

Ramesh Sadanaboina

Tech Lead

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PROFESSIONAL SUMMARY:

- Having 6 years of Professional IT Experience and 4+ years of **Zuora** Experience.
- Worked from client location (**July 2017 - March 2020**).
- Experience in **Zuora REST API**. Experience in configuring **Email Templates, Invoice Templates, Payment Gateways**.
- Experience in **Zuora Callouts** and **Z-Connect Apps**.
- Experience in **Z-Billing, Z-Payments, Z-Finance** modules.
- Experience in Zuora **CPQ:Z-Quotes** and **Z-360** managed packages on salesforce.
- Experience in **Product Catalog** and **Z-Reports**.
- Used **TestNG** to manage scripts and to generate reports.
- Experience in writing **XPATH** to identify web elements.
- Designed and implemented **SQL** queries like **Joins, Unions, Inner & Outer Joins, Group by** and **Order by** in **workflow** to extract data
- Good working knowledge on Defect Reporting and Tracking Tools like **Mantis, JIRA** and **Remedy**.

TECHNICAL SKILLS:

Platforms	Zuora
Software Languages	Core JAVA
Operating Systems	Windows
Test Tracking Tools	JIRA, Remedy
Automation Testing Tool	Selenium WebDriver and TestNG
Tools	Eclipse IDE

WORK EXPERIENCE:

WIPRO

May 2020 - Present

Project Name: Honeywell-HBT.

Client: Honeywell.

Role: Zuora Developer.

Honeywell's Subscription Management System - Design and implement Forge for Buildings subscription service. Honeywell Businesses need to manage and provision Forge Products to Honeywell Customers in a scalable and efficient manner. This includes provisioning Forge Products and feature set entitlements in an automated fashion orchestrated by Forge Enablement.

Contributions:

- Understanding Requirement Specifications and Design Documents of the business and implementation.
- Created Workflow for Hardware provisioning to SAP System.
- Involved in Designing, Reviewing, and executing.
- Building Rest API to Configure Sync from Zuora to Multi SFDC instance.
- Designing and preparing solution documents.

WIPRO

April 2016 - May 2020
Onsite (July 2017 - March 2020)

Project Name: Go-Digital.

Client: Schneider-Electric.

Role: Zuora Developer.

GoDigital is an eCommerce Marketplace for its digital offers, including software and services. GoDigital is the market place that allows customers to purchase Digital Modules for the pre-installed control unit. These digital modules organized into 3 groups: Protection, Metering, and Diagnosis.

Contributions:

- Worked using Rest API's for the deployment of the catalog on Zuora.
- Managed Subscription as per the customer requirement.
- Handled Billing process and Invoice to the customer and other SAP systems.
- Created Workflow using RBM Connect for various processes.
- Creating Tax Rules and process of Tax in Zuora and other Tax Engines (Sabrix Tax).
- Managed subscription Issue on the Salesforce system.
- Automated Rest API's using Swagger UI to deploy catalog in bulk.
- Involved Regression testing, System testing.
- Involved in automating End to End Test cases.
- Writing validations for the functionalities.
- Designed Custom Fields, Field Dependencies, Validation Rules, Workflows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.

WIPRO

October 2014 - April 2016

Project Name: Diversey.

Client: Sealed Air.

Role: Application Support.

Diversey delivers smart, technology-driven, sustainable solutions for cleaning and hygiene that increase productivity, food safety, and infection prevention, ultimately enhancing our customers' end-user experience. Our solutions help reduce risk and improve patient outcomes - your trusted partner to protect every life in your care. At Diversey, we combine world-class products, best in class procedures, point of use worker training tools, and compliance auditing solutions to optimize results and help our Healthcare customers solve their biggest challenges: Prevention of Healthcare-Associated Infections and other "never events Improve operational efficiency Enhance safety throughout the facility Improve patient/resident satisfaction Protect your brand Diversey provides complete solutions for Hospitals and Aged Care from cleaning and disinfection to microfibre, floor care, laundry, food hygiene, and floor care machines. We offer support, education, and consulting for facilities of any size.

Contributions:

- Managed the Sealed Air command center.
- Reporting the customers regarding the Devices utilization.
- Monitoring the hygiene Device and their utilization and informing the customer about the utilization report.
- Analysis of the Data on a daily basis and informing the customer regarding the hygiene maintenance of the store.

EDUCATION:

Bachelor of Engineering – Electronics & Communication Engineering..
Jyothishmathi Institute of Technology and Science – Karimnagar.