**SR Santosh**

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**Highlights:**

* PeopleSoft-HCM technical consultant with strong product knowledge in HCM, having 6 years of total Experience in PeopleSoft.
* **Technical expertise in PeopleSoft technologies. Developed PeopleSoft Applications using People Tools technologies and tool sets - App Designer, People Code, Application Engine, Application Package, Component Interface, Data Mover, XML Publisher and PS Query.**
* **Worked on advanced people tool like Approval Workflow Engine (AWE),Integration Broker(IB) and App packages.**
* **Having Good knowledge on PeopleSoft security related concepts**.
* Extensively involved in trouble shooting and fixing problems at development, system testing and postproduction stages for various PeopleSoft modules.
* **Worked on various kinds of Projects like Implementation, Support, Enhancements, Upgrade in HCM (for US and Indian clients).**

**Skills– Technical:**

|  |  |
| --- | --- |
| PeopleSoft Technical  | People Tools 8.56,8.52, 8.51, 8.49-Application Designer, Application Packages, PeopleCode, Approval Workflow Engine (AWE), Excel-To-CI, Data Mover, Component Interface, Application Engine, PeopleSoft Security, Integration Broker. |
| Reporting Tools  | XML publisher |
| Other PeopleSoft Skill  | Data migration (DMS) |
| Database | Microsoft SQL server 2008,2008 R2,2012 |

**Skills –Functional:**

* Core HR
* Performance Management
* eCompensation
* eRecuritment
* NA Payroll

**Employment Details:**

* Working as a Senior consultant in SmartERP Consulting Private Limited (Earlier called as Citagus Software Private Limited) since Nov 2014.
* Earlier Worked as Medical Biller(which is Non IT) in Mahathi Software Pvt Ltd during Jan 2012 to Jan 2014.

**Achievements:**

* Rewarded with the ‘Silent Warrior’ award by the management for my contribution towards the work for the year 2017-18.

**Education:**

* Bachelor of Technology (E.I.E) from Jawaharlal Nehru Technological University, Kakinada.

**Project Experience:**

#### Project 1:

Customer : HMS Holdings Corp (Health Management System, Irving, Texas, USA).

Duration : Aug 2018 to till date

Technology : People Tools 8.54, PeopleSoft HRMS 9.2,Microsoft SQL server 2012.

Project : HMS PeopleSoft Support.

 Project description: PeopleSoft custom interfaces to ADP like Demographic Interface, Payroll Interface and Audit Processes.

**Responsibilities:**

* Majorly worked in fixing the Bugs and Some minor enhancements as per the business requirement.
* Involved in Analysis of Delivered Application Engines.
* Preparing test plans and writing test cases as per the Business Specifications
* Involved in System Integration Testing and User Acceptance Testing.
* Generated reports by using PS Queries as per client requirement.
* Involved in PeopleCode customization to incorporate Business changes and new requirements.

#### Project 2:

Customer : HMS Holdings Corp (Health Management System, Irving, Texas, USA).

Duration : Apr 2018 to Aug 2018.

Technology : People Tools 8.54, PeopleSoft HRMS 9.2, Microsoft SQL server 2012.

Project : HMS PeopleSoft Upgrade.

Project description: PeopleSoft HCM Upgrade from 9.1 to 9.2.

**Responsibilities:**

* Involved in Fit-Gap Analysis.
* Involved in Compare Report Analysis.
* Prepared Impact Analysis Design documents.
* Worked on Grouping of Custom and Customized Objects.
* Involved in Retrofitting Phase.
* Involved in system testing phase.

#### Project 3:

 Customer : University of California Office of President (UCOP)

Duration : Jan 2015 to April 2018.

Technology : People Tools 8.54, PeopleSoft HRMS 9.2,Oracle SQL.

Project Description : PeopleSoft HCM 9.2 Implementation

**Responsibilities:**

* Understanding the Functional specifications provided by client.
* Worked extensively on Application Engine, People code for coding the requested business logic as specified by the business users.
* Worked on the defects of different modules - Benefits, NA payroll,e-Performance, e-Recruitment and few Bolton modules which were raised by the Users.
* Worked on the Inbound and Outbound interfaces for Report Developments as per the client requirements by using Xml Publisher.
* Created Unit Test Case Documents for every development worked out and also some supporting documents on technical implementation.
* Worked on the Enhancements and Change requests as per the requirements.
* Handled the calls from the user for requirement gathering.
* Maintained the project status and provided the daily updates to the client.

#### Project 4:

Customer : NSE (National Stock Exchange, Mumbai)

Duration : Aug 2015 to March 2016.

Technology : People Tools 8.53, PeopleSoft Hrms 9.1.

 Project : Confirmation Process (Bolt-on), Confirmation Process Reports,

 Phone number change and Email address change using AWE.

 Project Description : PeopleSoft HCM 9.1 Implementation.

**Responsibilities:**

* Requirement gathering from the Users.
* Participated in designing and developing the Custom Confirmation Process module and generated XMLP Reports as part of the process.
* Worked on the Customizations for the module e-Recruitment.
* Worked on different Customizations, which fits requirements of client.
* Created some new Application Engines for the process of Bulk interview Scheduling and Bulk Applicant Creation.
* Maintained the project status and provided the daily updates to the client.

#### Project 5:

Customer : LVB (Lakshmi Vilas Bank, Chennai)

Duration : Nov 2014 to Jan 2015.

Technology : People Tools 8.53, PeopleSoft HRMS 9.1.

Project Description: PeopleSoft HCM 9.1 Implementation and Production support

**Responsibilities:**

* Effectively analyzed and fixed the technical issues during support duration for the modules like Core HR and bolt on modules like Reimbursement, Hospitalization, Transfer Process and Exit Process.
* Handled critical situation in Production by solving highly technical People Code / SQL queries.
* Effectively provided Workaround Solution for fixing Critical / High Severity issues in Production.
* Effectively involved in migration of project by comparing data with different environments and preparing Data Mover scripts.
* Followed standard migration process DEV-UAT-PRD.

#### Project 6:

Company Name : Mahathi Software Pvt Ltd.

Duration : Jan 2012 to Jan 2014.

Tools : UHC, Medicare, Medicaid tools

Project Description: REVENUE CYCLE MANAGEMENT (RCM)

**Responsibilities:**

* Posting the bills into the UHC tools on regular basis with any fail.
* Taking calls from the patient (US citizens) regarding the Insurance details and we manage to claim the money for the doctors.
* Account Receivables from the Insurance company to claim the money and paid to doctors.
* I have an experience on the different kind of medical posting tools like UHC, Medicare, Medicaid.
* Working on the Rotational shift to deal with Insurance companies to make payments and asking for the reason why the claim has denied.