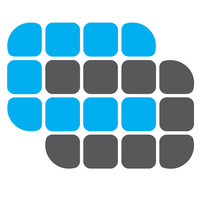
 D ANJANEYULU 

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Professional Summary

* Over 11+ years of IT experience in analysis, design, development, testing and production support of app.
* 11+ years of Agile experience in Salesforce.com CRM platform.
* Setup service console and flexi pages for Service application.
* Worked on Lightning Components, events, apps, quick actions, buttons etc.
* Worked on Lightning Communities
* Worked on Financialforce configuration and customizations.
* Worked on APPTUS CPQ configuration and customizations.
* Implemented Salesforce Dx for Continues integration
* Experienced in SalesForce.com Apex Classes, Apex triggers, Visual force, Custom components, Custom Settings, Force.com API.
* Experienced in creating process builder, visual flows.
* Have good working knowledge in querying salesforce.com database using SOQL & SOSL queries using Force.com Explorer.
* Worked on Record Types, Validation Rules, Triggers, and Page Layouts.
* Worked on web service API.
* Experience in web technologies like HTML, CSS, JSP, JavaScript and Ajax-Toolkit.
* Experience with data migration and updates through the tool Apex Data Loader and Workbench in Salesforce.com
* Experience working with salesforce.com sandbox and production environments.
* Hands on experience with Profiles, Permission sets and Organization Wide Defaults.
* Worked on Live Agent and Omni Channel configuration
* Developed Web-Forms for live agent configuration for different websites.
* Worked with Lightning app builder.
* Having knowledge on LWC.

**Experience Details**

|  |  |  |  |
| --- | --- | --- | --- |
| **Organization** | **Designation** | **Duration** | **Client** |
| Viseven | Lead Salesforce Developer | Mar/2022 — Till Date | Viseven |
| CSS Corp India Pvt Ltd | Lead | Jun/2019 — March/2022 | Mary Kay & PRA |
| Accion Labs | PSE | July/2016 — May/2019 | Rackspace |
| TRUGlobal Inc. | SSE | Aug/2015 — June/2016 | NetApp Inc. |
| Indecomm Global Service (Pvt) Ltd | SE | Sep/2011—July/2015 | Sony India Software Center |

# Skills

|  |  |
| --- | --- |
| Primary Skill category | Force.com Platform, Eclipse 3.6, Java 1.6, Spring, Hibernate, Spring, Apex, Visual Force, JavaScript, Ajax Toolkit, SOAP, RestApi, Data Loader, Process Builder, Visual Flows, Lightning, Live Agent, Omni Channel, Lightning, Communities, Financial Force, APPTUS CPQ, Gitlab, Visual Studio code. |
| Bug tracking tools | Remedy force, Bug Zilla , Rally, ALM, Jira |
| Linguistic Skills | English |

# Work Experience

# Project Profile#7: Hippo Tool Tech Lead JUN/2020—Till

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| --- | --- | --- |
| **Project Domain** | Healthcare | |
| **Sub Domain** | Healthcare | |
| **Client** | Viseven | |
| **Duration** | **Offshore**: MAR/2022—TILL | |
| **Team Size** | **Project:** 18 | **Module:** 12 |
| **Environment** | **Languages:** | Salesforce |
| **Tools:** | Force.com, TFS, Workbench, GitLabs, SFDX |
| **O/S :** | Windows10 |

# Project Description:

Hippo Tool is a project which helps the medical companies to interact with medical agents to attend the events, engagements, calls etc. It maintains the specialist details in location wise to help clients to consult easily.

It contains the modules like Events, Interaction, Cross Border, Local Admin, Translations etc. Medical Approvers, Finance members, Block Office, Requesters can be part of this tool who works with Interactions and events to coordinate with clients and companies worldwide.

# Contribution:

* + Developed the lightning components Local Admin, Cross Boarder functionality.
  + Performed the code reviews to follow the salesforce best practices.
  + Updated the existing into Trigger framework.
  + Created apex triggers, apex classes for lightning components and automate the logic.
  + Developed flows for submitting approval process.
  + Developed batch apex, future methods for various functionalities.

# Project Profile#7: PRA Health Sciences – Consumer Service Tech Lead JUN/2020—MAR/2022

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Healthcare | |
| **Sub Domain** | Healthcare | |
| **Client** | PRA Health Sciences | |
| **Duration** | **Offshore**: JUN/2020—MAR/2022 | |
| **Team Size** | **Project:** 18 | **Module:** 12 |
| **Environment** | **Languages:** | Salesforce |
| **Tools:** | Force.com, TFS, Workbench, GitLabs, SFDX |
| **O/S :** | Windows10 |

# Project Description:

PRA Health Sciences is the company which conducts the clinical trials around the globe. It maintains the studies, Countries, Sites details in the system. It contains the modules like Study management, Country Management, Site Management, Subjects, Visits, Payments, Budgets etc.

Clinical Managers, Inhouse CRAs, grant specialist, Payment Admins are the major roles who uses the system to track studies around the globe.

# Contribution:

* + Developed the lightning components for different functionalities like Site Import.
  + Performed the code reviews to follow the salesforce best practices.
  + Developed reusable lightning component for search function on list of records.
  + Developed the custom code to migrate files/attachments from one org to another org using REST API.
  + Created apex triggers, apex classes for lightning components and automate the logic.
  + Developed flows for survey screens.
  + Developed batch apex, future methods for various functionalities.

# Project Profile#7: Mary Kay – Consumer Service Senior Developer JUN/2019—JUN/2020

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| --- | --- | --- |
| **Project Domain** | Services | |
| **Sub Domain** | Service | |
| **Client** | Maykay | |
| **Duration** | **Offshore**: JUN/2019—TILL | |
| **Team Size** | **Project:** 10 | **Module:** 8 |
| **Environment** | **Languages:** | Salesforce |
| **Tools:** | Eclipse, Force.com, Jira, Workbench, GitHUb, BitBucket, SFDX, Confluence |
| **O/S :** | Windows10 |

# Project Description:

MaryKay is an American multi-level marketing company. It sells Cosmetic products to the customers. Mary Kay consultants sell the products to the customers within their community and mary kay sells the products as whole sale or commission based.

Mary Kay uses salesforce modules like marketing, sales, services, commerce, communities as well. Service Cloud helps Mary kay to resolve the issues raised by consultants and consumers. Cases can be raised through Web to case , Email to Case and service engineers can upload the bulk cases using the bulk case import. It involves different modules like Cases, Case Categories, Business Functions, Menu Links, Bulk Case Import etc.

# Contribution:

* + Setup the business functions for different regions.
  + Worked on Menu Links, Case Category setup.
  + Designed the fancy tree for Menu Links and Case Categories.
  + Created multiple lightning components for different requirements.
  + Performed the code reviews on bit bucket using pull requests.
  + Created the Triggers, Apex Classes for lighting components and different automation processes.
  + Created Test classes, Batch Apex for different requirements.
  + Developed custom sharing model for sharing the records based on business function access.

# Project Profile#7: Rackspace – Lightning Communities Senior Developer DEC/2017—MAY/2019

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Sales | |
| **Sub Domain** | Sales | |
| **Client** | Rackspace | |
| **Duration** | **Offshore**: DEC/2017—MAY/2019 | |
| **Team Size** | **Project:** 35 | **Module:** 10 |
| **Environment** | **Languages:** | Salesforce |
| **Tools:** | Eclipse, Force.com, Jira, Workbench, Ant |
| **O/S :** | Windows10 |

# Project Description:

Rackspace Inc. is a managed cloud computing company. It has the cloud office teams to support customers. Professional service teams are available to help customers to install cloud data devices.

Communities are implemented in lightning. Partners use the community to submit the leads to salesforce, looking their opportunities, raise the cases, checking the compensation details. Partners must agree the Partner Agreements using the Onboarding Wizard. Partner Ops can enforce the end users to sign the pilot agreements using the salesforce and communities.

# Contribution:

* + Setup the communities using Partner Central template and security.
  + Created the onboarding wizards using lightning components for partner agreements.
  + Implemented the Libraries for marketing toolkit, Products etc.
  + Created the lightning components to create the leads/cases from the community.
  + Implemented the custom sharing model using the apex sharing to share the records to partners.
  + Setup the security for the community pages based on the partner types login.
  + Implemented the custom login page and signup page for partner login and registration.
  + Implemented the Enforce agreement pages to enforce the end users to sign the agreements.
  + Create lightning components for partner operations to enforce the users for pilot agreements.
  + Have done the code reviews and have written the code the complex business logic.
  + Provided the technical solutions for the difference business requirements.

# Project Profile#6: Racksapce-RTB Senior Developer JUL/2016—MAY/2019

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Sales | |
| **Sub Domain** | Sales | |
| **Client** | Rackspace | |
| **Duration** | **Offshore**: JUL/2016—MAY/2019 | |
| **Team Size** | **Project:** 35 | **Module:** 15 |
| **Environment** | **Languages:** | Salesforce |
| **Tools:** | Eclipse, Force.com, Jira, Workbench, Ant |
| **O/S :** | Windows10 |

# Project Description:

Rackspace Inc. is a managed cloud computing company. It has the cloud office teams to support customers. Professional service teams are available to help customers to install cloud data devices.

To Improve their Sales management activities, they implemented sales force CRM Enterprise Edition. This project involves Lead Management, Financialforce, APPTUS CPQ, Communities, Professional Services, Survey Management, Account Management, Opportunity Management. Live Agent, and Omni Channel to interact with customers easily. Functionality has been moved to lightning.

# Contribution:

* + Have done the salesforce to Salesforce Integration.
  + Developed Lightning components, events, apps for various requirements.
  + Developed Partner Communities for Partners
  + Participated the in the story grooming sessions and gave the demos on different functionalities.
  + Worked on Live Agent and Omni Channel configurations.
  + Developed Web forms for live agent chat from different web sites.
  + Created a customized trigger framework to dynamically run the triggers.
  + Crated Process Builders and flows for the requirement.
  + Developed Apex Classes, Controller Classes, and Apex Triggers for various functional needs in the application.
  + Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
  + Developed the visual force pages, apex controllers for the requirements.
  + Worked on Record Types, Validation Rules, Triggers, and Page Layouts.
  + Used custom settings wherever possible to avoid SOQL queries.
  + Used Custom Metadata Types and Custom Permissions.
  + Have done the deployments using Change sets, Eclipse, ANT and Workbench.
  + Have done the code reviews and gave the feedback.

# Project Profile#5: NetAPP Sales Senior Developer AUG/2015—JUN/2016

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Sales | |
| **Sub Domain** | Sales | |
| **Client** | NetAPP | |
| **Duration** | **Offshore**: Aug/2015—Till Date | |
| **Team Size** | **Project:** 20 | **Module:** 15 |
| **Environment** | **Languages:** | Salesforce, Eloqua |
| **Tools:** | Eclipse, Force.com, Perforce, Rally |
| **O/S:** | Windows7 |

# Project Description:

NetApp, Inc., formerly Network Appliance, Inc., is an American computer storage and data management company headquartered in Sunnyvale, California. It is a member of the NASDAQ-100. It was ranked on the Fortune 500 for the first time in 2012.

To Improve their Sales management activities, they implemented sales force CRM Enterprise Edition. This project involves Lead Management, Account Management, Opportunity Management, ISSR, Quote, Wins Management, SP Design Wins and SE Workspace there by centralizing the CRM Activities in one Application.

# Contribution:

* + Crated Process Builders and flows for the requirement.
  + Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
  + Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
  + Developed the visual force pages, apex controllers for the requirements.
  + Worked on Record Types, Validation Rules, Triggers and Page Layouts.
  + Developed Complex Apex Batch Jobs for updating the accounts daily basis and monthly basis.
  + Unit and integration testing for new requirements and get the UAT from the business owner.
  + Developed the Test classes for unit testing.
  + Used custom settings wherever possible to avoid SOQL queries.
  + Created some lightening components, lightning tabs and pages.
  + Created Grids using Grid buddy and deployed in SIT and other environments.

# Project Profile#4: SSP Senior Developer MAY/2014—JULY/2015

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| --- | --- | --- |
| **Project Domain** | Manufacturing | |
| **Sub Domain** | Sales and After Market solutions | |
| **Client** | SONY CHINA | |
| **Duration** | **Offshore**: Jun/2014—July/2015 | |
| **Team Size** | **Project:** 20 | **Module:** 20 |
| **Environment** | **Languages:** | Salesforce, Java, Web Services |
| **Tools:** | Eclipse, Force.com |
| **O/S:** | Windows7 |

# Project Description:

SSP system maintains the SellIn and SellThrough data for the Sony products. It maintains the warranty and validity information for the data. It contains modules like Dealer, Discount, Warranty, Validity, Defect Inventory, Slow Moving inventory, Quality analysis etc. Units can be transferred from one shop to another shop with proper approval process. Units flow and order flow can be tracked. Slow moving, defect data can be queried the source systems. Dealers upload sellout data on daily basis.

# Contribution:

* + Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
  + Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
  + Developed the visualforce pages, apex controllers for the requirements.
  + Worked on Record Types, Validation Rules, Triggers and Page Layouts.
  + Developed Complex Apex Batch Jobs for updating the accounts daily basis and monthly basis.
  + Unit and integration testing for new requirements and get the UAT from the business owner.
  + Developed the Test classes for unit testing.
  + Used custom settings wherever possible to avoid SOQL queries.
  + Integrated the Salesforce with Java using SOAP API.
  + Scheduled the Jobs in java using Cron Scheduler.

# Project Profile#3: AWACS Senior Developer JUN/2013—MAY/2014

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Manufacturing | |
| **Sub Domain** | Sales and After Market solutions | |
| **Client** | SONY SINGAPORE | |
| **Duration** | **Offshore**: Jun/2013—May/2014 | |
| **Team Size** | **Project:** 20 | **Module:** 15 |
| **Environment** | **Languages:** | Salesforce, Java, Web Services |
| **Tools:** | Eclipse, Force.com |
| **O/S:** | Windows7 |

# Project Description:

Awacs system maintains the SellIn and SellThrough data for the Sony products. Data is maintained in Weekly and Daily basis based on the Dealers and Salesman. Promoters maintain the Inventory, shop and dealer information. Inventory information can be transferred to Shop to Shop or Dealer to Dealer vice versa. Warranty information is maintained in the system for products. Java component reads the files and insert the data into salesforce system using the Web Services API (SOAP).

# Contribution:

* + Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
  + Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
  + Developed the visualforce pages, apex controllers for the requirements.
  + Worked on Record Types, Validation Rules, Triggers and Page Layouts.
  + Developed Complex Apex Batch Jobs for updating the accounts daily basis and monthly basis.
  + Unit and integration testing for new requirements and get the UAT from the business owner.
  + Integrated the Salesforce with Java using SOAP API.

# Project Profile#2: VAMS Developer DEC/2011—MAY/2013

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Manufacturing | |
| **Sub Domain** | Sales and After Market solutions | |
| **Client** | SONY JAPAN | |
| **Duration** | Dec/2011—May/2013 | |
| **Team Size** | **Project:** 20 | **Module:** 15 |
| **Environment (with skill versions)** | **Languages:** | Salesforce |
| **Tools:** | Eclipse, Force.com |
| **O/S:** | Windows XP, Windows7 |

# Project Description:

VAIO Authentication and Management System used to maintain the VAIO products information like as Laptops, Tabs, Notes, Desk. Dealers can view the warranty information of the unit and service the unit. Dealers can register the SellThrough data into the system and transfer the units to other shops.

# Contribution:

* + Developed Apex Triggers, Apex Classes and Test Methods using proper controls & syntax and also experience in writing unit test cases.Scheduling Apex jobs for processing large records.
  + Developed the visualforce pages, apex controllers for the requirements.
  + Development of Visual Force pages, Triggers, Apex Test Class.
  + Developed the Test classes for unit testing.
  + Developed the Batch apex and Schedulable classes.

# Project Profile#1: GARATA Developer SEP/2011—Dec/2011

|  |  |  |
| --- | --- | --- |
| **Project Domain** | Manufacturing | |
| **Sub Domain** | Sales and After Market solutions | |
| **Client** | SONY JAPAN | |
| **Duration** | Sep/2011—Dec/2011 | |
| **Team Size** | **Project:** 20 | **Module:** 30 |
| **Environment (with skill versions)** | **Languages:** | Spring 3.0, Hibernate 3.6, Servlets, JSP |
| **Software:** | Tomcat, WebSphere |
| **Database:** | Oracle 11G |
| **Tools:** | Eclipse, Toad, PL/SQL developer |
| **O/S:** | Windows XP, Windows7 |

# Project Description:

GARATA is suite of applications provides IT solutions for SONY VAIO: Sony Japan home grown tool used by service engineers to organize service operations for consumer end products, using this application Service engineers generates SBOM (service bill of materials) region (continent/country) wise from the MBOM (Manufacturing bill of materials) received from different SONY manufacturing plants.

# Contribution:

* + Developed the java server pages.
  + Developed reusable components and basic utility API.
  + Integrating Spring Controller, Service, and Dao (Hibernate, JDBC) layers.
  + Deploying application to Development, Test environments.
  + Performed Unit testing.

**Education**

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| --- | --- | --- | --- |
| **Degree** | **Specialization** | **University** | **Year of passing** |
| M.C.A | Computer Applications | SV University | 2010 |

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# Personal Details

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