. Used colored grid
- Built a custom Lightning Component to show calendar events using **FullCalender.io library**. Configurable with user and system mode.
- Custom Lightning Component to **Freeze-Unfreeze Users**
- Implemented Lightning Component to for **File Upload to S3 Bucket** from the local machine
- Build custom Lightning Component for **Custom ListView Button**
- Developed **Test classes** to ensure that the developed code is appropriately tested for all use cases involved in the application.

Environment: Lightning Component, Apex, G-Map API, Email Service, Salesforce Event Logs

Project: Confidential

Jan 2018 – Feb 2019

Role: Salesforce Developer

University staff manually uploads records for various Tests held from PeopleSoft applications into Salesforce regularly. This project is to automate this process by processing the Batch of records and populating the corresponding objects in Salesforce.

Responsibilities:

- Understanding the application's existing data model, code, and modifying the same to include updates.
 - Perform administrative responsibilities to include custom fields, workflows, validation rules, user management, etc.
 - Code optimization and enhancing already developed **Apex Classes**.
 - Apex **Trigger** code optimization and resolving **CPU timeouts** for already developed code.
 - Create **Flow** and **process builders** to achieve expected output.
 - Writing **invocable classes** for some flow formulas for some non-achievable functionality using flow formulas.
 - Designed and developed a couple of lightning components for some existing VF page functionality.
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- Created **Custom Metadata** for application configuration and usability.
- Developed **Test classes** to ensure that the developed code is appropriately tested for all use cases involved in the application.

Environment: Apex, Trigger, Visualforce, Custom Metadata

EXPERIENCE:

Blue Flame Labs Private Limited | MAR-2019 | Pune

Prismatic Softwares Private Limited | DEC-2016 | Pune

EDUCATION:

PG-DIPLOMA | JULY-2016 | C-DAC

- Center for development of Advanced Computing

B.E | JULY-2015 | MIT Pune

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