**CURRICULUM VITAE**

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**(SCCM Administrator) **: +91 7801027471**

**OBJECTIVE:**

Having good experience in IT industry as Windows and SCCM Server Administrator. Performed many Administration tasks according to standards to obtain an optimal solution and was an active member in Client/User meetings. Attitude towards learning and exploring new things made me to learn and implement various tasks in the Datacenter environment.

Having good working experience on SCCM 2007 and SCCM 2012 (configuration & administration of SCCM 2012, (Client push Installation, Software Distribution, Customized and Complex Reports, Patching and good in trouble shooting)

**PROFILESUMMERY:**

* 8.7 **years** of IT Experience in Microsoft System Center Configuration Manager (SCCM) 2007, 2012 & 1810…
* Experience in SCCM Implantation Projects and build CAS, Primary site, Secondary site, Management Points and Distribution Points.
* Involved in configurations of SCCM site, client or maintenance task(s) settings.
* Installing SCCM clients with Client-Push, Manual installation and good experience in Trouble shooting.
* Backup of CAS, Primary sites and troubleshooting of backup failures.
* Creating boundary and boundary groups.
* Expertise in Software Distribution (Package and Application Model) using SCCM and troubleshooting deployment failures.
* Windows software updates distribution, deployment and troubleshooting
* Good experience in SCCM operations like SCCM Client Installation, Client remediation, Hardware Inventory, Software Inventory and software metering.
* Experience in creating custom collections by using Query rule.
* Good Experience in Application Management in SCCM 2012 & 1810 and troubleshooting through logs.
* Having hands on experience in creating custom reports using SQL Queries.
* Have Experience with Microsoft SCCM 2012 technical support with advanced knowledge of server and client maintenance, troubleshooting, query writing, and application deployments.
* Having hands on experience in Configuration Manager Toolkit, supporting tools such as Right Click Tools and Client center tool.
* Extensive experience in Installing and Configuring Windows 2008 & 2012 R2 Server.
* Knowledge in Active Directory infrastructure, Domain Name Services.
* Prepared the Weekly and Monthly reports/dashboards and share with management for customer reviews.
* Providing timely information and guidance for Wintel and Desk side support team to carry out the daily operation smoothly
* Good Flexibility in working as a team and maintaining the standard.
* Having hands on experience in supporting upgradetion activities from SCCM 2012R2 to 1702(Current Branch).

**WORK EXPERIANCE:**

* Currently worked as a **SCCM Administrator** in **CGI ,Bangalore** from Jan 2021 to Till Date.
* Previously worked with **SCCM Administrator in Wipro, Bangalore** fromJun 2019 to March 2020.
* Previously worked with **SCCM Administrator in Coforge Limited, Bangalore** from Nov 2013 to Dec 2018.

**PROJECT PROFILE:**

**Project1#:**

Organization :**CGI , Bangalore**

Designation :**SCCM Administrator**

Duration :Jan 2021 to Till Date

**ROLES AND RESPONSIBILITY:**

* SCCM Hierarchy health check and troubleshooting critical sites and components issues.
* Creation of query-based collections as per the requirement.
* Patch management by using SCCM.
* Generation of Queries and Reports through SCCM.
* Monitoring the health of all SCCM servers.
* Distributing through SCCM and troubleshooting the issues.
* Regular Health check for SCCM Site servers.
* Involved in implementation of SCCM site servers and roles.
* Clients push installation and Troubleshooting.
* Creating packages, programs and deploying software(s) to clients.
* Troubleshooting Software Distribution issues.
* Created custom reports as business requirements.
* Application creation, deployment and troubleshooting.
* Configuring Site boundaries and the Distribution points in the hierarchy.
* Generating various kinds of reports from SQL Server Database.
* Hardware and software Inventory capture and troubleshooting
* Installing Primary site and Secondary sites, Distribution Point and content monitoring.

Working on SCCM Inactive/No status machines and fixing sccm client issues.

**Project 2#:**

Organization :**Wipro , Bangalore**

Designation :**SCCM Administrator**

Duration :Jun 2019 to March 2020

**ROLES AND RESPONSIBILITY:**

* SCCM Hierarchy health check and troubleshooting critical sites and components issues.
* Handling SCCM Client installations & un-installations and Troubleshooting various issues on SCCM Client.
* Creation of query-based collections as per the requirement.
* Patch management by using SCCM.
* Generation of Queries and Reports through SCCM.
* Monitoring the health of all SCCM servers.
* Distributing through SCCM and troubleshooting the issues.
* Regular Health check for SCCM Site servers.
* Involved in implementation of SCCM site servers and roles.
* Clients push installation and Troubleshooting.
* Creating packages, programs and deploying software(s) to clients.
* Troubleshooting Software Distribution issues.
* Created custom reports as business requirements.
* Application creation, deployment and troubleshooting.
* Configuring Site boundaries and the Distribution points in the hierarchy.
* Generating various kinds of reports from SQL Server Database.
* Involved in upgradation from SCCM 2012 to 1702
* Hardware and software Inventory capture and troubleshooting
* Installing Primary site and Secondary sites, Distribution Point and content monitoring.
* Working on SCCM Inactive/No status machines and fixing sccm client issues.

**Project3#:**

Organization : **Coforge** **Limited, Bangalore**

Designation : SCCM Administrator

Duration : Nov 2013 to Dec 2018

**ROLES AND RESPONSIBILITY:**

* Designing and implementing SCCM2012 Central Site, Primary Sites and Secondary sites in the hierarchy.
* Strong skills in SCCM2012 server installation, configuration & Maintenance.
* Good experience on Software distribution via SCCM2012
* Troubleshooting SCCM2012 client installation.
* Specialization in installation and configuration of Windows 2000 and Windows 2003 and Windows 2008 server.
* Analyzing the new features of the recent Service Packs and applying to the SCCM servers.
* Configuring Site boundaries and the Distribution points in the hierarchy.
* Generating various kinds of reports from SQL Server Database.
* Software distribution –Creating the collections, MSI Packages, Programs & Advertisement for Distributing Client’s standard applications.
* Patch management –Patch deployments and testing and also configuration and run through checklist for any patch deployments. Security & office patches management using SCCM2012.
* Working on ITIL based ticketing tool on BMC Remedy on Incidents Service Requests & CR’s
* Maintain SCCM2012 site systems like Management Point, Server locator Point, Distribution Point, PXE Service Point, State Migration Point, etc.
* Backup and Restore of SCCM2012 Site and SQL Database.
* Monitoring the health state of all SCCM2012 Servers & services running on those servers.
* Generating the Weekly & Monthly asset report of all the systems using SCCM2012.
* WSUS configure and maintenance in server 2008.
* Troubleshooting Package distribution issues to the DPs.

**EDUCATIONAL QUALIFICATION:**

* Graduation B.Tech from JNTU University, Kakinada

**TECHINICAL SKILLS:**

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| Operating System : Windows 7, windows 8 & windows 10 |
| Server OS : Windows Server 2007 , 2012 R2 |
| SCCM Tools : SCCM 2007 & SCCM 2012 |
| Data Base : SQL Server 2016-SQL |
| Virtual Technology : VM Ware |
| Scripting Language : PowerShell (Basic Knowledge) |
| Trouble shooting tools: Right click Tools and Client Center Tools |

**DECLARATION:**

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: ( Satish PV)