

Akbar Mulani

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EXPERIENCE SUMMARY

- Overall, 7.2 years of experience in system development activities, requirement analysis, design, coding, testing, maintenance, and implementation of Software System. In Salesforce, have near about 6.7 years of experience.
- Interactive and creative person with strong fundamentals of Strong **Salesforce** skills, Strong fundamental concepts in **CRM Cloud Technology**. Developed modularized applications with database procedures using database objects such as Apex Classes, Configurations, Customizations, ANT packages and Apex Triggers, Test Classes.

KEY SKILLS:

- **Salesforce** CRM Experience as Salesforce Developer as well as Salesforce Admin.
- Strong **Apex programming** development experience. Good Knowledge of various deployment processes like ANT migration tool, Change Set, VS Code.
- Had experience on reports and Dashboard's creation using standard/custom objects.
- Salesforce. com data model (including Salesforce Configuration and Design of Partner & Customer Communities), architecture, constraints, platform limits and change management.
- Worked on Lightning Community Builder, Lightning Components – standard and custom, Visualforce and other tools.
- Good knowledge of version control and code migration process.
- Salesforce administration – Sales Cloud, Service Cloud, Community Cloud.
- Had experience on building REST API based integration in accordance with integration best practices.
- Worked closely with development team to develop/build the requirement in a Salesforce environment.
- Worked closely with business and testing team for Planning and executing testing validation activities (e. g., test data, troubleshooting issues etc.)
- Team player with excellent verbal & written communication, interpersonal and presentation skills.

EDUCATION

Bachelor of Computer Science from Solapur University in Year 2015 with A/77.9%.

CERTIFICATIONS

NA.

TECHNICAL TRAINING EXPERTISE

- Attended various trainings on Salesforce Journey.

TECHNICAL EXPERTISE

Languages	Apex, Triggers, Lightning Aura Components, Batch Apex, Java
Database	SOQL, SOSL, SQL Server
Operating System	Windows 95/98/2000/NT, XP, 7,8,10.
Salesforce Dev Tools	Data Loader, Eclipse, VS Code, Git Hub, Eclipse, VS Studio
Domain Skills	Transport, Healthcare & finance

Current Company Name: Birlasoft Limited.

Work Duration: Jun 2021 – till now.

PROJECT DETAILS

Project Name: SFDC Cummins Staffing.

Client: Cummins.

Role: Technical Specialist.

Description:

This project is related to transport management. We were providing salesforce platform to support our clients. Had 6+ months of experience in this project.

Responsibilities:

- Had experience in the Transport domain.
- Working with a team size of 7 people as Team Lead.
- Following Agile methodology.
- Worked on Integrating Salesforce with several third-party applications.
- Worked on handling the Salesforce Admin part. Had experience on configuration like Workflow Rules, Validation Rules, Process Builders, Flows.
- Data Management & Deployment Activities (Using Change Set/ ANT Migration Tool/ VS Code).
- Worked on customization like Apex, Trigger, Batch Apex, Test Cases, Asynchronous/synchronous processes.
- Using JIRA Tool for User Stories.

Company Name: Tata Consultancy Services.

Work Duration: Sept 2015 – Jun 2021

PROJECT DETAILS

Feb 2018 – 2021

Project Name: Element Vehicle Management Services.

Client: GE Element, USA, CA, MX.

Role: GE Salesforce Developer.

Description:

This project was related to Vehicle management. We were providing salesforce platform to support our clients. Had 3+ Years of experience in this project

Responsibilities:

- Had experience in the Transport & Finance domain.
- Working with a team size of 9 people as Team Lead.
- Following Agile methodology.
- Worked on Integrating Salesforce with several third-party applications.

- Worked on handling the Salesforce Admin part. Had experience on configuration like Workflow Rules, Validation Rules, Process Builders, Flows.
- Data Management & Deployment Activities (Using Change Set/ ANT Migration Tool/ VS Code).
- Worked on customization like Apex, Trigger, Batch Apex, Test Cases, Asynchronous/synchronous processes.
- Using JIRA Tool for User Stories.

Environment: Windows XP 7,8, 10.

JAN 2017 – Jan 2018

Project Name: Salesforce MasterCard Project

Client: MasterCard USA.

Role: Salesforce Developer

Description:

This project was related to Banking management activities. We were providing salesforce platform to support our clients. Had 1 Years of experience in this project

Responsibilities:

- Had experience in the Banking domain.
- Worked on customization like Apex, Trigger, Test Cases, Batch Apex, Asynchronous/synchronous processes.

Environment: Windows XP 7, 8, 10.

DEC 2015 – DEC 2016

Project Name: HealthCare Salesforce Support Project

Client: GE Healthcare USA, CA, MX.

Role: GE Salesforce Developer

Description:

This project was related to medical management activities. We were providing salesforce platform to support our clients. Had 1 Years of experience in this project

Responsibilities:

- Had experience in the Healthcare domain.
- Worked on handling the Salesforce Admin part. Had experience on configuration like Workflow Rules, Data Management, Validation Rules, Process Builders, Flows.
- Handled Case Management activities.
- Handled Ticket Management using Service-Now tool.

Environment: Windows XP 7, 8, 10.