**Vandhanaa Santhanam**

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**Professional Summary:**

* Certified Scrum Master (CSM) and Team Lead.
* Around 8 years of experience in Software testing as ETL tester and Mainframe tester.
* Have hands on experience in the field of Manual testing including Web testing, ETL, AS400 Mainframe testing (Healthcare domain - InterSystems Ensemble - HL7, PACS /RIS testing experience)
* Well versed in online batch integration testing, database testing DB2 and batch Job testing in Mainframe.
* Experience in testing Windows/Web and Hybrid applications.
* Proficient in writing test plans, test strategy, Test Case Design, Review, Test execution and Defect Management.
* Proficient in Client interactions.
* Good Knowledge in Agile Process and meetings like Scrum, SOS, etc.
* Experienced in handling issues, tracking and resolving with project teams.
* Well acquainted with Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC).
* Experience in Accessibility testing of windows-based application.
* Highly motivated, effective team player with strong analytical and excellent communication skills.
* Have a knack of adopting quickly in new concepts and eventually master them and map ways to see its application aspect.
* Experience in working in Industry Standards like HCFA, HL7, MU

**Work Experience:**

**Scrum Master :**

* Acted as Scrum Master for Product teams with a focus on guiding the teams towards improving the way they work.
* Assisted team to remove impediments by having an understanding the control and release processes
* Assisted with internal and external communication, improved transparency, and radiated information
* Assisted with prioritization and resolution of software defects
* Built relationship with Product owner and other stake holders to facilitate team's interaction with them
* Coached Product Owners in creation and maintenance of Product Backlog
* Coached team members on Agile principles and providing general guidance on the methodology
* Facilitated sprint planning, retrospective and sprint demos
* Helped team to solve problems rather than provide solutions
* Organized and facilitated project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning and other Scrum-related meetings

**As a Test Lead:**

* I assign task to my juniors
* Monitor the quality assurance
* Act as SME and decision maker for my team
* Give suggestions if and when required
* Take responsibility for sign off and approaches for testing

**EDUCATIONAL QUALIFICATION**:

* B. E (CSE) M.P. Nachimuthu M.J. Engg college in affiliated to Anna University, Chennai with 71%.
* HSC from St. Mary’s Matriculation higher secondary school /Biology group with 74 %.
* SSLC from Krishnaswami Matriculation higher secondary school with 75% .

**TECHNICAL SKILLS:**

* Environment: Mobile, Web, AS400 Mainframe (JCL), IBM Data Stage (8.7)
* Tools: JIRA, HP/ALM, Confluence, IBM ClearQuest
* Databases: SQL, DB2. InterSystems Ensemble (Integration Engine)
* Methodology: Agile/Scrum

**TVS NEXT Limited, Chennai**

Sep 2018 to till date

**Scrum Master**

**Project: Holyname Medical Centre \_USA**

* Responsible for End to end traceability from Requirements to Implementation
* Attending Walk-through’s and providing comments & suggestions to the project teams
* Follow up with testing team, signing the Test Protocol, reviewing and approving the Test scripts and Test results
* Proactively identified and found ways to resolve issues to prevent distractions and keep projects on track
* Planned Agile best practices and encouraged team cohesion, overcoming impediments and hurdles to productivity

### HCL, Chennai

June 2017 to Sep 2018

**Senior Test Engineer (Test Owner)**

**Project:** **Highmark Healthcare\_USA\_Outbound**

* Report bugs and errors to development teams
* Collaborated with developers and product owners to stay current on product features and intended functionality
* Operated under Agile and Scrum frameworks to complete releases and well-organized sprints

**Renault Nissan Technology and Business Centre**

May 2011 to July 2015

**Senior Test Engineer (Test Owner)**

**Project: ANPQP** (Alliance New Product Quality Procedure) and **SAFE**

* Analysis of business requirements and system requirements
* Creating high level test scenarios and designing effective test cases and reviewing the Test case
* Preparing Test Summary Report and Test Metrics Report
* Prepare Test data (Input files) for ETL batch and testing

**IBM - Chennai**

March 2007 to Feb 2008

# **Associate** **System Engineer**

**Project: National Legacy-CCMS, MVS, PL/I, DB2, JCL, UNIX, SQL SERVER 2000**

* National Legacy consists of a suite of applications that are critical to IBM's business and provides support for 25 Countries
* National Legacy includes - CCMS, QP, MSDT, TA UK Interface, and NR Debt
* CCMS - Customer Contact Management System
* Problem Management (Identify, analyses, and resolve problems with production applications)