

Ramesh

Email: rameshejjagiri9949@gmail.com

Contact No: +91 7013208563

Summary:

Having total 4.5 years of experience as a Functional Consultant for Microsoft Dynamics ERP and have knowledge across various functional modules. Worked on two projects for implementation, support and have implemented various processes as per Sure Step Methodology.

As a support consultant have done root cause analysis, providing resolution and KB preparation. Responsible for coordinate activities between internal development team and client throughout the project lifecycle and interact with clients to comprehend their needs and note down the features required in the software for smooth functioning of the application.

Work Experience:

Current Company: Tata Consultancy Services (TCS)

- ✓ Designation: Functional Consultant (Finance)
- ✓ Duration: March 12th, 2018 to Till Now
- ✓ Experience: 4.5 Years

TECHNICAL SKILLS:

- Operating Systems: Windows Server 2012 R2, 2008 R2, Windows 10, 8, 7
- ERP Applications: Dynamics 365 Finance and Operations, Dynamics AX 2012 R3
- MS Office Solutions: MS Office
- Support Ticketing tool: Service Now

PROFESSIONAL EXPERIENCE:

Lear Corporation (Implementation Project)

Illustration about Project:

Lear corporation a global automotive technology leader in Seating and E-Systems, enables superior in-vehicle experiences for consumers around the world. Our diverse team of talented employees in 39 countries is driven by a commitment to innovation, operational excellence, and sustainability. Lear is Making every drive better by providing the technology for safer, smarter, and more comfortable journeys.

Ramesh

Roles and Responsibilities:

- Holding discussions with the users and management to understand their current business processes.
- Gathering and understanding of client requirements for Finance Module.
- Documentation like FRD, FDD based on the discussions and the findings.
- Conducting Presentations on the document prepared and providing feedbacks to the management.
- Understanding the future prospects and plans of the organization and to analyze the fitment of D365F&O in their business process.
- Conducting a Demo of the ERP to the client in the areas of Finance.
- Configuring the system as per the Client requirement according to FRD & FDD.
- Implementing General Ledger, Accounts Receivable, Accounts Payable, Cash & Bank Management, Fixed Assets with standard AX functionalities.
- Explain customization process to technical consultants.
- Follow up with development team and guiding them for challenging design.
- Coordinating with the team to ensure that the work is done on time.
- Making the system ready for Go Live by doing the entire Finance process configuration required.
- Testing the end-to-end business process and releasing for user testing (UAT).
- User manual creation and support.

Al Aman Fire Fighting Equipment Mfg (Support Project)

Illustration about Project:

Al Aman Fire Fighting Equipment MFG has been established in the Middle East in the year 2009 with its primary focus on the field of the firefighting industry. Al Aman involves activities by professionals in the field of Fire Fighting & Safety. It has built up a range of quality products with a commitment to develop innovative firefighting products and to provide a world-class quality and service.

Roles and Responsibilities:

- Responsible for root cause analysis of the issue reported by the client and provide the solution related to that issue within Service Level Agreements (SLA).
- Explain the cause for the issue and relevant solution along with the document to the client as a deliverable.
- Responsible for preparing the Functional Design Document (FDD) for the New Change Requests (CR) raised by the client.
- Actively seeking out work shadowing opportunities to support the project manager in finalizing project schedules and deliverables.

Ramesh

EDUCATION:

- **CMA INTER** – 2015 | The Institute of Cost Accountants of India | Hyderabad | INDIA.
- **B. Com** – 2013 | Vidyalatha Degree College | Satavahana University | Karimnagar | INDIA.
- **Intermediate Education** – 2009 | RD Junior college | Hanamkonda | INDIA.
- **Matriculation** – 2007 | Board of Secondary Education | ZPS High school | Tadikal | INDIA.