

KAILASH JAGWANI

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Professional Summary:

- A technically qualified professional with more than **12 years** of experience in the **Quality Assurance** and **Software Testing**, with expertise in **Manual Testing** and as a **Scrum Master**.
- Currently working as a **Lead QA** in **Zensar Technologies Ltd Pune**.
- Rich experience in **Health Insurance, Investment Banking, Retail, Capital Market, Utility** and **Aviation** domains.
- Expertise in **Eagle Accounting System**.
- Expertise in **API Testing**
- Excellent knowledge and working experience in **Agile** and **Waterfall** software development methodologies.
- Extensive working experience on **Functional** testing, **Regression** testing, **Adhoc** testing, **Sanity** testing, **System** testing, **GUI** testing, **Integration** testing & **Smoke** testing
- Experience in managing requirements through **traceability metrics** and creation of test data at the project level along with business team to fulfill business needs.
- Expertise in writing test cases with using test tools, test case execution, defect tracking process in **ALM**
- Excellent knowledge in **SQL**, used the **SQL** queries for creation of test data

Technical Skills:

- Bug Tracking Tool: **HP ALM 12.0, JIRA, QC 9.0** and **Clear Quest**

Achievements:

- Received appreciation from various clients as well as management team for excellent work in Capgemini
- “Take a Bow Award” in BNY Mellon
- Received various appreciations from the Project Test Manager for dedication, sincerity & hard work towards project.

Certifications:

- **ISTQB certified -Fundamental level.**
- **CSM certified – Certified Scrum Master.**
- **INautix Certified –Internal Domain Certification Level 1.**
- **INautix Certified -Automation Testing Professional Level 1**

Educational Qualification:

- Passed M-Tech from C.O.E.P Pune University with 7.2 CGPA in 2007.
- Passed Gate 2005 with 97.38%ile.
- Passed B.E. from R.G.P.V University, Bhopal with 68% in 2005.

Projects Undertaken for ZENSAR Technologies (April 2019 – Present)

1) Unicomer - Unipay

December 2019 to Present

Role: Lead QA and Scrum Master

Project Description:

Design web services for mobile app for a Unicomer project. Unicomer group design a mobile app for customer who can easily purchase market product. Through mobile app Unicomer maintain his retail chains and selling a large variety of products featuring worldwide recognized brands of large and small appliances, furniture, video and audio products, computers/tablets/smartphones, optical products, motorcycles and a variety of technological accessories. Its mission is to serve and meet the needs of its customers with a variety of products and services with more than 15,000 associates who offer their customers the broadest top of the line product selection with financing options.

Role & Responsibilities: As a QA Lead

- High level scenario document, Ambiguity reports, Test Case document Preparation for API and functional test.
- Perform API Testing and end to end testing for client including integration between YP and COSACS.
- Performed Smoke Test on each new Environment/Build.
- Identified maximum CRs on functional area of system.
- Preparing requirement traceability matrix.
- Defect Manager

Role & Responsibilities: As Scrum Master

- Understanding the requirement of new feature and follow agile model during all phases.
- Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
- Work closely with project owner in backlog management and continuous delivery of features.
- Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
- Direct and lead development team from project initiation through the delivery of final product.
- Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
- Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes.
- Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines.

2) Unicomer - MVE

May 2019 to November 2019

Role: Lead QA

Project Description:

COSACS MVE integration have developed integration part with MVE application with COSACS application. There are total fourteen milestone to include all the activities like creating customer, Sales Order, Delivery Confirmation, Payments, Stock Transfer, customer return etc. Every customer have CASH or Credit account and it must be created before create a sales order to the customer.

The Appropriate flow have been maintained between MVE and COSACS application. Every milestone have one major activity. Identify the COSACS database tables and columns for integration with MVE application.

Role & Responsibilities: As a QA Lead

- Understanding the requirement of new feature and follow agile model during all phases.
- High level scenario document, Ambiguity reports, Test Case document Preparation.
- Perform End to End testing for all 21 clients including integration between MVE and COSACS.
- Identified maximum CRs on functional area of system.
- Performed Smoke Test on each new Environment/Build.
- Preparing requirement traceability matrix.
- Smoke, Regression and End to End system Test cases design and its execution.

Projects Undertaken for BNYM Technology (November 2013 – March 2019)

1) ONCORE DASHBOARD

May 2016 to March 2019

Role: Lead QA and Scrum Master

Project Description:

Eagle provides portfolio management, data management, and investment accounting and performance measurement software solutions to financial institutions being an investment bank BNY Mellon uses Eagle for its daily business. The IMO Dashboard is offered as a service to Middle Office Outsourcing clients. It provides inquiry ability to Trade Dashboard (provides the status of the trade), Reconciliation Dashboard (provides the status of Reconciliation with the custodian, broker and counterparty) and Collateral Dashboard (provides the status of the collateral held by the BNY Mellon client). It also provides high-level snapshot summaries with ability to drill down to details and permits user to search the data. User can save the search criteria and customize the display format as either tables or charts. Information can be downloaded, printed or saved in either Excel or PDF formats.

Role & Responsibilities: As Scrum Master

- Understanding the requirement of new feature and follow agile model during all phases.
- Facilitate sprint planning, daily scrums, retrospectives, stakeholder meetings, and software demonstrations.
- Protect development team from outside distractions, impediments, or team conflicts, and maintain focus on product backlog project timeline.
- Work closely with project owner in backlog management and continuous delivery of features.
- Educate and reinforce scrum methodology and agile framework to team members and stakeholders.
- Direct and lead development team from project initiation through the delivery of final product.
- Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams
- Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes.
- Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines.

Role & Responsibilities: As a QA Lead

- Understanding the requirement of new feature and follow agile model during all phases.
- High level scenario document, Ambiguity reports, Test Case document Preparation.
- Perform End to End testing for all 21 clients including integration between MVE and COSACS.
- Identified maximum CRs on functional area of system.
- Performed Smoke Test on each new Environment/Build.
- Preparing requirement traceability matrix.
- Smoke, Regression and End to End system Test cases design and its execution.
- Defect Manager.
- Test data preparation.
- Effective coordination between development team and onsite team.

2) Asset servicing -Transfer Agency (Next Gen)

Jan 2015 to Apr 2016

Role: Technical Lead

Project Description:

Next Gen is the application which is used for setting up new account online by different BNY Mellon clients, investment management companies such as Blackrock, Prudential, Eaton Vance, Dreyfus funds for both outside as well as inside security. User can also do Subscription, Redemption, Transfer and Rebalance transactions using same application.

Role & Responsibilities: As a Technical Lead

- Requirement Analysis and estimations.
- High level scenario document, Ambiguity reports, Test Case document Preparation.
- Test data preparation using Mainframe.
- Functional and Regression testing on Mobile App testing.
- Experienced in Mobile Testing includes Device, Tablet and App Testing.
- Hands on experience on Mobile App Testing (iOS, Android and Web OS)
- Cross platform and Mobile app testing.
- Reporting and prioritizing software bugs in conjunction with the Development, BA's & QA Managers.
- Performed Functional testing, Mainframe testing – backend validations, Integration testing.
- Defect validation and verification.
- Effective coordination between development team and onsite team.
- Preparing requirement traceability matrix.

3) Asset servicing -Transfer Agency (OPD)

Nov 2013 to Dec 2014

Role: Technical Lead

Project Description:

Operational Desktop is a web based transaction-processing system designed to improve operational efficiency associated with BNY Mellon's Transfer Agent (TA) data entry processing and creation of new account for all the new customers of BNY Mellon. OPD has been designed to increase data input and reduce data entry errors through the use of business intelligence and optimized user interface. Other shared services include Security Frameworks and Image Web Viewer is included to support OPD.

Role & Responsibilities: As a Technical Lead

- Involvement in Requirement understanding, test scenario creation and test case creation
- Performed Functional testing, Mainframe testing – backend validations, Integration testing.
- Responsibilities Test data preparation using Mainframe
- Test case uploads to ALM and data preparation
- Test Execution and defect tracking via HP ALM
- Mapping of Test Scenarios/Test cases to Functional Requirements
- Maintaining Daily Status Report, Time Sheet Reports, Test Preparation & Test Execution Metrics.
- ALM status report creation, Daily status sending

Projects Undertaken for Capgemini India Pvt Ltd (March 2008 – October 2013)

1) SP- AusNet

Nov 2012 to Oct 2013

Role: Manual Tester

Project Description:

SP-AusNet manages a \$7 billion electricity and gas network that services more than 1.2 million customers in south east Australia. The Victorian Government has mandated that digital electricity meters, known as 'smart meters', be installed in all Victorian households and small businesses. The client requirement was to live application support for all environments and obvious to System & Integration Testing.

Role & Responsibilities: As a Manual Tester

- Worked as a SAP Tester, and responsible for live application support.
- Concentrated and involved more in System Integration testing.
- Involved in testing the data integration, system integration & business workflow between systems.
- Involved in reviewing the test cases and executing the same.
- Reported defects in timely manner and logged the same into defect tracking tool.
- Verified the Fixed CRs and tracked the same to closure.
- Ensure that all the test cases are written and updated in Quality Center.
- Review tests specifications, cases and performed manual testing.
- Identified maximum CRs on functional area of system.

2) Cathay Pacific Airways

Dec 2010 to Oct 2012

Role: QC Admin

Project Description:

Cathay Pacific is the flag carrier of Hong Kong, with its head office and main hub located at Hong Kong. The airline's operations include scheduled passenger and cargo services to 114 destinations in 36 countries worldwide. The company is listed on the Hong Kong stock exchange. The client requirement was to live application support for all environments and obvious "QC admin" role, which encompasses all of the PROJECT-BASED setup and configuration of QC administration Project Creation.

Role & Responsibilities: As a QC Admin

- I was working as a QC Admin, responsible for live application support for all environments.
- I was responsible for all QC activities.
- Project Creation
- User Access set up (for new and existing)
- Addition Customized fields for modules as per needs of projects.
- License management: Average concurrency, Peak concurrency

3) Assurant Health services

May 2008 to Nov 2010

Role: Manual Tester & Automation Tester

Project Description:

Assurant is a Health insurer in the United States. The main aim of the Project was to prepare an online Quoting Application that will facilitate the Agents to sell quote the policies to the clients. The project also had testing of application used by the Underwriters for Quoting and issuing the Policies to the customers. The Assurant Health application is divided in to five categories, namely Online (Web-based Application), Offline (Desktop Application), Consumer (Web-based Application), CRUISE (Desktop Application), STM (Web-based Application).

Role & Responsibilities: As a Automation Tester

- Working as a Smoke Tester, responsible for live application support for all environments for every new build release in CST timing.
- Active participation in analyzing, understanding and reviewing the requirements.
- Expertise on Data driven and Keyword driven techniques for test execution.
- Development of test cases for keyword driven techniques.
- Performed regression testing of application for every release.
- Defect logging and tracking in Clear Quest in terms of Severity and Priority.
- Re-testing of Defects after fixed.
- Daily Test execution report.
- Daily Defect Tracking report.
- Ensure that all the requirements have been met and tested through Test Coverage.
- Performed regression testing of application for every new build release.
- Client Chat and continuously provide status to client.

Personal Details:

Gender:	Male
Nationality:	Indian
Marital status:	Married
Date of Birth:	3rd Feb 1982
Home Address:	904, Florence Apartment, Fursungi, Hadapsar, Pune

Date:

Kailash Jagwani

Location: Pune