AISHWARYA MISHRA

SOFTWARE ENGINEER

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GAUR CITY 2
GREATER NOIDA WEST - 201309
Uttar Pradesh

PROFILE • ABOUT ME

My responsibilities include but are not limited to-

- Development and maintenance of enterprise SaaS product
- Refactor the code to enable the product to scale further
- Support customer bugs and escalations
- Work in a Scrum team

EDUCATION

All subjects, High School ,Completed March 2012
Lady Irwin Sr Sec School
CBSE – Marks 76%, Division I
Delhi, Delhi

Physics, Chemistry, Math and Computer Science, Intermediate ,Completed
March 2014
Lady Irwin Sr Sec School
CBSE – Marks 65%, Division I
Delhi, Delhi

**Electronics and Communication, Bachelor of Engineering / Bachelor of
Technology ,**Completed July 2018
Inderprastha Engineering College
UPTU – Marks 72%, Division I
Ghaziabad, Uttar Pradesh

WORK EXPERIENCE

Analyst   November 2018 - Current
HCL TECHNOLOGIES   Noida, Uttar Pradesh

- Handled Internet Troubleshooting issues
- Networking, LAN, WAN, Corporate enterprise domain infrastructure environment
- Incident management
- Communication with all the teams to look up the status of incident occurred
- Quality Assurance of project process
- Performance monitoring of the team and working on their improvement
- Regular meeting with client to showcase team's performance

TRAINING & CERTIFICATIONS

- Embedded System (Using AVR)
  Cetpa InfoTech Pvt. Ltd., 2016
- PCB & CKT Design
  Cetpa InfoTech Pvt. Ltd., 2016

SKILLS

Network and device troubleshooting,
MS Excel, MS PowerPoint, MS Word

LANGUAGES

Hindi
English

PERSONAL INFORMATION

- **Birthday**
  30/09/1996
- **Gender**
  Female
- **Marital Status**
  Single
- **Nationality**
  Indian

Software Engineer   December 2021 - Current
SumTotal Systems   Hyderabad, Telangana

- Working in Agile development process
- Handle internal, customer bugs and escalations
- Refactor the existing code to enable the product to scale further
- Regression testing in product release

ENGINEERING/TECHNOLOGY

Languages – Java, Java 8, Rest APIs, HTML 5, CSS 3, Bootstrap, JavaScript, C-Sharp basics

Database – MySql, MongoDB

Tools – IntelliJ, VS Code, Visual Studio, MySql Workbench, SQL Server, Docker

Frameworks – Spring Boot, Angular, ASP.Net

PROJECTS

Project 1	**Silos**
Period:	September 2021 - November 2021
Technologies:	Core Java, SpringBoot, Rest APIs, HTML, CSS, Bootstrap, Angular, MySQL, MongoDB
Team Size:	8

A platform called "Silos which enables a person with an idea to connect with a person with skills to work together. A person with an idea is named "Ideapreneur and person with skills is "Service Supplier .

Project 2	**Jukebox**
Period:	May 2021 - July 2021
Technologies:	Java, MySql

This application acts as a media player where we can play songs and do other operations like pause, stop, forward and reverse

DECLARATION

I, Aishwarya Mishra, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

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Aishwarya Mishra