

# SONAL AGGARWAL

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## Career Objective

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me in fulfilling organizational goals.

## Academic Details

| QUALIFICATION          | SCHOOL/<br>COLLEGE                       | BOARD/<br>UNIVERSITY                 | YEAR          | STREAM                          | SCORE          |
|------------------------|--|--------------------------------------|---------------|---------------------------------|----------------|
| GRADUATION             | NEW HORIZON<br>COLLEGE OF<br>ENGINEERING | AUTONOMOUS<br>(AFFILIATED TO<br>VTU) | 2015-<br>2019 | B.E. IN<br>COMPUTER<br>SCIENCE  | CGPA<br>8.5/10 |
| CLASS 12 <sup>th</sup> | SHARDEIN<br>SCHOOL                       | CBSE BOARD                           | 2015          | MATHS,<br>PHYSICS,<br>CHEMISTRY | 80%            |
| CLASS 10 <sup>th</sup> | ST.THOMAS<br>CONVENT<br>SCHOOL           | ICSE BOARD                           | 2013          |                                 | 85%            |

## Work Experience

- Intern in **Taches Technologies, Delhi** for **1** month.
- Intern in **ITC Infotech India Ltd** for **2.5** month
- Working in **ITC Infotech India Ltd.** as **Associate IT Consultant** from past **1.8** year.
- **PROJECT 1: PLM**
  - Bot Checks for the service requests received in the application, and according to the service request received bot creates either a user or a group or deletes the user as mentioned in the service request.
  - Developed in RPA domain.

- **PROJECT 2: COMPANY INVOICE PROCESSING-IQ BOT**

- It was using IQ Bot. This Bot is trained to extract different types of required data from the quarterly and annually statement of the various companies and generates new report for each company.

- Developed in RPA domain

- **PROJECT 3: CUB – PET APPROVAL**

- This bot was built for Australian client CUB, this bot processes the request received through email, based on some conditions approves or rejects the request and confirmation mail will be sent to the customer along with the necessary details attached.

- Developed in RPA domain.

- USE CASE 2:- CUB- SALES AND SUPPORT**

- This bot is built in such a way that Bot will receive an input file through an email, login to SAP and based on T-code and on input file validates the few conditions and perform some operations and final result would be sent to customer with the attachment.

- Developed in RPA domain

- **PROJECT 5: CUB- LEAVE BALANCE**

- In this process Bot will receive an attachments in email, based on that input file it will do some calculations to check how many leaves are left for the manager and the employees and the outcome will be sent to the customer along with the details attached.

- Developed in RPA domain.

- **PROJECT 6: Holland & Barret**

- For this retail client, solutioning document is done for the following processes like: -

- Return Order process in which Bot is expected to take input from excel and will return the order in AS400 console.

- Refund Order process in which Bot will receive input from excel and perform some operations and do the refund in AS400 application

- Daily Sanity Application process in which Bot will login into two different servers and will perform some operations and will do some validations in particular applications.

- Loyalty promotion testing process in this Bot will fetch details from excel and will connect to SOAP service and perform some validations and operations in XML.

- **PROJECT 7: Accor**

- For this client, solutioning document is done for the various process like granting or revoking the access for the particular application, delete the user id, granting or revoking the access for shared mailbox.

- Also developed a Bot which will unlock the AD account for the particular user based on the request using PowerShell.

- **PROJECT 8: Crown**

- For this client, technical analysis and solutioning document is done for the following process: -

- FX Rates in this Bot will login to Sap and based on T-codes and inputs will perform operation in window.

- SAP customer creation process, in this Bot will login to SAP and based on T-Codes will perform some operations and validations and creates a new customer for SAP.

#### **Practical/Projects**

- **PROJECT 1: NEWS APPLICATION (JAN 2018 – APRIL 2018)**

- This project was developed on Android Studio platform, it provides all the information one would require based on different types like sports, fashion, travel, politics etc.

- Operating System was Windows 7/8/10.

- **PROJECT 2: CURRENCY CONVERTOR (AUG 2017 – NOV 2017)**

- This project was developed using java, it provides graphical user interface for the end user and converts various currency values.

- Language- Java, Operating System- Windows 7/8/10

- **PROJECT 3: ONLINE SHOPPING MANAGEMENT SYSTEM (JAN 2017 – APRIL 2017)**

- Designed to provide a better management for customers as well as for vendors while doing shopping using MySQL Database.

- Language – MySQL and Operating system-windows 7/8/10

#### **Seminar/Workshops/Conferences**

- Workshop: Artificial Intelligence, Machine Learning, Cyber Security.

#### **Technical Skills**

- Languages: C,C++,Core Java, Python(Basics)
- Web technologies: HTML, CSS
- Database: MySQL
- Operating system: windows, Linux
- Company course: SAP essentials, Cisco networking, Oracle, RPA (Automation anywhere),Big Data(Using Putty)

#### Soft skills

- Willingness to learn
- Flexible and Adaptable to changes
- Time Manager
- Confident and Team player.

#### Web Presence

**LinkedIn Profile:** <https://www.linkedin.com/in/sonal-aggarwal-a31a32162/>

#### Languages Known

English, Hindi, Punjabi, French(Basic)

#### Achievements and Extra Curricular activities

- Volunteered in blood donation camp organized by LIONS club at New horizon college of engineering in 2016.
- **Automation Anywhere RPA Professional Master v11 Certified.**
- **Automation Anywhere RPA Advanced v11 Certified.**
- **Automation Anywhere RPA Advanced A2019 Certified.**
- **UI Path Business Analyst Certified.**
- **Internship on Mobile App development** technology for **1** month.
- Attended **TEDx events** in New Horizon College, Bangalore.
- Attempted **11<sup>th</sup> Pioneer Olympiad.**
- Awarded for **Solo Dancing and Painting** competitions.

#### Interests/Hobbies

- Travelling- Exploring different places around the world.

- Passionate about Dancing.
- Reading novels.
- Fitness Freak