<u>BHARATHA</u>

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Experience Summary:

- Motivated professional with over 6+ years of experience in SFDC Development, Maintenance of Salesforce Applications using Salesforce Force.com and Salesforce CRM.
- Hands on experience in Lightning Web Components, Salesforce Lightning Aura Components, Visualforce Pages, Apex Class, Triggers and Unit Test classes
- Experience in ServiceMax setup and configuration.
- Extensive experience in activities related to SFDC, Saleforce.com setup, Configuration, Customization, Administration, Data Migration, and deployment of applications to Force.com platform for large user groups.
- Experience in designing Custom Formula Fields, Field Dependencies, Validation Rules,Flow Builder, Work Flows and Approval Process.
- Experience in working with Salesforce.com Sandbox and Production environments.
- Good knowledge on Sales Cloud, Service Cloud, Marketing Cloud and Partner Community.

Professional Summary:

- Worked as a SFDC Developer at Shell India from April 2022 to till date.

Educational Qualification:

EXAM/DEGREE	BOARD/UNIVERSITY	SCHOOL/COLLEGE	YEAR OF PASSING	PERCENTAGE /CGPA
B.E (Information Science)	Vishvesvaraya Technical University	B.M.S College of Engineering, Bangalore	June 2016	8.81
PUC	Department of pre-university education	Viveka college, Kota	March 2012	78%
SSLC	Karnataka secondary education examination board	Govt High School Basrur	March 2010	83%

Technical Skills:

- Languages   : LWC, Salesforce Lightning Aura Component, Apex classes, Triggers & Test

  Class.
- Database   : SQL, SOQL and SOSL

- Web Technology   : HTML, Visualforce, JavaScript & CSS.

- Tools   : Data loader, Ant-Migration tool, Workbench, Eclipse oxygen, Aside.io and SoapUI, VS Studio,Intellij IDE,Azure Dev/Ops and Copado deployment.

Certifications:

- Salesforce Platform App Builder Certification.

- Salesforce Platform Developer-1 Certification.

- Salesforce Platform Developer-II Certification.

- Certified Sales Cloud Consultant Certification.

- Salesforce Platform Admin Certification.

Project Details:

Project #1   **Team Size: 5**
Project Name: Symphony
Role   **:** Admin & Developer.

Descriptions: Symphony is a digital product born out of the need to automate and streamline the shell LNG Marketing and Trading operations process though third party systems,Integrations,automation of reports and tasks and centralized management information. Through the use of a salesforce engine, the product allows Freight and Cargo Operators to complete end-to-end operations processes through streamlined and uniform interface.

Roles & Responsibilities:

- Involved in Creation and Customization of objects, fields, page layouts,record pages.
- Involved in Custom Settings and Custom Metadata
- Involved in building Lightning Web Components and Aura component and customization with Apex classes and triggers.

Project #2   **Team Size: 2**
Project Name: BOX Integration to Salesforce
Role   : Admin & Developer.

Descriptions: Automatic creation of Box Tree structure on the Opportunity and Response object records after creation . It helps user to upload confidential files and data to respective Opportunity/Response Box folder.

Roles & Responsibilities:

- Involved in Creation and Customization of objects, fields, page layouts.
- Involved in Box configuration and Custom settings etc

- Involved in building Lightning Aura component and customization with Apex classes and triggers.

Project #3   **Team Size: 5**
Project Name: Sales Cloud LEX Transformation
Role   : Admin & Developer.

Descriptions: worked on Lightning transformation in Aviation Commercial sales. Moving opportunity creation along with sales campaign, creation of opportunity scheduler, sales quote creation from Classic to Lightning.

Agreements creation processes i.e. From Accounts, Sales Quotes (Sales) and Cases (Services) with different record types for Agreements.

Roles & Responsibilities:

- Involved in Creation and Customization of objects, fields, page layouts.
- Involved in creating Approval Processes, Validations and Workflows.
- Involved in defining Roles, Profiles, Permission Sets and Page Layouts.
- Worked on Reports and Dashboards.
- Involved in Lightning page configuration and customization with Apex classes and triggers.

Project #4

Team Size :3

Project Name: Service Cloud LEX Transformation

Descriptions: Currently working on Service cloud Lightning transformation in Aviation Commercial Service. Case Creation from third party(Portal) to SFDC, where Boomi is the middleware. Running Macros on Cases, based on status of the Case and fetching the template and send it to the case owner. Creation of integration gates component for Task Creation for Case.

Roles & Responsibilities:

• Involved in Service Console creation and Lightning component
  development
• Involved in customization with Apex classes and triggers.
• Involved in creation of QuickText ,Case AutoResponse rules
  ,Escalation rules etc
• Involved in creating Approval Processes, Validations and Workflows.
• Involved in defining Roles, Profiles, Permission Sets and Page
  Layouts.
• Worked on Reports and Dashboards.

Project #5   **Team Size: 4**

Project Name: GE Insight (Sales Cloud).
Role   **:** Admin & Developer.

Descriptions: GE-Wide Customer Groupings**,** we've been harmonizing the Customer Account data across all GE businesses so that it's consistent and more sales friendly. Consistent customer groupings will allow us to find accounts we need faster, provide visibility to parent accounts, and serve as the baseline for horizontal visibility across GE. We created a Tab called "**GE Insights**", this tab allows us to see new horizontal customer insights that can help us to increase Pipeline, including:

   •   Who in the company is calling on your existing customer today
   •   Who you can contact in the company to get a warm introduction to a customer
   •   Who you can contact inside GE to collaborate on Customer Accounts
   •   Which customer sites are near your geography, and which have active deals with GE
   •   Learn more about deals that others in GE are working on with your customers

Roles & Responsibilities:

• Involved in Creation and Customization of objects, fields, page layouts.
• Involved in building a Lightning Components (Account Team cmp, Opportunity Owners
  cmp, Associated sites and Entities and ViewAll Opporunity Components) and Apex classes
  and triggers
• Involved in creating Approval Processes, Validations and Workflows.
• Involved in defining Roles, Profiles, Permission Sets and Page Layouts.
• Involved in uploading of data through Data Loader.

PERSONAL INFORMATION:

Name   : Bharatha.

Date of Birth   : 14/12/1994.

Gender   : Male.

Nationality   : Indian.

Languages Known   : Kannada, English, Hindi

Permanent Address : House 6/65, Matrukrupa,

                                Gundigoli, Basrur(p), Kundapura

                                Udupi -576211

I hereby declare that the above furnished details are true to the best of my knowledge.

Date   :

Location: Bengaluru   ***Bharatha***