

NISHA SINGH

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ACCOMPLISHED IT PROFESSIONAL – CERTIFIED SCRUM MASTER & SAFe AGILIST

Skilled in Scrum Management, SDLC, Testing & Maintenance of Data Warehouse Applications for delivery of defect-free and high-quality software as per global clients' requirements

PROFILE SUMMARY

MS & SAFe Certified offering over 10 years of rich IT experience in:

Project Execution Sprint Planning / User Stories Testing / QA	Scrum Management Backlog Management Client / Stakeholder Engagements	Software Development Lifecycle Release / Delivery Management Team Management/Training
<ul style="list-style-type: none">Excels in project execution from planning, progress tracking, status reporting to QA and ensuring delivery of projects within time, budget & quality norms; executed key projects like MCIS, Nissan Tread, Nissan VIMS, Market Risk Cubes and Maximo for Global VehiclesWorking as a Scrum Master at Wipro; facilitating Scrum Ceremonies (Grooming, Sprint Reviews/ Planning, Retrospectives, Daily Stand-up Meetings, User Stories) to help build a self-organized and motivated team and shielding them from external interferencesConducts training on Agile frameworks (SCRUM, KANBAN) and involve in CI/CD implementationDriving Engineering Excellence two levers Automation, Agile and DevOps implementation for Express Portfolio in FedEx accountSupported all phases of Software Development Lifecycle (SDLC) from requirement analysis, design, development, test-case preparation, testing (UAT), defect / change management, sign-off, implementation to end-user support & trainingsStrong knowledge of applying Agile-Scrum Methodology for greater value-addition, product quality & improvement in team delivery commitments; recorded key achievements like:<ul style="list-style-type: none">Received Best Debut Award in Wipro and 5 other awards for excellent performanceWork onsite at client location in Singapore (1 year) and London (4 months)Customer-centric professional; effectively interacted with customer during requirement gathering, design, development, testing and production implementation phases and providing robust technical support for enhanced customer-satisfaction <p>Effective leader with talent in working with cross-functional teams / vendors for smooth project execution, problem-solver with strong communication & analytical skills</p>		

WORK EXPERIENCE

Since Oct'10: Wipro Technologies, Hyderabad presently designated as Scrum Master

Growth Path: Joined as Senior Software Engineer and rose to the position of Scrum Master through promotions

Key Projects Executed:

Title	: Maximo for MCIS	Period: Feb. 2019 – Till Date
Environment	: VDI, Version One, SharePoint, Oracle, MS Office	Role: Scrum Master
Description:	This Application Development Project for FedEx Express for Facilities Asset Management System to manage & maintain Assets using IBM Maximo. This solution will be to modernize/re-engineering to replace existing Legacy Systems. Enhancing key features like Mobility, Multiple Currency & Languages Support, Telematics, Real Time Data Visibility.	
Responsibilities:	<ul style="list-style-type: none">Managing end-to-end project delivery and directing 2 Scrum TeamsConducting Scrum Ceremonies to deliver Software Projects by removing impedimentsEffectively facilitate discussion to resolve conflicts and facilitate alternative approachesProviding progress status update, SLA reports for development, risks & issues on agreed frequency as part of project governance and reportingPlanning, scheduling & executing Software Testing activities; reviewing Test Plan, Test Scope, Strategy & Objectives, Schedules, Deliverables and Resource Management for SIT and Performance TestingWorking on User Stories; facilitating Sprint Planning, Backlog Refinement, Daily Standups, Sprint Reviews and Retrospectives on frequent basis to identify problems and drive continuous improvementsCoached team members on Agile processes and maintains teams Agile Maturity Assessment score 3.51 out of 5Guiding and motivating Development Team them to deliver quality results within strict timelines and as per SLAsEnsuring that team maintains its velocity of work, team spirit and helping them to work in a peaceful environment	

Title	: Maximo for Global Vehicles	Period: March 2018 – Feb. 2019
Environment	: VDI, AGM, Version One, SharePoint, Oracle, MS Office	Role: Scrum Master
Description:	This Application Development Project for FedEx Express for Enterprise Asset Management System to manage & maintain Global Vehicles using IBM Maximo. This solution will be to modernize/re-engineering to replace existing Legacy Systems. Enhancing key features like Mobility, Multiple Currency & Languages Support, Telematics, Real Time Data Visibility.	

Responsibilities:

- Managing **end-to-end project delivery and directing 2 Scrum Teams**
- Conducting Scrum Ceremonies to deliver Software Projects by removing impediments
- Providing **progress status update, SLA reports for development**, risks & issues on agreed frequency as part of project governance and reporting
- Planning, scheduling & **executing Software Testing activities**; reviewing Test Plan, Test Scope, Strategy & Objectives, Schedules, Deliverables and Resource Management for SIT and Performance Testing
- Making communication efforts to establish a common understanding of required product quality
- **Working on User Stories; facilitating Sprint Planning, Backlog Refinement**, Daily Standups, Sprint Reviews and Retrospectives on frequent basis to identify problems and drive continuous improvements
- Fostering team self-management and reinforcing Agile Project Management & Engineering Practices
- **Performing UAT & Gap Analysis** to ensure that business requirements are tested & fulfilled
- Guiding and motivating Development Team them to deliver quality results within strict timelines and as per SLAs
- Ensuring that **team maintains its velocity of work, team spirit** and helping them to work in a peaceful environment

Title	: Market Risk Cubes	Period: May 2014 – March 2018
Environment	: Oracle 11g, PL/SQL, SQL, SSIS, SQL Server, UNIX	Role: Technical Lead
Description:	This is a Development & Maintenance Project for UBS Market Risk across multiple locations US, UK, Switzerland and India. This system would take data from various systems and load it into Oracle Database. Loaded data is transformed using SSIS. SSIS Packages and load it into Cubes for analysis.	

Responsibilities:

- Performed the role of Oracle Technical Lead for Cubes Team
- Drove delivery for other vendors for this Multi-Vendor Project
- Gathered requirement from client and supported plan deployment
- Developed several PL/SQL Packages, Procedures, Functions to facilitate business logic and calculations
- Assisted in Production Deployment as per process and maintaining versioning
- Assisted in project execution as Scrum Master when Scrum was introduced

Title	: Nissan VIMS	Period: May 2013 – April 2014
Environment	: Oracle 11g, PL/SQL, SQL, SAP BO, TOAD, Erwin	Role: Technical Lead
Description:	Project aimed to development for Vehicle Incentive Management System for Nissan. This system would give user functionality to create, modify different incentive programs for various make model year vehicles for different regions.	

Responsibilities:

- Worked as a Technical Lead for Database Team; performed Database Modelling as per old system
- Wrote Queries for SAP BO Reporting; contributed in requirement gathering from Onsite
- Took session for Offshore Team to ensure team understands requirements

Title	: Nissan Tread	Period: October 2010 – April 2013
Environment	: SAP BO (BOXI R3), Oracle 11g	Role: Senior Software Engineer
Description:	The project aimed to develop a new data warehouse with data model conforming to DWH design best practices & integrating data from different source systems. Newly created data warehouse was used for implementation different TREAD Act reports and also provided ad-hoc analysis workbench for business users.	

Responsibilities:

- Worked as a Senior Project Engineer; developed WEBI Reports and Universes
- Contributed in preparing Test Cases and testing of applications to achieve end-user satisfaction
- Analyzed bugs reported by users, fixed & migrated code to UAT and documented changes made to original code

EDUCATION

E-PGBDM from Symbiosis International University in 2016

MS from BITS Pilani in 2010

SAFe Agilist from SAFe in 2019

Oracle Certified Associate (OCA) in DBA - Oracle Corporation in 2011

Oracle Certified Associate (OCA) in Developer - Oracle Corporation in 2010

TECHNICAL SKILLS

Business Tools: AGM, Version One, JIRA, Bamboo

Languages: SQL, PL/SQL, Java

RDBMS: Oracle 9i/11g, SQL Server 2005/08

Operating Systems: Windows, Linux

ETL Tools: OWB, SSIS, Informatica

Reporting Tools: SAP BO R3, QlikView

Other Tools: SVN, HP QC, SQL Developer, Toad, Erwin

Application: Maximo (TR)

Domain: Automobile, Assets Management & Banking Domains

PERSONAL DETAILS

Date of Birth: 12th February 1986	Languages: English, Hindi, Bengali & German
Address : A303, Vasathi Anandi, Peerancheru, Hyderabad, Telangana -500091	Passport No.: G136137
Location Preference: Hyderabad / Overseas	