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**GURUKUMAR.CH**

**Email: ch.gurukumar36@gmail.com** **Contact: +91-9440626252**

Mission-focused ***Certified Scrum Master*** with extensive experience coaching and mentoring highly skilled teams. Having ***4+ years of experience*** as a ***Scrum Master*** **& 2 Yrs in Development** and over all ***6.4 years*** of experience in IT Industry.

PROFESSIONAL SUMMARY

* Working as a Scrum Master and involved in all kind of ceremonies/events.
* Championing cultural change and collaborating with other coaches on plans & techniques for accelerating & advancing the organization's transformation
* Imparted team training to write good user stories and prioritize the work based on business value; placed substantial efforts on team member role training &
* Time-boxing and providing strong metrics for all players
* Efficient organizer, motivator, team player & a decisive leader with the skills to
* motivate teams to excel & win
* Forward-focused professional with expertise in managing the entire project planning& implementation from scope management, to activity sequencing, effort & cost estimation, risk analysis to quality management using Agile & Scrum methodologies
* Hands-on experience in Managing Development Lifecycle (SDLC) right from coding to testing, to maintenance of proposed applications using continuous delivery model
* Excellence in developing & delivering team and organization training materials &workshops; building knowledge & skills to facilitate the Agile transformation
* Experienced in Different SDLC Methodologies like **Agile, Waterfall.**
* Mentor/Train Scrum Masters, Business Analysts, Managers and Executives on Agile values and principles to promote continuous improvement in practices and artifacts
* Resolve and Escalates impediments and resolved with in time frame
* Participating all Release Meetings with My Product owner to Publish the Reports based on Our web calendar.
* Working with E-Commerce, web admins and SAP Teams daily basis for Buying and Selling Chemical Products.
* Good Knowledge in DOR & DOD.
* Having Good Knowledge to Maintain KANBAN Board.

ORGANIZATIONAL EXPERIENCE

|  |  |
| --- | --- |
| Merck India | March’2019 – Till Date |
| Fidelity National Finance India | June’2016 – Feb'2019 |
| First American India Pvt.Ltd | May’2014 – Aug'2015 |

**Key Result Areas:**

* Administering end-to-end project management activities inclusive of planning, effort, design, scope, estimation, resource coordination and delivery as per specified time frames
* Facilitating:
  + Daily Scrum Calls
  + Sprint Sizing
  + Sprint Planning
  + Sprint Review
  + Backlog Grooming
  + Defect Triage Meetings
  + Sprint and Release Retrospective meetings with client.
* Communication between scrum team and product owner on a regular basis
* Working closely with Product Owner in backlog management and continuous delivery of features
* Removing impediments for the team by escalating an issue to leadership resulting in early delivery of customer issue solution and providing customer positive feedback
* Tracking & managing product backlog, burn-down metrics, velocity, task breakdown and other KPIs
* Establishing & supporting communities of practices to promote organizational understanding of Agile roles and help individuals develop into them
* Facilitating Scrum ceremonies like backlog grooming, release & sprint planning and impediment removal to ensure smooth project execution & delivery
* Encouraging the collaboration between teams and System & Solution Architects/Engineering
* Leading scrum sprints using the core tenets of the scrum framework

**Accomplishments:**

* Brought in Agile best practices such as time-boxing, continuous integration, code/design reviews, transparency, accountability, product visioning, technical debts reduction, self-management, empowerment and role training, which resulted in realized velocity improvement.
* Spearheaded the agile transformation journey for several projects (Waterfall Teams to Scrum Teams and Empowered Teams to self-organize and grow cross-functionally)

Technical Expertise:

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| --- | --- |
| Operating Systems | Windows 10.x |
| Languages | C, SQL, JAVA, .Net |
| GUI | Visual Studio |
| Databases | Oracle 11g, SQL Server |
| Tools | MS Office, ALM, JIRA, TFS, TOAD, Service Now, CI/CD |
| Browsers | Internet Explorer, Mozilla, Chrome |

Key Skills:

* SCRUM
* KANBAN
* Product Management
* Agile Software Development
* Scrum Master, Agile Coach
* Process Improvement

**ANNEXURE PROJECTS UNDERTAKEN**

March 2019 to Till Date

**Scrum Master**

**MERCK India (MITC)**

Project: Defects & Enhancement

Buying and Selling the Products through WEB. Providing Lab Equipment's to Hospitals, Research Centers. We make the Search and Catalog like Pricing depending upon Different Countries (India, USA, Canada like 108 Countries including global offices 39). Commerce 6 plays a major role on the site. Commerce6 handles the main pages like registration page, shopping cart, placing orders. Communicate with SAP for customer related and product related data.

Role: Scrum Master

Duration: March 2019 to till date

Client: Millipore Sigma

Team Size: 12

Agile Tools: JIRA

Methodologies: Agile, Scrum, Kanban

* + Facilitation of Scrum Ceremonies and driving the team towards Sprint Goals.
  + Agile Planning and Delivery Management
  + Work with PO Daily to ensure all the required product epics and features are available to the team and worked on product delivery schedules.
  + Protect the team from outside influences
  + Removing all the impediments and participated in Process improvements.
  + Have good experience with Agile tools like JIRA.

Jun 2016 – Feb 2019

**Scrum Master/Software Engineer**

**Fidelity National India, Home Title Insurance, Bangalore. India**

* + Published and communicate the annual calendars for Iterations
  + Prepared the Bug Analysis report for users review on Daily/weekly basis. Designed and Implemented Process flows
  + Facilitate Scrum Daily standups, Sprint Planning, Product backlog, Sprint Review & Sprint Retrospective meetings
  + Strong Experience in release planning, backlog grooming, estimation techniques, facilitate prioritization, sprint planning, capacity planning, daily scrum meeting, retrospective, sprint reviews
  + Identified and Escalated risks and dependencies & Track Risks appropriately
  + Responsible on all like Maintenance/Development/ Business Analyst/ QA activities
  + Prepared End-To-End user training documents during UAT/Production phases
  + Experience in onshore/offshore software development models and Exposure to Agile Methodology of software development (SCRUM)
  + Planning, organizing and managing activities to achieve successful completion of agile projects to ensure commitments on quality, scope, time and budget
  + Build and groom product backlog(s), which includes the near- and mid-term roadmaps
  + Collaborate with the Scrum Teams to run successful Release Planning and Sprint Planning
  + Lead the sprint preplanning meeting with the product owner and other key stakeholders.

May 2014 - Aug 2015

**Data Analyst**

**First America Pvt Ltd, Hyderabad.**

**Project Description:**

Property Insight provides property information, document and map images and title related services through a regional network offices and operations engaged in data collection, research and electronic data delivery. The assets include a network of title plants across 15 states and an image repository consisting of one billion document images. The products and services help customers quickly compile title search packages and manage open orders as they issue title insurance policies that ensure the safe transfer and financing of real property.

**Roles and Responsibilities:**

* Importing data from various external data sources
* Data cleansing and standardization i.e., identifying duplicates and eliminating, garbage sanitization
* Data manipulation to uncover trends and insights i.e., sub setting, pivoting, summarization and sorting
* Exporting data to external sources through reports or spreadsheets
* Creating data visualizations to effectively convey findings
* Managing and supporting the reporting team
* Worked on weekly and monthly reports

Domain Expertise:

* Pharmaceutical (Buying and selling chemicals online)
* Title Insurance (Vehicle/Home)

Areas of Expertise:

* Agile (SCRUM) and Waterfall delivery models
* Quality Assurance and QA Methodology

CERTIFICATIONS:

* Certified Scrum Master - SCRUM ALLIANCE®

EDUCATION:

* M.Tech in Embedded Systems, JNTU University.
* B. Tech in Computer Science & Engineering, JNTU University.

PERSONAL DOSSIER

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| Father’s Name: | Mr. Venkata Narayana Ch |
| Marital Status: | Married |
| Birthday: | January 26, 1990 |
| Gender: | Male |