**CLYDE HARRIS** 

***SCRUM MASTER | PROJECT MANAGEMENT | PROGRAM MANAGEMENT***

*Tel: 4049068415 | Clyde.harris96@gmail.com*

*Project Management, Waterfall & Agile, Strategic planning, Process Improvement, Cost Estimation, Dependency & Risk Management, Policy Implantation, Continuous Improvement*

* ***5 years of experience***, expert in agile and waterfall methodologies known ability to produce high-quality deliverables
* ***Ability to influence, persuade, lead and motivate*** the team and project sponsors in order to achieve the various goals and objectives of the project, excellent interpersonal skills, capable of developing effective relationships across the department and engaging with the people in effective way to deliver outcomes.
* ***Translated business requirements******and/or initiatives into a conceptual solution*** described through Epics and Stories and application of abstraction to ensure the right level of detail to the key stakeholders.
* ***Performed the Scrum Master role*** managing cross-functional teams, bringing transparency and facilitating events - Sprint Planning, Estimation Workshops, Daily Stand-ups, Sprint Review, Fun Retrospectives.
* ***Managed one of the largest radiation health programs in Naval Region Southeast***, maintained 100% program compliance for +1000 military and civilian employees

|  |  |  |
| --- | --- | --- |
| * Stakeholder Engagement
* Requirements Lifecycle
* User Stories and Process Mapping
* Budgeting & costing
* Project Documentation
* Coaching, Training
* Conflict Resolution
* Release Planning
 | * Project Scheduling
* Team Management
* Risk/Change Management
* Process improvement
* Meeting Facilitation
* Time Management
* Feedback Management
* Process Improvement
* Motivation Leadership
 | * Cross Functional Supervision
* Sprint Planning
* Estimation Workshops
* Daily stand-ups
* Sprint Review
* Retrospective
* Backlog Management
* Project Management
* User Story Estimation
 |

**Technology Summary**

|  |  |
| --- | --- |
| * SDLC Methodologies
* Agile Management Tools
* Documentation Tools
* Technologies
* Software Skills
 | * Scrum, Agile, Waterfall, Kanban
* JIRA, Ideaboardz, Story Mapping, Capacity Planning
* ALM, HP Quality Center, JIRA, Load Runner, Mercury QC
* Confluence, MS Office Suite, SharePoint 2010/2013
* SDLC, SQL, Windows, Linux, Mac OS, iOS, Android, Chrome, Firefox
 |
|  |  |

**Experience**

**EMORY UNIVERSITY HOSPITAL Atlanta, GA 2017 - 2021 | SCRUM MASTER**

**Responsibilities:**

* Guided the team through continual improvement process and best practices.
* Building a trusting and safe environment where problems can be raised without fear of blame and retribution.
* Acting as a servant-leader to core team members with regards to all facets of the Agile Scrum framework.
* Trained 6 cross functional teams in implementing changes in the supply chain ERP system
* Created Epics, Features & Stories for the team in Jira and assisted Product Owner
* Facilitated scrum master community of practices.
* Worked effectively within the Scrum Team to remove impediments and track them in Jira
* Helped supply chain meet service level and inventory targets
* Issues and delivers items, maintains records or files of information related to inventory, equipment or other items and orders stock items for replenishment.

Assisted in the implementation of All Script ERP Supply System to the Supply Chain Department.

**UNITED STATES NAVY – Various Locations 2010 - 2017 | Program/Project Management**

**Responsibilities:**

* Excelled in inventory and resource management by utilizing Department of Defense (DoD) defense medical logistics standard support software to order, track, and record supplies.
* Managed one of the largest radiation health programs in Naval Region Southeast, maintained 100% program compliance for 1000+ military and civilian employees
* Provide project leadership including budget control, production timetables, status reporting, project team coordination, risk analysis and quality assurance.
* Managed 7 projects from start to finish.
* Improved 6 occupational health and safety programs.
* Performed and completed quality assurance checks and calibration for 50,000 thermo-luminescence devices resulting in 100% verified inventory prior to DoD agency issue.
* Produce Weekly reports for management on equipment and supplied received, shipping output and rates.
* Create work breakdown structure, project plan including schedule and resource planning, critical path analysis, business and technical analysis, coordination of work efforts between work packages and organizations, strategic recommendations, scheduling, task assignment, technical and project documentation, meeting summaries, status reports, risk and issue management, change management, among other

**EDUCATION**

Bachelor of Science, Business Administration, Atlanta Metropolitan State College, Atlanta, GA

**CERTIFICATION**

Professional Scrum Master -PSM 1