

Sumit Chadha

Program Manager

Seasoned Program Manager with Lean Leadership Skills. 13 years of IT involvement with 8 years in Project Management.



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WORK EXPERIENCE

Program Manager CureFit

04/2020 - 08/2020

Achievements/Tasks

- Lead the cross country groups to accomplish the characterized targets.
- Strove to accomplish the KPIs and set up preventive and restorative measures.
- Set up a solid relational connection with the key partners.
- Created and implemented effective techniques in accordance with the association objectives with focus on NPS.
- Organized and closed concurrences with Product Owners and Business Operations.

Network Delivery Architect / Network Planner / Program Manager Akamai

07/2016 - 03/2020

Achievements/Tasks

- Characterized the organization technique for CDN deployments in Australia, New Zealand, South Korea and Thailand.
- Incorporated data from diverse sources and broke down to propose an ideal arrangement in-line with the vital objectives and goals.
- Interpreted significant business targets and prerequisites into network deployment execution plans.
- Assumed a vital part in setting and overseeing needs all through the project life cycle.
- Incorporated a culture of open correspondence advancing mental well-being.
- Estimated and surveyed the way to building network from scratch and aided in characterizing and executing measures and systems that take into consideration nonstop versatile enhancements.
- Delivered global events like Rugby World Cup, FIFA World Cup, Game of Thrones.
- Instrumental in on-boarding new customers like Foxtel, STAN & Disney.
- Organized and acquainted quarterly reviews with top management on lines of undertaking finance related plans and field-tried methodologies and procedure to achieve them.
- Worked closely with logistics coordinators and SCM groups to guarantee adequate inventory and gave forcastet for quarters ahead.

CORE COMPETENCIES

Program Management Scrum XP
Project Management Confluence
Iterative Planning Kanban
Agile Methodology Lean Principles
Six Sigma JIRA SAFe TDD
Design Thinking CDN SCM
Capacity Planning SCM SDLC
Computer Networks Data center
Edge Cloud Deployment CSM

SKILLS

Communication Delegation
Leadership Creativity Innovation
Cross-functional Collaboration
Problem Solving Conflict Resolution
Coordination Coaching Counseling
Mentoring Critical Thinking

CERTIFICATES

PMP®
PMI-ACP®
PRINCE2®
SAFe® Agilist
Professional Scrum Master (PSM1)
Certified Scrum Product Owner (CSPO)
Lean Six Sigma Green Belt (CSSGB)
Kanban Foundation KIKF™
ITIL®

WORK EXPERIENCE

Network Implementation Manager / Project Manager Akamai

08/2012 - 06/2016

Achievements/Tasks

- Directed communication with co-location vendors and ISP partners that lead projects from initiation to closure.
- Performed an anchor role between internal and external stakeholders ensuring seamless execution of deployment projects.
- Collaborated with ISP's worldwide ensuring there is no ambiguity in technical and functional requirements.
- Was a distinct advantage for a 3 staged task with Telstra AU and composed all periods of the arrangement effectively. This extended improved organization execution and decreased client objections to nearly nil (was granted for this work).
- Ensured data-center readiness in terms of rack space, power, cooling requirements, inter-rack cross-connects, IP's and up-links.
- Kept up clear records about racks, power, IPs, circuits, cross connects in internal databases.

Network Infrastructure Engineer (Deployments) Akamai

02/2011 - 07/2012

Achievements/Tasks

- Deployed DWDM's in London to scale up the organization limit by half and to help London Olympics in 2012.
- Arranged, planned and executed server deployments across data-centers to support organic growth.
- Lead data centers migration projects to double up on rack cost savings.
- Crafted server deployment rack plans, work schedules, downtime schedules and capacity upgrade plans.
- Organized router deployment and configuration.
- Was liable for enlisting, preparing, and overseeing field experts.

Associate Network Infrastructure Engineer Akamai

07/2009 - 01/2011

Achievements/Tasks

- Was answerable for the upkeep of servers and other organization gear.
- Worked with field specialists to determine equipment issues with organizing hardware.
- Distinguished and supplanted flawed parts in network devices and components.

Sr. Technical Support Officer Convergys

03/2008 - 06/2009

Achievements/Tasks

- Offered specialized help to end clients over chat/email and telephone.
- Did RCA for issues identified with Windows XP/Outlook/Windows Vista.
- Mentored new members in the team and provided coaching and training.

HONOR AWARDS

Most Valuable Team Player
Convergys

Spot Award (3 times)
Akamai

EDUCATION

Bachelor of Engineering in Computer Science
Visvesvaraya Technological University, Belgaum

MSc. Yoga
S-VYASA University, Bengaluru

COURSES

Introduction to Cloud Computing
IBM on edX

Design Thinking and Creativity for Innovation
University of Queensland on edX

Leading High-Performing Teams
University of Queensland on edX

Software Development Life Cycle (SDLC)
Linkedin

Blockchain Basics
Linkedin

LANGUAGES

English
Full Professional Proficiency

Hindi
Full Professional Proficiency

Kannada
Elementary Proficiency

INTERESTS

Running

Yoga

Learning