Sainath Ebitwar

Software Engineer

Software engineer with 4.5+ years of experience, specializing in Java and backend development. Proven track record in delivering scalable solutions with strong problem-solving skills and ability to perform well in a team.

WORK EXPERIENCE

Software Engineer

Western Union

03/2022 - Present

Pune, IN

Contributions and Achievements

- Engineered and implemented REST APIs for customer KYC using Java, Spring Boot, and Microservices.
 Collaborated across teams for seamless integration with ID OCR, OTP, OAuth for improving customer verification processes.
- Optimized API performance by addressing system bottlenecks through caching, asynchronous and parallel programming. Reduced database query hits, refactored code which resulted better API latency.
- Implemented unit tests, integration, and end-to-end functional tests to enhance software reliability, contributing to significant improvements in the overall CI/CD lifecycle.
- By leveraging this suite of APIs, we not only managed to reduce customer drop-offs by approx 20% but also increased customer verification rates by an impressive 30%.

Jr. Software Engineer

TCS - Citi Bank Client

08/2019 - 02/2022

Kolkata, IN

Contributions and Achievements

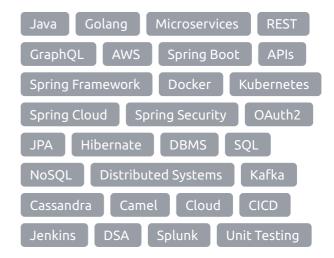
- Developed and maintained backend APIs and Microservices for creation and monitoring of credit card transaction disputes, ensuring efficient and accurate management of customer concerns.
- Harnessed the power of Kafka, Apache Camel, JWT, OAuth, and Spring Security to deliver real-time updates, bolster security, and seamlessly integrate systems for optimal performance.
- Contributed to improved operational efficiency and customer trust by implementing robust dispute tracking APIs. This resulted in streamlined dispute resolution processes, reduced escalations, and an enhanced reputation for reliable customer-centric services.

EDUCATION

BE - Electronics and Communication

Government College of Engineering

SKILLS



PERSONAL PROJECTS

Hotel Booking Backend App

https://tinyurl.com/hotel-booking-backend-service

- This project is developed in Java and Spring Boot as part of HackerEarth hackathon.
- It offers REST APIs for room availability check, booking, and admin functions like room status updates and management.

Sudoku Server

https://tinyurl.com/sudoku-server

- This project provides necessary APIs required for playing a sudoku game.
- Using the APIs of this application you can generate a randon sudoku and play with it or if you have an unsolved sudoku this app will solve it for you.

INTERESTS

Chess Coding Trekking Cricket

Travel