



ATISHAY JAIN

Business Analyst

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WORK EXPERIENCE

Current

GENPACT INDIA PVT. LTD.

Process Developer – Business Analyst | Jan 2020 – Present

- Working with **Lean Digital Transformation Team** to deliver RPA projects for a global conglomerate with businesses in Power, Renewable Energy, Aviation, Digital and Healthcare using Agile methodologies.
- Developing a deep end-to-end understanding of processes targeted for automation and proposing RPA implementation strategy.
- Responsible for Requirement Elicitation and Definition, and Preparing Documentation – BRD, FSD, SRS, Use Cases, and User Stories.
- Monitoring project progress by Daily Stand-ups, Sprint review, and monthly reporting of OPS Metrics to senior leadership.
- Notable Projects: RPA in Invoice Processing, Accounts Reconciliation, Vendor Onboarding, Supply Chain Management

Consultant – Business Analyst | Dec 2018 – Nov 2019

- Worked with **Global Client Visits & Experience Team** (on third-party payroll) to strategize and project-managed implementation of digital tools, AR, VR applications and robotics to achieve world class Client Experience for Genpact delivery centres across globe.
- Created Agile user stories for different digital tools to be used in customer journey during visits and improving digital solutions.
- Coordinated with different key stakeholders like vendors, sourcing team & internal business teams for implementing digital solutions.
- Notable Projects: Floor Walkthrough using AR & VR, Interactive Touch Wall, Feedback Pods, Telepresence Robotics

2018

NSPIRE AUTOMATION PVT. LTD. (CENTILYTICS)

Trainee – Business Analyst | Mar 2018 – Nov 2018

- Involved in client presentations to introduce the services and identify the prospect's pain points to map solutions.
- Gathered, translated, and understood client requirements & prepared documentation to assist the product development team.
- Developed and delivered progress reports and communicated project expectations to team members clearly and efficiently.
- Project: Intelligent Cloud Management Platform



EDUCATION

2021

Post Graduate Program in Management

IMT Ghaziabad & UpGrad, 2020 - 2021

2018

B.Tech in Information Technology

APJ Abdul Kalam Technical University (formerly UPTU), 2014 - 2018

PROFESSIONAL SUMMARY

Skilled Business Analyst with end-to-end Business Analysis experience in the IT and Financial Services industries, expertise in full software life-cycle implementation, process improvement, a demonstrated capability in performing deep-dive analysis to gain actionable insights to deliver compelling business value to stakeholders.

KEY SKILLS

Business Analysis	Business Analytics
Project Management	Process Improvement
Business Intelligence	Requirement Analysis
Agile & Waterfall Software Development	Customer & Stakeholder Management
Business Development	MIS Reporting & Ops

TOOLS & TECHNOLOGIES

MS Excel	JIRA
Tableau	Power BI
AWS, Azure	MS Visio
InVision	Balsamiq
Figma	Trello
UiPath	Automation Anywhere

Currently Learning:
Cloud Computing, AI/ML, Python, SQL

CERTIFICATIONS

Master's Certificate in Business Analytics
(Currently Pursuing)

Certificate of Competency in Business Analysis IIBA – CCBA® (Trained)

Lean Six Sigma Certification

UiPath RPA Business Analyst Certification

Automation Anywhere Advanced RPA Business Analyst Certification

HOBBIES & INTERESTS

Training & Public Speaking – Conducted 30+ webinars and technical workshops at various colleges & institutions

Runs **Curiosity Rover Podcast** where I interview successful & inspiring personalities