SATYAJEET JARAG.

Sr. Salesforce Developer at Cognizant, Pune

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SUMMARY

Salesforce Developer/Consultant with **4.5 years of experience** in Salesforce Sales, Service and Community Cloud. Experienced in analyzing business, designing architecture, implementing and managing salesforce projects end-to-end.

Strong Implementation and Development knowledge –

- In Salesforce Configuration with Validation rules, Page layouts, Workflow rules, Process builders, Approval process.
- In Salesforce Customization with Apex Triggers, Apex classes, Asynchronous Apex and **Lightning component (Aura and Web components)**.
- In Web-Service callout using REST and SOAP API.
- In UI technologies like HTML5, CSS, and **modern JavaScript**.
- In Metadata Migration Tool Apache ANT also DevOps tool for Automation of deployment process with **Continuous Deployment Tool (COAPDO)**.

EXPERIENCE

Sr. Salesforce Developer/Consultant

Experian Service Cloud Implementation

Jan-2020 to Current

Using Salesforce technology to provide the best customer experience to the clients across the APAC region. Designed and migrated Service cloud in lightning experience from classic experience. Implemented lightning components to represent data fetching from external services. (Integrated with Corvette).

Salesforce Developer/ Consultant

Data Communications System (OMS)

Jun-2019 to Dec-2020

Applied best practices to streamline business processes by leveraging the capabilities of salesforce with my Salesforce sales cloud experience.

CERTIFICATIONS

- Salesforce Sales Cloud Consultant
- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Administrator
- COPADO Salesforce DevOps Certified Administrator

AWARD AND RECOGNITION

- Accenture Circle of Excellence Award for Significant contribution in WACKER project in November 2017.
- Accenture Circle of Excellence Award for Significant contribution in WACKER project in August 2018.

EDUCATION

B.E Computer Science and Engineering

Bharati Vidyapeeth's college of Engineering, Kolhapur

2012-2015

Designed customer community to track their orders by using customized template. Created multiple lightning components and used lightning navigation to traverse into each other. Used salesforce out-of-box components to fulfill client requirements.

Salesforce Developer

TEPCO Service Cloud

Jan-2019 to May-2019

Implemented Salesforce CRM Solution for Electricity and Gas provider Organization in JAPAN with Salesforce Service cloud. Used service cloud features like Case creation from Web-to-case, Email-to-case, case Routing, Omni channel to resolve customer cases and provide automatic responses.

Salesforce Developer

Wacker New CRM

Jun-2017 to Dec-2018

Implemented Salesforce CRM Solution for one of top Chemical industry in Germany. Was started as Pilot with small sales application to maintain and renew Opportunities created from external system. After successful delivery of application they brought full sales in Salesforce CRM with Order and Quote Configuration. We used most minimal customization to implement requirements and used out-of-box salesforce features.

Salesforce Developer/Administrator

MIT Slone School of Management

Jan-2017 to May-2017

Implemented Salesforce CRM Solution for one of top University/School in US. Worked on salesforce configuration like workflow rules, process builders, approval process. Also was part of requirement gathering team to provide solution on requirement and estimated them.

Salesforce Administrator

AXA Service cloud implementation

Aug-2016 to Dec-2016

Worked on creating profiles, roles, custom objects, custom fields, page layouts, validation rules.

DECLARATION –

I hereby declare that all the information furnished above is true and accurate to the best of my knowledge.

Place – Pune   Satyajeet Jarag.