

NITIN ANAND

Sr. QA Lead/Scrum Master

Certified Scrum Master, implementing and improving agile development practices to enhance the productivity of Product Management teams; targeting for senior opportunities as Scrum Master/Agile Coach with an organization of high repute"

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Profile Summary

- **Result-oriented professional with over 14 years of rich exposure in Scrum Processes, Project Feasibility and Management, Software Testing and Quality Assurance** with expertise in preparing & reviewing project/technical documents like Functional Specifications, Design Documents, Program Specifications, QA Effort Estimation, Checklist and test reports to measure project against quality goals
- **Certified Scrum Master**; Following Agile/Scrum methodology as a Scrum Master with iterations running demo and retrospective meetings with scrum analysis methods and iteration planning meetings
- **Wealth of domain expertise lies in** Health Care (Physician Portal, Insurance), Insurance, Information Services (Credit Risk Assessment and Mitigation)
- **Engaged in steering scrum processes** and conducting ceremonies (Product Backlog Refinement, Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective)
- **Extensive project management experience** right from responding to RFI/RFP, requirement analysis, effort estimation, creating contracts (SOW, MSA) coding & testing (preparation of test cases along with implementation) for maintaining the quality of proposed applications
- **Ensured implementation of quality assurance practices**, including project plan development, test strategy development, test plan development, test case & test data review and test automation
- Leveraged skills in **gathering and analyzing data in support of business cases**; wrote test plans and scripts for tracking defects and fixes in product development, software application development and operations systems
- **Monitored all the QA activities**, test results, leaked defects, root cause analysis and identified areas of improvement; Drove and improved the QA team in areas of automated testing and agile testing frameworks
- Exceptional **communication, collaboration & team-building skills** with proficiency in grasping new technical concepts quickly and utilizing the same in a productive manner

Education

2004: MCA from Uttar Pradesh Technical University (UPTU)

Technical Skills

Agile: Product Development Team Management, Process Management, Agile Development Practices, Sprint Planning, Agile Training, Kanban Boards

Project Management Tools: JIRA, Rally, Version One, HP Quality Center

Domains/Applications: Health Care (Physician Portal, Insurance), Insurance, Information Services (Credit Risk Assessment and Mitigation)

Defects Tracking Tools: JIRA, Rally, Quality Center, Test Director, Version One, Team Track, Feature Base

Platforms: Java/J2EE

Database: Oracle/DB2 and My SQL

Scripting Languages: HTML, SQL

Automation Test Tools: Selenium, Appium, Cucumber

Source Content Management: SVN, CVS, Gitlab

Testing Exposure: Functional Test Management, Database, Integration, Regression, System, Browser Compatibility, Mobile Functional/Automation and Conducting UATs

Core Competencies

Scrum Master /Agile Coach	Risk / Metrics Management
Quality Assurance	Project Management
Continuous Improvement	Scrum/Agile Methodology
Client Relationship Management	Team Management

Certifications



Scrum Fundamentals Certified (SFC)



SAFe 5 Scrum Master



AWS Certified Cloud Practitioner



ISTQB



Scrum Alliance Certified ScrumMaster® (CSM®)

Organizational Experience

Since Mar'07 Impetus Technologies Ltd.

Growth Path:

Mar'07–Mar'09 Quality Engineer

Apr'09-Sep'11 Module QA Lead

Sep'11–Till Date Sr. QA Lead/Scrum Master

Key Result Areas:

As Sr. QA Lead

- Managing the entire gamut of operations for software testing life cycle from Requirement Analysis, Test Design, Test Execution, Defect Management and Test Reporting
- Administering the deployment of new versions of applications; creating tests plans & cases for the project
- Collaborating with developers, programmers, project managers & clients to understand the scope of each feature, impact areas and technical complications that need to be considered while writing test cases
- Providing QA test status and progress reports as appropriate to top management and clients
- Monitoring testing activities to ensure the quality & functionality of assigned systems; ensuring timely & accurate test communication with Development Leads, Project Manager throughout the project life-cycle
- Steering all design walkthroughs related to end-to-end workflow and reviewing all documentation like Business Requirement Document, Functional Requirements Document, and so on
- Formulating & implementing plans for managing project scope, schedule, resource, quality and risks; Extending support in executing projects and facilitating transition from testing to production deployment

As Scrum Master/Agile Coach

- Guiding the team & organization on using Agile/Scrum practices and creating values towards the business/delivery goal
- Assessing the Scrum Maturity of the team and organisation and coaching the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organisation
- Supporting and educating the Product Owner, especially with respect to grooming and maintaining the product backlog
- Facilitating the team for better creativity and improving the efficiency of the development team
- Optimizing organizational documentation design aspects where needed

Projects Undertaken

Role: Scrum Master

Period: Sep'11–till date

Client: PatientKeeper

Description: PatientKeeper has become a leading provider of healthcare applications for physicians with more than 60,000 active physician users at community hospitals, academic medical centers and other provider organizations Applications for CPOE, charge capture, documentation, sign-out, and more

A native mobile app for iPhone, iPad and Android devices that lets physicians access and act on information, anytime, anywhere

A unique “overlay” architecture that integrates with a hospital’s current systems, preserves an organization's existing IT investment, and provides a platform for IT innovation that will accommodate future applications and technology advances.

Responsibilities:

- Acting as:
 - Scrum Master for Product team with a focus on guiding towards improving the way they work
 - Project Lead when necessary
- Assisting the team to remove impediments by having an understanding the control and release processes
- Supporting with internal and external communication, improved transparency, and radiated information
- Contributing with prioritization and resolution of software defects
- Establishing relationship with Product owner and other stake holders to facilitate team's interaction with them
- Providing:
 - Coach Product Owners in creation and maintenance of Product Backlog
 - Coach team members on Agile principles and providing general guidance on the methodology
- Continuously learning Agile/Scrum techniques and sharing the findings with team members
- Engaging with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization
- Organizing and facilitating project planning, daily stand-up meetings, reviews, retrospectives, sprint, release planning, demos, and other Scrum-related meetings
- Helping team to solve problems rather than provide solutions
- Providing all support to the team using a servant leadership style whenever possible
- Removing impediments by finding the right personnel to remove the impediment
- Tracking and effectively communicate team velocity and sprint/release progress to all affected teams and management
- Working with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery

Role: Module QA Lead

Period: Apr'09–Sep'11

Client: Connecture

Description: Online Health Insurance: The Insure Connect suite is Web-based, secure, and scalable, growing as your company's needs change or expand and is perfect for automating all benefit insurance lines of business (including health, dental, group life, vision, accidental death and dismemberment, short-term disability, and long-term disability) and easily configured for any market segment: Individual and Family, Medicare, Small Group and Large Group

Responsibilities:

- Led the Project from Offshore and managed project timelines to ensure on-time and on-budget delivery of the project
- Conducted regular meeting with business and product stakeholders to understand their sales and customer service requirements.
- Developed and updated knowledge transfer documents (including FAQs, User Guides) and conduct end users training as part of UAT.
- Created Test Scenarios and Test Cases; executed Test Cases
- Performed Automation, Functional, GUI and Usability testing
- Provided testing Status Reports in every build
- Responsible for hiring and training new team members



Personal Details

Birth Date : 30 Sep 1980
Languages : English and Hindi
US Visa Status : B1 Valid till 2028