Sibatri Ray

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Career Objective:

   To work in a challenging environment where I can contribute to the growth of organization and improve my knowledge in the growing IT field. Seeking a position to utilize my skills and abilities in the Information Technology Industry that offers security and professional growth while being full, innovative and   flexible.

Professional Summary

- **9 years** of overall experience and 7 yrs of **Salesforce CRM Administration and Development .**
- Presently working with **Genpact** as **Lead Consultant.**
- SalesForce **Customization, Integration,LWC,Platform Events,Security Access, creating profiles**, **roles, users, page layouts, Flow,Workflow Rules, Validation Rules, Reports, Data Management Tools, email services, Visualforce pages Apex Classes and Triggers.**

- Deployment from one sandbox to another sandbox using Copado (Ex: Development sandbox to QA sandbox or UAT sandbox or Production.) and GIT repository/Bit Bucket for versioning.
- Strong ability to work independently with minimum supervision as well as in a team, highly flexible, adaptive and very quick at learning.
- Currently working as a Salesforce Developer and Lead.
- Trained in Lightening and I have upgraded my knowledge from salesforce classic to Lightening.

Technical Skills:

Technology	: Salesforce Administrator, Salesforce Developer, Sales Cloud
Language	: Apex, LWC,Visual force
Web Related	: HTML, Java Script, XML.
Web & Application Servers	: Websphere application server v7.0
External Tools	: SourceTree,IntelliJ, Bit Bucket, JIRA, HP QC tracker.
Debugging Tools	: Debug console,Payload
Migration Tool:	:Copado,Bitbucket

Trainings Received

- Salesforce Administrator , Developer
- Insurance Basics.
- SAP Insurance tool training

Certification

- Salesforce ADM 201 Certified
- Salesforce Developer 401 Certified

Experience summary

- Currently working in Genpact as a Lead consultant.
- Worked as Sr consultant at Capgemini from Mar 2021 to Nov 2021.
- Worked as a Sr developer at APTTUS from Dec 2020 to mar 2021

- Worked as IT analyst at TCS from sept 2017 to Dec 2020
- Worked as a senior Software Engineer at **Mindtree Limited, Bangalore** from Feb 2015 to Sept,2017

Educational Summary:

- Completed B.tech.with 7.76 CGPA from Indus College of Engineering and Technology,Bhubaneswar, Odisha in 2011.
- Completed 12th with 64% from Bhadrak Science College (Odisha) in 2007.

- Completed 10th from St. Mary's Girls' High School, Sundergarh (Odisha) with 85% in 2005.

Project Name	Genesis
Client	Thomson Reuters F&R (Finance and Risk)
CRM Technology	Salesforce : CRM
Team Size	4
Role	Salesforce Developer
Duration	Oct 2017 – Till Date

Description: This was on-going and well-tuned project. In this project, Salesforce org was handling front-end for project, most of lead, opportunity, account and contact activity. Order management and billing are the part of some other system that was connected with this Salesforce Org through EAI- Oracle Fusion Middleware.

Responsibilities:

- Using data loader for mass updating leads, Users, Accounts and Contacts and other objects.
- Understanding the Salesforce.com application in enough depth customize and configure SFDC objects, page layouts, workflows, document templates, data fields, reports and dashboards. .
- Excellent analytical, technical aptitude and proven ability to solve problems and the ability to engage effectively with business and technical teams. Tested and validated the Dashboard, individual reports data and various customized functionalities.
- Implemented minor enhancements on standard objects like Campaigns, Leads, Accounts, Contacts, Opportunities, Quotes, Activities, Dashboards and Reports.
- Resolved the IM tickets as raised by the business users using HP SM9.

Project Name	Unilever SAFE Application
Client	Unilever
CRM Technology	Salesforce : CRM
Team Size	4
Role	Salesforce Developer
Duration	Oct 2015– Sept 2017

Description:

The objective of this project is to build a risk assessment tool and anti-counterfeiting solution document library. Risk assessment tool will identify those products that are at most risk from competitors and apply cost appropriate security solutions from the solution library to protect products through integration into packaging. Solution library will contain records of the anti-counterfeiting solutions that have been recommended, are under review & rejected by the Brand Protection and Packaging Working Group of Unilever.

Key Responsibilities:

- Providing issue fixes.
- Development of various enhancement releases involving coding, unit testing and support to Integration and UAT Testing of the Application.
- Used Change Set for deployment from one environment to other.
- Used Wave Analytics for generating dashboards.

Areas:

- Apex classes, Apex Triggers, Test classes, Batch Class, Scheduler Classes.
- Workflows, Configuration Settings, Debugging Apex Class.

Custom objects, Custom settings, Custom labels, Public Groups and Queues.

Project Details:	
Project: Admanager	**Position: SFDC Developer**
Client: Unilever	

Description

A host of applications are being used by Unilever Marketing function to realise an end to end value chain in how Unilever interacts & collaborates with Agencies while using the Force.com platform for workflow based business processes.

To meet its objectives of centrally managing Advertising activities within Unilever that enables its employees to have access all the relevant data at one place like advertising and savings data, Unilever has decided to migrate the AdManager application to Force.com platform from the existing cloud based solution Beam.

AdManager app will allow Unilever users to:
- Centrally manage AdManager Jobs
- Track the job related activities like allocate, share, cancel and savings
- Collaborate with their colleagues to do the activity together
- Access relevant and useful content/feedback on jobs

Roles and Responsibility
- Involved in analysis and design of custom object ,field, Automation process.
- Involved in implementation of User security
- Developed workflows and triggers.
- Involved in Custom page design.
- Met with customer operations managers to identify issues and areas of potential improvement. Supported business needs with technical design documentation.

Project: AIG-CCUW-LRP   Position: Camilion Product Developer

Client: AIG

Description:

CCUW is comprised of several program workstreams for both Financial Lines and Casualty and is designed to provide end-to-end policy administration capabilities for a range of commercial insurance product types including over 40 for Financial Lines. These products exhibit complex exposure and rating characteristics, and require a vast array of documentation (i.e., declaration pages, endorsements,etc.).

The platform is largely a custom system utilizing the Web2.0 technologies. It is built on top of a product configuration engine that has been licensed from Camilion (now SAP). It uses a service-oriented architecture to allow for both internal communications within CCUW, but also with the nine separate AIG applications with which it operates (i.e., iSuite, CASL, eStart, PLS, SharePoint, EPN, Publishing Services, NGBS, etc.). The platform has a rich user interface and is certified for IE 11 and Firefox., and currently supports several hundred users at numerous locations in the US, Canada, and Manila Shared Services.

Roles and Responsibility:
- Involved in analysis and design of Data definition and GoalCi Xpath document ,Reference Data Component ,Rating and Q& R document.
- implement the Business Requirement and deployment of code.

- Configuring Reference table components for the rate table.
- Configuration of Default value rule,Set up Rule,Drop down look up,Common rule and Validation Rule and conditional algorithm .
- Configuration of custom stems which being used to retrieve the product data from external data source.
- Actively participated in deriving the table structure for the product data.
- Testing the LRP application using AIG-PTM (Product Test Manager) framework.
- Actively participated in configuring the CCUW application.
- Involved in each phases of testing such as Dev-Dev, integration, UAT and Pre Prod.

Environment: Camilion Product Configurator 7.2, Core Java in IBM RAD IDE, XML, SVN, Windows, Aqua Data studio, WinSCP sync.

Personal Details:

Name	:	Sibatri Ray
Father Name	:	Sushil Ray
Gender	:	Female
Nationality	:	Indian
Marital Status	:	Married
Date OF Birth	:	23/12/1989
Languages Known	:	English, Odiya & Hindi.
Address	:	Sibatri Ray, Whitefield,Borewell Road, Bangalore – 560066.

Declaration:

I Sibatri Ray hereby declare that the information mentioned above is true to the best of my knowledge.

Place: **Bangalore**   Sibatri Ray