**SATEESH KUMAR NAMBURU**

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# Objective:

Aim to be associated with a progressive organization that gives me a scope to update my knowledge and skills in accordance with trends.

# Professional Summary:

* Professional with 8.8 years of overall IT experience, including 5 years as JAVA programmer and 3.8 years as PEGA developer.
* Experience with 8. X version of Pega to analyze, design, develop and implement the requirements.
* Excellent Analytical and problem solving skills with attention to detail and persistence, teamwork and communication.
* Experience in creating Activities and Data Pages to fetch data from Database and utilize those in the application process.
* Experience with trouble shooting with debugging tools like Clipboard, Tracer and Live UI.
* Worked on the Data transforms and Decision rules to manipulate data fetched from the Database as per the application utilization.
* Having hands on experience in Pega integration like REST connectors.
* Involved in creating User interface like Section, Flow Action and Flow rules.
* Have knowledge on the Case management artifacts to implement case life cycle process as per the business requirement.
* Familiar with the SLA, Job schedulers and Queue processors that utilized to automate the business activities.
* Eager to expand knowledge in new concepts of PEGA and emerging market trends.

# Certifications:

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| **Pega Certified System Architect (CSA)** | 8.6V |
| **Pega Certified Senior System Architect (CSSA)** | 8.8V |

# Software / Technical Skills:

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| **BPM tools** | PEGA Rules Process Commander (8.X) |
| **Packages** | MS Office (MS word, MS Excel, MS Power Point, Share point) |
| **Databases** | Oracle, SQL Server |
| **Languages/Tools** | HTML, Java Script, Java SE & Java EE |
| **Operating system** | Unix, Windows 2000/7/XP/8 |

# Professional Experience:

**Tech Mahindra Ltd Company April 2015 to January 2024**

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| Project1 |  |
| **Client :** | Ford Motors, USA |
| **Project name :** | One Warranty Solution (OWS) |
| **Project Domain :** | Automobiles and Manufacturing |
| **Project role :** | **Pega Developer** |
| **Description :** | This project deals with Ford Warranty Services, which is responsible for processing claims submitted by dealers for repairs done to Ford customers vehicles. The whole warranty business involves huge cost associated with it. For managing the claim lifecycle, the standardized global warranty solution, faces multiple disparate systems thus causing fragmentation, inflexibility, scale-up issues and inability to share data and best practices across the regions, which resulted in inaccurate processing of claims and maintenance complexities. |

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| Project2 |  |
| **Client :** | AT&T, NA |
| **Project name :** | AOtX |
| **Project Domain :** | Tele Communication |
| **Project role :** | Java Developer |
| **Description :** | The purpose of AOtX is to pass OutSide Plant data from work print Engineering systems (ARES, OPTI and BSTCAD) into LFACS and Granite. The engineering systems represent the raw inventory of the company, and the provisioning systems are systems of record for the inventory that are provisioned or allotted to the end users or customers.  The OSP data consists of copper elements such as cables, cross-boxes, distribution terminals, living unit addresses, dedicated pairs and loop makeup. Also, next generation equipment such as DSLAM's, PFP's, splitters and fiber serving terminals are passed to LFACS and Granite in support of the fiber-to-the-node and fiber-to-the-premises initiatives. There is some minor use of the Facility Assignment Middleware product to interface with LFACS. |
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| Project3 |  |
| **Client :** | NOKIA, NA |
| **Project name :** | NS-IBU-COR |
| **Project Domain :** | Tele Communication |
| **Project role :** | **Java Developer** |
| **Description :** | We are working for customer Nokia who in turn is getting requirement for changes in Nokia mediation application across global telecom operators. Say for e.g., UK airwave operator has given some requirement related to changes in mediation application in the form of CR to Nokia and Nokia in turn gives this work to TechMahindra. So, Nokia is our customer.We are delivering finally to Nokia after doing necessary changes/development as per CR for Nokia mediation application. |

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| Project4 |  |
| **Client :** | Ford Motors, USA |
| **Project name :** | One Warranty Solution (OWS) |
| **Project Domain :** | Automobiles and Manufacturing |
| **Project role :** | Java Developer |
| **Description :** | The applications are segmented by functionality as well as by implementation pattern. There were 3 applications under OWS: SEDC, Warranty Claims & Gateway. The Service Event Data Collector (SEDC) application will gather all data related to the life cycle of a repair order/service event including the Find AVehicle (FAV) notification process. OWS is a new warranty processing system that spans the vehicle service process lifecycle. It provides functionality to dealerships through both an online portal and DMS integration. The Gateway application is used as a common portal for user’s access and will direct users to the appropriate application within the OWS Suite. It will also be used to proxy requests from other applications that required a common interface to the OWS Suite. |
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# Academic Qualification:

**Master of Computer Applications** – Nobel College of Computer Sciences under SVU university, Tirupati

**Bachelor of Science** – Sri Padmavathi Degree College under SVU university, Tirupati

# Declaration:

I hereby declare that all the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Date:**

**Place: SATEESH KUMAR N**