**Name:** Uday Kumar Pamarthi

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# Professional Experience:

Working as Software Engineer at **Tech Mahindra Hyderabad,** Around 3 years of experience on the Force.com platform and field service Lightning experience. Having communication with interpersonal skills, co-operative and result oriented consultant quickly adapt to new environments & technologies with work independently with minimal supervision and also perform as part of a team with analytical and problem-solving skills. Participated in requirements gathering, design, build, testing and administration of Sales force.

# Skills:

* Experienced in creating and improving validation rules, Visual force pages, Apex customizations, custom objects, fields, formulas, customization – objects, Fields.
* Good Technical/Functional Knowledge of SFDC CRM and experienced in Administration setup - Manage Users, Security Controls, Data Management, Customization, configuration.
* Experience in OWD and profile, Role Hierarchy, Sharing and creating Custom Profiles, Permission Set, Email Templates, Report and dashboards.
* Customized different page layouts and assigned them for different profile users.
* Configured Admin level duplication rules, matching rules.
* Used Apex Data Loader for migration of data.
* Creating user profiles and permission set.

**Education**

* B-Tech (EEE) Passed out (2020) with 7.02 CGPA from JNTU Kakinada.

**SKILLS** Salesforce.com, Apex, Visual Force, Triggers, Sharing Rules, Profiles, OWD, FSL.

**Languages** Apex **Integration** REST and **SOAP** **Web** Visual force.

**Tools** Data Loader

**Certificates**

Administrator ID: 3416392

Platform Developer ID: 3418680

Service Cloud Consultant ID: 3418985

**Project: 1**

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| **Project Domain** | Sales |
| **Client** | Videojet |
| **Role** | FSL L3 Support. |
| **Organization** | Tech Mahindra Limited |
| **Location** | Offshore:   Hyderabad |
| **Environment/Skills** | Salesforce.com, FSL |
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# Description:

Videojet is a printers manufacturing company, and they took CRM for selling their printers, Videojet supports any Jira methodology, Videojet is a sales application which helps a customer and management to assign tasks to their team and team to collaborate with each other in various tasks assigned. Involving in calls and discussion with users without escalations.

**Roles & Responsibilities:**

• Created new flows based on business scenario.

• Configuration of FSE and Dispatchers and Service Managers.

• Resolved the issues related to Work Order, Work Order Line Item and Service Appointments.

• Creation/Modification of Users, Profiles, Public Groups, Queues, Permission Sets, OWD Settings, assignment rules, Page Layouts assignments.

• Converting Workflows and process builders to Flows based on criteria.

• Involved in Sandbox refresh and Post refresh activities.

• Implemented best practices of sales force.

• Gathering Business Requirements from client and prepare documents.

# PROJECT:2

**Project Name:** Recruitment Application.

**Environment:** Sales force Lightning.

**Duration:** 6 months.

**Company**: Response Informatics Limited.

# Description:

Project management System supports any agile methodology, the process from client details, Job Posting level till the candidate Selection /Rejection.

# Roles and Responsibilities:

* Developed front-end User interface using lightning Component.
* Worked on lightning Interfaces and events.
* Worked on Aura components, interfaces, and events.
* Handled coding, querying, and improving UI.

# PROJECT:3

**Project Name:** Project Management System

**Role:** Sales force Developer

**Client:** Anode Technologies

**Duration:** 6 months

# Description:

 Project Management is a Sales force application which helps a manager or a lead to assign tasks to their team and team to collaborate with each other in various tasks assigned for a particular project. Based on type of issue they are divided into 4 - Task, Bug, Epic, Story. We have different sprints with a limited time period to complete the issues in that particular sprint. If an issue is deleted from a sprint, it will be added to backlogs. We have different tabs like - 1) Issues and filters 2) Active Sprints (Show sprints which are in active and their status) 3) Dashboards 4) Projects 5) Settings. We have notifications tab helps us to track status of our issues, releases tab with versions of each project.

# Roles and Responsibilities:

* Major role in merging all components with main component and fixing issues during merging.
* Worked on lightning cards, data tables, parent and child component communications.
* Created different workflow rules and Approvals for various user processes.
* Used Apex Data Loader for migration of data.
* Deployments from one environment to other using change sets.