# MUKUL ANAND

# Salesforce Developer

Seeking a position in life to utilize my skills and abilities and achieve professional growth while being resourceful, innovative, flexible and versatile.

### **Professional Summary**

- Salesforce Certified Professional having 3.5 Years of IT experience in Salesforce Development and Salesforce Vlocity.
- Extensive experience in creating and designing of Custom Objects, Fields, Relationships, Validation Rules, Approval Processes, Process Builder, Workflows, Reports & Dashboards for Business Analysis and Security and other Salesforce Configurations.
- Experienced in Apex Trigger, Apex Classes and Apex Test Classes, Salesforce Integration using REST API, Lightning Aura Components and LWC.
- Worked on different Omnistudio Tools in Vlocity including Integration Procedure, Omniscripts, DataRaptors, Flexcards.
- Worked on Order Management including Order Decompsition & Order Orchestration.
- Worked on Standard Digital Commerce API.

#### **Professional Experience**

# Application Development Analyst

Accenture Ltd, Kolkata | November 2021 - Present

#### Project: TelcoPlay Asset

Among all the tools available in market enabling B2B & B2C sales for Communication and Media Industry I have worked on combining and leveraging the powerful capabilities of Vlocity CMT, Salesforce Sales cloud, Order Management all build over Salesforce Communication Cloud.

- Implemented Order Management including Decomposition of commercial Products into Technical Products and Order Orchestration to fulfill the requests to 3rd party Systems.
- Created complex Products, Rules, Attributes, Promotions, Pricelists, Adjustments, Catalogs, Discounts in Industry CPQ.
- Worked on Vlocity Package Upgrades, Pre & Post upgrade steps and have worked in migrating from Hybrid cart to the new Industry CPQ LWC cart.
- Worked on Customization for the OOTB flexcards, Integration Procedure, Ominiscripts.
- Having work experience in Mobile Subscription Management and Enterprise Sales Management flow in Vlocity.
- Worked on callout to 3rd party systems and fetched pricing of products in the cart.
- Built complex guided B2B flows using Omniscripts, DataRaptor, Integration Procedures.
- Worked for different Client POC leveraging the functionalities developed in Asset.
- Worked on Documentation Generation from Server Side using the custom Document Templates that were created using Omnistudio tools.
- Created a bulk Upload tool using LWC, Bulk API, Batch Apex, Trigger that would use a CSV file data to insert Products and related child data in bulk into the EPC.
- Worked on Digital Commerce API for B2C Order journey starting from Order creation till order submission and also change order journey for a logged in Customer.

## Salesforce Developer

Mindtree Ltd, Pune October 2019 -November 2021

#### **Project: Emiritus & Eruditus Salesforce**

An Education Platform in India that offers the best executive Education Programmes in India from top Indian Institutions

- Worked as a role for Salesforce.com developer.
- Worked on requirement analysis.
- Configuring and customizing the application according to the client requirement in Salesforce classic, lightning platforms.
- Worked on developing custom Apex class, Test Classes, Visualforce Pages.
- Deployment Activities using Change Sets.

#### Project: Harley-Davidson, Inc.

A major US motorcycle manufacturer that sells its bikes worldwide through a network of more than 1,500 dealers.

 Tools & Technologies – Apex Triggers, Apex Classes, Workbench, Salesforce Translation Workbench, Data Loader, Lucid Chart, IntelliJ, TortoiseSVN.

- Configuring all the Objects, Security, Record Types, Layouts, Creating Reports & Dashboards, List Views, Importing Translations and customizing the application according to the client requirement in Salesforce classic, lightning
- Involved in Salesforce Integration with 3rd party system using REST API.
- Actively involved in deployment activities which includes all sandbox and in Production using Ant Migration Tool & Change Sets.
- Developing of Apex classes, Apex Triggers, Test Classes and Batch Apex.

# **Key Skills**

- Salesforce.com
- Salesforce Vlocity
- Omnistudio
- Industry CPQ
- Order Management
- Digital Commerce API

#### Certifications

Salesforce Certified Omnistudio Consultant

Salesforce Certified Omnistudio Developer

Salesforce Certified Industry CPQ Developer

Salesforce Certified Admin

Salesforce Certified Platform Developer 1

Salesforce Certified Sales Cloud Consultant

Salesforce Certified B2C Commerce Developer

CGPA: 8.40

#### Education

Electronics &

B-Tech in

KIIT University at Bhubaneshwar | June 2015 - April 2019

Electrical

Engineering

ISC in Science

Kerala Samajam Model School at Jamshedpur | March 2015

Percentage: 91%

ICSE in Science

Kerala Samajam Model School at Jamshedpur | March 2013

Percentage: 89%