##### **Email ID:**[**smohamedanees@gmail.com**](mailto:smohamedanees@gmail.com)

##### **Mohamed Anees S Phone:+91 9962242828**

**EXPERIENCE SUMMARY:**

* A Professional with overall 10+ years of experience in Enterprise infrastructure system engineer with strong background on web applications, middleware, and databases
* 3+ years of experience as a DevOps Engineer Supporting Infrastructure (Microsoft Azure, Windows, Linux), DevOps (Build & Release Management)
* Good exposure in Banking and Financial domain

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| **SKILL AREA** | **TECHNICAL SKILLS** |
| DevOps Tools: | VSTS, TFS, Artifactory & Bitbucket |
| Version Control: | Git |
| Configuration Management Tools: | Ansible |
| Cloud Platforms: | Azure Cloud |
| Monitoring Tools: | Splunk, SCOM, Redgate |
| Collaboration Tools: | Slack, Microsoft Teams, Skype |
| SDLC: | Agile, Waterfall |
| Scripting: | Powershell |
| Operating Systems: | Windows Server 2012R2, 2016, Linux Servers |

**CERTIFICATION:**

* AZ900 - Microsoft Azure Fundamentals
* AZ104 - Microsoft Azure Certified Associate Administrator

**PROFESSIONAL SUMMARY:**

Senior Operations Engineer : Orion Innovation Sep 2019 - Present

Analyst I – Apps Prog. : Bank of America Continuum India Private Limited May 2014-Sep 2019

Analyst Server Administration : Helios & Matheson Information Technology Ltd Oct 2012-April 2014

Senior Technical Support Engineer: Hirecraft Technologies Private Limited May 2010 - Sep 2012

**PROFESSIONAL EXPERIENCE:**

**Title :** Senior Operations Engineer

**Organization:** Orion Innovation

**Duration :** Sep 2019 - Till date

**Cloud Administrator – Microsoft Azure**

* Implemented a CI/CD pipeline involving **VSTS** and **TFS** for complete automation from commit to deployment
* Performed Infrastructure maintenance tasks such as ensuring system availability, performance, capacity and continuity through proper response to incidents, events and problems.
* Automated the build and release management process with CI/CD across Dev, QA, Staging and Production environments including monitoring changes between releases
* Hands on experience on VSTS, workflows, pulling reports from dashboard, creating and planning sprints
* Experienced in creating complex IAM policies, Roles and user management for delegated access within Azure.
* Troubleshoot and identify performance, connectivity and other issues for the applications hosted in Azure platform
* Configuration of Application Insights for data analysis and Application logs and events diagnosis for performance
* Successfully performed changes in the environment during the change management
* Documented the entire installation process for various tools and provided on-call support.
* Worked in conjunction with multiple teams to make sure that the infrastructure and customer applications work harmoniously together

**IIS Administrator Responsibilities:**

* Responsible for operation and administration of IIS web servers across Staging and Production environments
* Webserver Installation and configuration of .Net Applications in Microsoft IIS 8.5
* Involved in capacity planning analysis to maintain high available and stable environment.
* Creating of Certificate signing request and submit the SSL certificates
* Analyzing hang\Crash events.
* Worked on Decommission of legacy application server.

**Monitoring Setup:**

* Create complex JIRA workflows including project workflows, field configurations and notification schemes.
* Strong knowledge on JIRA administration and JIRA workflow design and JIRA service desk.
* Document results of JIRA workflows and process audits
* Develop guides and documentation for JIRA features and best practices
* Designed, manage and maintained Client’s System Center Operations Manager (SCOM) infrastructure.
* Responsible for all System Center Operations Manager (SCOM) applications and Infrastructure
* Implemented SCOM 2012 environment with multiple management groups

**PROFESSIONAL EXPERIENCE:**

**Title :** Analyst I – Apps Prog.

**Organization:** BA Continuum India Private Limited

**Duration :** May 2014 – Sep 2019

**Deployment and Configuration:**

* Design, engineer, implement, and manage complex server, network systems and configuration in a global, multi-site enterprise environment
* Responsible for the architecture design - HLD and LLD diagrams and presenting it to the Management team
* Setting up continuous integration and formal builds using Ansible with Artifactory repository.
* Planning and controlled execution of releases into the managed environment
* Hands-on experience on Ansible and Ansible Tower as Configuration management tool, to automate repetitive tasks, quickly deploys critical applications, and proactively manages change.
* Designed GIT branching strategies, merging per the needs of release frequency by implementing GIT flow workflow on Bit bucket.
* Automated the build and release management process including monitoring changes between releases.
* Used Ansible Playbooks to setup Continuous Delivery Pipeline and to document all infrastructures into version control.

**Activities on IIS Servers:**

* Configuring Windows 2008, 2012 as Web Server, Hosting Multiple Sites, hosting multiple version of dot net framework in single Web Server.
* Installing, Configuring and troubleshooting IIS 7.5., IIS 8.5.
* Migrating websites between IIS Servers.
* Managed 100+ IIS Servers with bank application Sites.
* Deployment of codes through various tools (CA DSM, Install Express)
* Best practices implementation.
* Load balancing using F5 LTM & Citrix NS
* Certificate renewal and update with servers and load balancers.

**Activities on Policy Server:**

* Experience in Installation, Configuration, Deployment and Maintenance of SiteMinder Components like the Policy Server, Web Agent, Policy Store and Key Store.
* Create, manage and administer Agents, Authentication Schemes, user directories, Agent configuration objects, Host Configuration objects, logs and cache management
* Involved in the upgrades of SiteMinder version from SMR6 to SMR12 in Pre-prod and Production env.
* Performing new Siteminder Policy configuration for authentication and authorization for new sites
* Experience in Maintaining and Administrating the Siteminder Policy Server and webagent.

**PROFESSIONAL EXPERIENCE:**

**Title :** Analyst Server Administration

**Organization:** Helios & Matheson Information Technology Ltd

**Duration :** Oct 2012-April 2014

**Responsibilities:**

* Installing AD and administrating user accounts/computer account to the corresponding Organizational Unit
* Implementation of Failover Windows cluster.
* Implementing the resource access rights for the users
* Security patches deployment through BIGFIX.
* Installation, Troubleshooting of SQL2005 & SQL2008R2 Server
* Backup and Restoration of SQL DB’s.
* Installing, Configuring & Administration of SQL 2005 & 2008 Reporting Server.
* Updating SQL servers with service pack and CU hot fix.

**PROFESSIONAL EXPERIENCE:**

**Title :** Senior Technical Support Engineer

**Organization:** Hirecraft Technologies Private Limited

**Duration :** May 2010 - Sep 2012

**Responsibilities:**

* Installation & configuration of Active Directory Services in 2003 Servers.
* Application release management and creating Virtual directories in IIS
* Track record of tickets/issues, follow-up and directly working with end-users to attempt to resolve all issues and/or providing effective Tier 2 and Tier 3 support and escalations
* Managing Cluster Services -- Installation & Administration
* End to end Administration from Pre production – Production.
* Working with incident cases (HP QC) and fixing the issues reported by Application Dev & Testing team.
* Collaboration with Release management team.
* Tracking the RFC and implement the same in Pre-production – Production
* Conducting Training to team on the new projects
* Training new resources for the existing setup.
* Preparing KT documents for future reference.

**EDUCATIONAL PROFICIENCY:**

Bachelor of Engineering in Electronics & Communication (ECE) - M A M College of Engineering, Trichy (2005-2009).

**PERSONAL PROFILE**

### Father’s Name : Shahul Hameed

### Date of Birth : 01/ September / 1987

Languages Known : English, Tamil and Kannada

Permanent Address : No.2B, second floor, Pushkar Mansarovar, IIT Colony main road, Pallikaranai, Chennai.

Contact No : +91 996-224-2828

Email ID : [smohamedanees@gmail.com](mailto:smohamedanees@gmail.com)

Declaration

I hereby declare that the information furnished above is true and correct to the best of my knowledge and belief.

Mohamed Anees.S