**ANKITA RAI**

**Technology Analyst at Infosys Ltd.**

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| **Objective:** | To secure a demanding position in which I can effectively contribute my abilities and technical expertise, as well as my experience delivering software development, testing and services. |
| **Current Role Description:** | Working in **Infosys Ltd** as Technology Analyst. |

## Profile Summary:

* Currently employed as a **Apttus CPQ** **Developer** with extensive knowledge in Salesforce development, testing and design. Proficient in coding and programming, experienced in upgrading, modifying, and integrating systems, and skilled in analyzing company processes and developing workflows for business needs. Adept at developing, designing, and testing applications and modules.
* Good knowledge in Apex Classes and other related technologies. Ability to combine a variety of business processes.
* Excellent understanding of **service, marketing and sales** cloud.
* Good Exposure in **Scrum Based Agile Methodology**. Using JIRA, SPIRA to handle many tickets.
* Exposed to system analysis and design, system development, integration, client interaction, **software development life cycle**.
* Excellent Team Member possessing Good Communication and Interpersonal Skills. I would take up assignments with enthusiasm and challenge, playing a positive role in the team and ability to interact with individuals at all levels.

**Work Experience:**

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| **Company** | **Designation** | **Duration** |
| **Tata Consultancy Services** | System Engineer | April 2016- February 2021 |
| **Infosys Ltd** | Technology Analyst | February 2021- Present |

## Technical Skills:

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| **Languages** | Apex, Visualforce, Java, Web services (REST) |
| **J2EE Technologies** | JDBC, Servlet, JSP |
| **Framework** | V2, Spring, Mockito |
| **Other Technologies and Tools** | Salesforce Inspector, Workbench, SourceTree,Github, Developer Console,Change Set, IntelliJ, Eclipse, Rational Rose, Bugzilla, JIRA, POSTMAN, MQ Admin, CA desk, Jenkins, Maven, Test link, Spira, JSF, Hibernate, Manual testing, insurance e1 certified |
| **Application /Web Servers** | Apache Tomcat |
| **Databases and Tools** | Oracle, PL-SQL, SQL Navigator, SQL Plus |

**Industrial Projects:**

**1) Project: NSI – Non Life in**

**Position :** Software Developer

**Duration :** August 2016 -December 2019

**Platform** : Java, REST, Oracle, PL-SQL, Spring, Hibernate, JSP, JSF, JUnit, JMockit, JMS, Apache-Poi

**NSI primarily** develop to provide the high level insurance to life and non-life things in European countries. It contains 5 major modules to provide all insurance functionality like Claim, Offer- Contract, Financial transaction etc. with various technologies over V2 framework. Works on different roles of user and various discount factor through agency and agents through LDAP to offer different insure cover through Core java.

## Responsibilities:

* Involved in Analysis of Business Requirement Document, Coding and Unit Testing of Domain.
* Worked on Production incidents during my **on-site tenure in Switzerland for 3 months**.
* Good exposure to client facing and responsible for driving many meetings.
* Responsible for tracking the DOD, EQA-IQA, UTP and MEP status on daily basis.

**2) Project: Athena Account retention – Non Life in**

**Position :** Salesforce Developer

**Duration :** December 2019 - February 2021

**Platform** : Salesforce Admin Configurations, integrations, visual force, Apex, Jira

**Athena was primarily** developed to provide the retention/feedback features for insurance company in European countries. It is developed on service cloud to retain the customers of the insurance company by providing more enhanced user-friendly features using Salesforce.

## Responsibilities:

* Involved in Analysis of Business Requirement Document, making of action plans, customizations, Coding, testing and deployment.
* Worked with clients in understanding the business requirement during my **on-site tenure in Switzerland for 3 months**.
* Good exposure to client facing and responsible for driving many meetings.
* Responsible for team and ticket status.

**3) Project: Lexis Nexis Risk Solutions**

**Position :** Technology Analyst

**Duration :** February 2021 - Present

**Platform** : Salesforce Admin, Configurations, CRM, CPQ, Product Templates and Order Forms.

**Lexis Nexis Risk solutions** is a sales cloud team working on different markets like Flight Global, ICIS, Chemicals,XpertHR etc. It is used to sell different types of material worldwide to potential customers.

## Responsibilities:

* Developed various custom objects, validation rules, process builders in Apttus CPQ.
* Set up a lot of products as a part of Product Template team along with handling its Prices, configurations and Quotations. Worked on lot of Account,opportunity,contacts,Product Configs, Price list items, Price matrix and handled the cart.
* Worked on different asset line items,order line items,Invoices,attributes,attribute rules,constraint rules,category,etc.
* Experience with sourcetree and github to deploy codes to higher orgs.

## Awards / Certificates Achievements:

**Academic:**

* Consecutive topper of my class for 4 years during engineering.
* Received many prizes and trophies for extempore and debates.
* Participated in many inter school and college debates/extempore s/skits/quiz's and won trophies.

## Professional:

* Got **ON THE SPOT award** in recognition of successfully delivering crucial assignments with challenging timeline and grooming new joiners in team.
* Received **Best Team Award for** successful delivery of complex project within deadline.
* **Safety champion** of TCS ILP Trivandrum July 2016 batch.
* Received appreciations for driving meeting, team activities and sessions on daily basis and client visits.
* Received appreciations from clients during on site tenure.

## Education Summary:

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| **Examination** | **Board/ University/College** | **Year** | **Marks** |
| BE (IT) | GH Raisoni Institute of Engineering and Technology | 2015 | 75% |
| H.S.C | Kendriya Vidyalaya,Pune,CBSE | 2010 | 61.4% |
| S.S.C | Kendriya Vidyalaya,Pune,CBSE | 2008 | 74.2% |

**Personal Details:**

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| **Date of Birth** | 12-02-1993 |
| **Nationality** | Indian |
| **Marital Status** | Married |
| **Languages known** | English, Hindi |
| **Residential Address** | Survey no 129,Plot number A2/B,Chintamani Housing Society,Behind KF Bioplants,Mundhwa,Manjari Road,Pune-412307 |
| **Permanent Address** | Survey no 129,Plot number A2/B,Chintamani Housing Society,Behind KF Bioplants,Mundhwa,Manjari Road,Pune-412307 |

Date:

Place: (Ankita Rai)