Megha Bhatt
Lead SDET/QA

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Certified ISTQB Software tester with 8+ years' work experience in IT industry

* 8+ years of Software Quality Assurance and Testing experience as SDET/QA, in both Manual and Automated Testing for web-based products and applications.
* Proficient in software development lifecycle including test strategy preparation, test plan development, test case creation, test execution and defect tracking
* Strong experience in Software Development Life Cycle/SDLC using Agile, Scrum, Kanban, and Waterfall methodologies.
* Working knowledge of Karate API and WDIO with Jasmine framework.
* Experience in setting up test environment for automated script execution using Karate and WDIO.
* Executed various testing methods such as black box, integration, system, regression, performance, database, and user acceptance to validate that various requirement are met
* Efficient in analyzing System Requirements, Use Cases, and other documents to gain overall understanding of the new application to determine the appropriate level of testing required and designing end-to-end testing framework that supports both manual and automated.
* Knowledge in SQL, developing database queries for Backend Testing,
* Expertise in Bug Reporting, Bug Tracking using JIRA and actively interacted with the development team to fix crucial bugs.
* Maintained requirements and created traceability between Requirements and Test Cases
* Proficient in Salesforce Administration activities such as Organization and User Setup, Profiles, Permission Set, Role Hierarchy, Sharing Rules, Public Groups, Objects & Relationship, Record Types, Formulas, Custom fields, Page layouts, Custom Tabs, Reports & Dashboards
* Ability to manage time and lead team, prioritize tasks, meet deadlines, and produce quality work.
* Possess strong communication and problem-solving skills developed through a variety of projects.
* Ability to work independently and a great team player, self-motivated and quick learner.
* Successfully completed QA and UAT activities and received appreciation from the business stakeholders for handling all the edge cases in the test scenarios

Certifications

* **ISTQB** (International Software Testing and Quality Board) certification in testing
* **HP Certified Accredited Integration Specialist**
* **Salesforce Certified Administrator - License 17083577**

Skills

* **Testing Tools -** Karate, Postman. JMeter, SOAPUI, Data Stage Test Director, JIRA, Bugzilla, Selenium Web Driver, TestNG, Maven (as a build tool), Page Object Model, HP Quality Center and QlikView
* **Salesforce Technologies -** Salesforce CRM, Salesforce CPQ, Service Cloud, Workflow & Approvals, Dashboard, Process Builder, Custom applications, Custom objects, Lead Management, Account Management, Opportunity Management
* **Languages -** XML, Java, JavaScript
* **Database -** MY SQL, Oracle
* **Other Tools -** HP PPM, Clarity, VSS, Git, Jira

Experience

Lead SDET/QA at Cvent (Gurugram), India *Dec 2021 - Current*

- Experience building and maintaining automation framework from scratch using WDIO with Jasmine framework
- Initiated and successfully created a repository on Stash/BitBucket to upload the automation code, helpful for any future automations within the team.
- Led the QA efforts within the team in terms of developing understanding of requirements, assigning user stories and enable the team catch high priority defects early in the development process, and empower the team to do frequent releases with confidence
- Work closely with senior developers, PMs, and Business analysts to ensure features are delivered to meet business and quality requirements and determining which features can be automated to eliminate manual regression testing.
- Led setting up of a separate salesforce sandbox which can be used for testing automation within the team
- Involved in mentoring and training the junior team members within the team. Performed code review for test scripts and automation results review developed by team members.
- Prepared test plans and defined test strategy for the application.
- Responsible for overall quality of the application

Senior QA Engineer/SDET at Cvent (Mclean, VA), USA *April 2019 - Sep 2021*

- Led the QA efforts for all the projects by assigning user stories to the team, developing understanding of requirements, and completing the test execution process to resolve issues found during the testing
- Developed the automation scripts using Karate API automation script to automate – Account, Contacts and Opportunity records creation in Salesforce for multiple environments, helping to save time and effort of approx. up to 7 hrs. per occurrence to create between 40-45 records.
- Drive the execution and QA delivery of features by collaborating with program managers, product owners, engineers (Dev & QA), architects, and other cross-functional teams.

Consultant at CapGemini India Pvt. Ltd (Mumbai, India) *Jan 2012 - Aug 2012*

- Understand business requirements through use cases and functional documents
- Interacted with Business Analyst, Development team to understand business requirements and for bug reviews
- Prepare test scripts, execute Test Set in Quality Center and update the object repository
- Prepare and execute SQL queries as per the test cases.
- Execute end-to-end testing for Type 5 MRIM meters and perform system testing of Meter, Communications, MMS, Billing/CIS, Mobility and B2B Gateway.

QA Engineer at IGATE India (Mumbai, India) *Aug 2007 - Dec 2011*

- Performed Requirements analysis, testing of Request Type, Workflow, Dashboard, Custom Reports modules using HP PPM tool (HP Project and Portfolio Management) as per client requirements
- Performed functional, integration and system testing to test the customized application processes
- Involved in writing Test cases and execution of test cases
- Performed backend testing of Custom PL-SQL functions, procedures, and packages
- Implemented Project, Resource, and time Management modules
- Managed, track and reported system defects using Quality Center
- Understand business requirements of the system through functional specification, design document and design memo

Education

- **Masters of Computer Applications (MCA), 2007**

  Vivekananda Education Society Institute of Technology, Mumbai University, India
- **Bachelors of Computer Science, 2005**

  Ruia College of Arts & Science, Mumbai University, India