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Professional Summary:

* Total **10** yrs. experience in the field of Agile software engineering with **service and product based organization.**
* Around **4.5** yrs. of experience working as a **Scrum Master** Professional.
* Onsite **exposure** for 1.5 yrs. at client location South Africa.
* **Hands-on Experience** of Agile Scrum, Agile Release planning, Software Development Lifecycle (SDLC), Software Test Lifecycle (STLC), Continuous Integration (CI), Continuous Delivery (CD), Testing, Waterfall Model. Knowledge of agile methodology and frameworks like Scrum, Kanban, XP, Scaled Agile Framework (SAFe).
* Exposure working simultaneously with **multiple in-house & geo distributed teams**.
* **Facilitates all Agile Scrum ceremonies** like Daily Scrum (Stand ups), Sprint Planning, Sprint Review, Sprint Retrospectives and Product Backlog Grooming.
* Exposure Working closely with team to keep the project/open items moving forward.
* **Serving Dev Team, Product Owner** in backlog management, impediments removal, decision-making, facilitation.
* Serving Stakeholder by keeping stakeholders up to date on progress.
* Exposure on **promoting agile culture** by guiding teams to understand the roles, process, responsibilities as a scrum team member, & educating them on agile practices.
* **Experience in motivating** teams by scheduling team building activities, tech talks, sending appreciation notes, etc.
* **Coach** development team and resolves team impediments with other team.
* Experience of Software development processes and procedures to understand team needs.
* Experience & knowledge of Quality Assurance testing.

Certifications:

* Scrum Alliance-**Certified Scrum Master (CSM)** Professional.
* **SAFe 4.6 Leading** SAFe Agilist.

Awards:

* **Performer of the Year award** from link Systems (2019)
* **Client appreciation for excellent work** done under pressure (2017-2018)
* **Best Team Player Award** in the Project Corporate banking Infosys (2016)
* **Certification of recognition** for the best performance in team from Nihilent Technology (2010-2013)

Project Domains Worked On:

**Banking:** Transactional & Business Banking, Payment Channels, Statement Processing & Validation, FD transaction notification product, Client on boarding & management, etc.

**Healthcare**: Healthcare Registry, Practices, Personal Health Record (PHR), Electronic health record (EHR), Electronic medical record (EMR), Protected Health Information (PHI), ICD, CPT codes, HIPAA in the healthcare.

Skills:

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| **Tools & Agile Landscape Exposure** | * Microsoft AzureDevOps, Confluence, Microsoft Teams, SVN, MTM, SharePoint, Pointing Poker, ALM.
* Agile Scrum, Kanban, Software Development Lifecycle (SDLC), Software Test Lifecycle (STLC), Continuous Integration (CI), Continuous Delivery (CD).
* Knowledge of Scaled Agile Framework (SAFe)
* **Agile Scrum ceremonies**, Quarterly Release Planning, Reporting, Communication
* **Service to the PO:** Help PO on refining & maintaining the product backlog items, impediments removal related to handling tools.
* **Service to the team:** Coaching team on best Agile Scrum practices, how to self-organize & be cross-functional, impediments removal, facilitation of cross team discussion & decision-making.
* Keep teams motivated throughout quarters by conducting team-building activities, tech talks, sending appreciation notes, etc.
* **Stakeholder management & communication:** Serving Stakeholders by radiating information on team progress with the help of key matrices, also help in quarterly resource planning.
* **Value to the Process:** Ensure the quality achieved by defining the DoDs (Definition Done), DoR (Definition of Ready), Scenarios discussion along with team.
* Guide team on organization Agile process & practices.
* Add value on refining training materials, Keep teams Confluence pages in structure manner.
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Project Specific Experience:

**Project 1. Identifi**

**Role**: Scrum Master **Duration:** 1.5 Years (Current) **Tech Stack:** .NET, SQL, Angular JS.

Identifi is Healthcare system that helps Practices, Provider to manage, process the Patience Data that is use by provider in assigning Care plan, Review Plan, and Claim processing.

**Responsibilities:**

* **Facilitates Agile-Scrum ceremonies:** Daily Scrum, Release & Sprint planning, Sprint Review & Sprint Retrospective, Product Backlog Grooming & Refinement, etc.
* **Serving to Product owner**; on refining & maintaining the product backlog. Impediments removal, decision-making.
* Ensure that product backlog items are well groomed, refined, estimated and met the definition of ready to pick in the Sprint.
* **Serving to Team;** coaching team on how to be self-organized, helping to achieve the goals by removing impediments, decision making.
* **Resource Capacity planning**: Ensure that Dev Team has sufficient resources available to meet the Sprint goals. If not then initiate the resource request & capacity discussion. Help management to fill the Agile resources pipeline, setup agile teams, resource pooling, and interviewing.
* **Raise risk** associate with Increments, Quarterly release, Resources capacity, and discuss the **mitigation** plan with the team.
* Monitor Increment progress and radiate progress to the stakeholders via matrices.
* **Manage & Ensure Collaboration:** Ensuring that team members are collaborating with others by conducting pair programming, cross-team communications, and system reviews.
* Help team to **collaborate** with Stakeholders, PO, other cross-teams, and keep team motivated by conducting team building activities, tech talks, etc.
* **Optimize Flow of Delivery** byensuring that Product backlog is refined and groomed for upcoming sprints so that further project flow optimized.
* **Provide Scrum Guidance and Improve Agile Practices Across Teams:** Provide agile training, guidance and help the team to understand agile practices. Imparting KT to team on agile practices & processes.

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| **Project 2. Aspire****Role**: Scrum Master **Duration:** 25 Months **Tech Stack:** .NET, SQL |  |

Project Aspire is the implementation of funds transaction processing for Europe region & across border.

**Responsibilities:**

* **Facilitates** Agile Scrum ceremonies like Daily Scrums, Sprint Planning, Sprint Review, Sprint Retrospective, and Product Backlog Grooming, Scrum of Scrums (SoS) for at all scrum team level to discuss cross-team dependencies, impediments, etc.
* **Help & Collaborate with PO** to keep product backlog items refined and adhere to organization product requirement intake process and hierarchy.
* **Coaching** team on self-organizing and help in **impediments removal**, decision making.
* **Impart Agile knowledge** to the Scrum team members.
* **Build self-organizing, cross-functional** scrum teams enabled for production of high-quality products and service offerings to customers.
* **Monitor team Sprint progress** across increments with the help of key matrices.
* **Stakeholder management & communication:** Radiating project information via different matrices, meetings & communication.
* **Risk management & mitigation** associated with delivery
* **Promote Agile Process** across team and organization by conducting Agile Trainings, and guiding Scrum teams of varying degrees of maturity.
* **Release management & process improvement:** Provide the inputs on improvements of CICD process flow, UAT process and product release.
* **Help management** on resource capacity forecast for filling up resource pipeline.

**Project 3. Transactional information (TI)**

**Role**: Scrum Master **Duration**: 7 Months **Tech Stack:** Oracle. Net, Middleware-IBM MQ

Objective of TI is to check & send Transaction notification information about fund transfer for the business & corporate client across border & within border.

**Responsibilities:**

* **Facilitates Agile Scrum ceremonies:** Daily Scrum, Sprint planning, Sprint Review & Sprint Retrospective, Product Backlog Refinement, etc.
* **Promote** Agile process, culture & knowledge.
* Help PO & team in refining\maintaining product backlog grooming & prioritization.
* **Stakeholder management**; radiating project increment information via different matrices, meetings & communication.
* Monitor team progress with the help of matrices like Burn up chart, Burndown chart, etc.
* **Guiding Team** on how to be self-organized, helping to achieve goals by removing impediments. Also, help in decision-making.
* **Mentored** Scrum teams on the Agile practices, how to maintain and use Sprint\Product Backlog via tool AzureDevOps.
* **Risk Management, mitigation & radiation** to the stakeholders.
* **Schedule** Tech Talks, Technical sessions, and Team building activity.

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| **Project 4. Transactional Information Fixed Deposit (TIFD)** |  |
| **Role**: Scrum Master **Duration**: 5 Months  |  |

TIFD sends Notification information about transaction & profile updates on corporate clients Fixed Deposit (FD). My **responsibilities** as Scrum Master are **more over similar** to above project.

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| **Project 5. GRAFTREG** |   |
| **Role**: Sr. Test Engineer **Duration**: 6 Months |  |

GRAFTEG is web-based system, which captures plastic surgery registry data of fat grafting cases performed to any area of the body for the individuals for US region. This was the support project, and our organization has only Testing engagement in Kanban model.

**Role:**

* Align with the Client Dev Leads for the getting updates on the QA tickets, assessing the priority of the work.
* Client Communication and information radiation to the stakeholders.
* Facilitation of Daily Standup, Planning the work items, checking progress on Kanban work items.
* Help in removing the impediments to QA Team.

Organization Worked With:

* Evolent Health International | Scrum Master | Nov 2019 till date
* ILink System Pvt. Ltd | Lead | May 2017 - May 2019.
* Infosys Ltd | Sr. Associate Consultant | Jan 2015 - Jan 2016.
* Savy Software Pvt. Ltd | Sr. Test Engineer | Jan 2016 - July 2016.
* Nihilent Ltd | Test Analyst | Mar 2010 - Jan 2015.

Education

* B.E Computer Science, 2009 | North Maharashtra University, Jalgaon.