

# Sainath Ebitwar

## Software Engineer

Software engineer with 4.5+ years of experience, specializing in Java and backend development. Proven track record in delivering scalable solutions with strong problem-solving skills and ability to perform well in a team.

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## WORK EXPERIENCE

### Software Engineer

#### Western Union

03/2022 - Present

Pune, IN

##### Contributions and Achievements

- Engineered and implemented REST APIs for customer KYC using Java, Spring Boot, and Microservices. Collaborated across teams for seamless integration with ID OCR, OTP, OAuth for improving customer verification processes.
- Optimized API performance by addressing system bottlenecks through caching, asynchronous and parallel programming. Reduced database query hits, refactored code which resulted better API latency.
- Implemented unit tests, integration, and end-to-end functional tests to enhance software reliability, contributing to significant improvements in the overall CI/CD lifecycle.
- By leveraging this suite of APIs, we not only managed to reduce customer drop-offs by approx 20% but also increased customer verification rates by an impressive 30%.

### Jr. Software Engineer

#### TCS - Citi Bank Client

08/2019 - 02/2022

Kolkata, IN

##### Contributions and Achievements

- Developed and maintained backend APIs and Microservices for creation and monitoring of credit card transaction disputes, ensuring efficient and accurate management of customer concerns.
- Harnessed the power of Kafka, Apache Camel, JWT, OAuth, and Spring Security to deliver real-time updates, bolster security, and seamlessly integrate systems for optimal performance.
- Contributed to improved operational efficiency and customer trust by implementing robust dispute tracking APIs. This resulted in streamlined dispute resolution processes, reduced escalations, and an enhanced reputation for reliable customer-centric services.

## EDUCATION

### BE - Electronics and Communication

#### Government College of Engineering

06/2015 - 07/2019

Aurangabad, IN

## SKILLS

Java Golang Microservices REST  
GraphQL AWS Spring Boot APIs  
Spring Framework Docker Kubernetes  
Spring Cloud Spring Security OAuth2  
JPA Hibernate DBMS SQL  
NoSQL Distributed Systems Kafka  
Cassandra Camel Cloud CICD  
Jenkins DSA Splunk Unit Testing

## PERSONAL PROJECTS

### Hotel Booking Backend App

<https://tinyurl.com/hotel-booking-backend-service>

- This project is developed in Java and Spring Boot as part of HackerEarth hackathon.
- It offers REST APIs for room availability check, booking, and admin functions like room status updates and management.

### Sudoku Server

<https://tinyurl.com/sudoku-server>

- This project provides necessary APIs required for playing a sudoku game.
- Using the APIs of this application you can generate a random sudoku and play with it or if you have an unsolved sudoku this app will solve it for you.

## INTERESTS

Chess Coding Trekking Cricket  
Travel