**YUKTI SAHU**

**Manual/ Automation /Oracle /Sterling OMS/WMS/AS400/JDA Test Professional**

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28th main, Bangalore

**Summary:**

* A dynamic professional with 6.9 years of experience in the areas of Manual & Automation Testing.
* Good exposure in Sterling Order management system (OMS), IBM Call Center, Sterling Warehouse management system (WMS),IBM System Management Administrator, IBM Sterling Business Center, IBM Cyber source, IBM Store Engagement applications,AS400 mainframe ,JDA ,SAP HANA & SAP MM.
* Good knowledge in Retail ,Supply chain, Order fulfillment, Inventory reservation, Safety stock, Node control and Store capacity.
* Work experience in Silk test, Zeenyx & Ex-Test automation tool for executing regression test cases.
* Proficient in Debugging and tracing logs using Putty & Winscp.
* Defect reporting and issue tracking with defect tracking tools like Azure Devops ,Bugzilla , Jira & Version One.
* Familiar with all phases of Software development life cycle & Software test life cycle.
* Well versed with Test documentation (Test scenario, Test case, Test data & Defect report).

**Technical Proficiency:**

**Database :** Oracle SQL

**Testing Tools :** Silk Test, Zeenyx & Ex-Test

**Defect Tracking Tools :** Azure Devops ,Bugzilla , Jira & Version One

**Methodology :** Agile & Waterfall Model

**Employment History:**

* Worked as Senior Consultant with Virtusa from September 2020 to February 2021
* Worked as Senior test engineer with Reliance Ajio from December 2018 to September 2020
* Worked as Senior test engineer with Wipro from May 2018 to August 2018
* Worked as Qa engineer with Saviynt from November 2016 to April 2018
* Worked as Consultant with Expicient from May 2015 to October 2016
* Worked as Test Specialist with IBM from October 2013 to April 2015

**Project Experience in Virtusa:**

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| **Project Name** | Crate and Barrel |
| **Project Overview** | Crate and Barrel Holdings employs 7,500 associates across Crate and Barrel, Crate and Kids, CB2, and Hudson Grace. With over 100 stores in the U.S. ,Canada and franchise partners in 9 countries, the company is an international destination for modern furniture ,housewares and decor connecting the work of artisans and designers from around the world to more than 100 million customers each year.    Inventory Assignment redesign will simplify business rules driving parcel fulfillment in order to provide a consistent ,seamless customer and associate experience while improving margin and expanding availability . Customers will be able to easily order product and pickup or have it shipped where and when they choose including retail store locations. |
| **Responsibilities** | * Understanding, analyzing business requirements & functionality of the application. * Good in test case designing & execution for Inventory assignment with Item maintenance in AS400. * Good understanding of item inventory setup in AS400 using different kinds of item like Eligible for   Local delivery Sku (ELD), Furniture Sku , Made to Order Sku (MTO) , Houseware Sku etc.   * Proficient knowledge in SQL with building queries using STRSQL command in AS400. * Involved in providing access to user profile for accessing/editing the item inventory setup flags like Buy Online Pickup in Store (BOPIS), Eligible for local delivery (ELD) , Ship from Store (SFS) etc. * Involved in meetings with process owners with development, business team from planning stage and process owners. * Proficient in defect reporting, validating and retesting using JIRA. * Involved in Functional, Retesting, Sanity, Regression testing and Integration testing using AS400 and Inbound operations in JDA warehouse system. |
| **Technology and Tools** | AS400 mainframe, App 400 , JDA warehouse and Jira |

**Project Experience in Reliance Ajio:**

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| **Project Name** | Forward Consolidation |
| **Project Overview** | This initiative for consolidation of forward shipments is proposed to minimize the overall carrier COD charges, freight charges, packaging costs. This would also result in lesser returns per forward order. Consolidation of shipment is to be considered for multiline orders where the order lines are sourced from nodes V027, R351 (GRDC),Y524,R537 where consolidation node will be V027.    As per current implementation, a multiline line order, if sourced from different ship nodes, splits in multiple shipments where number of shipments is at minimum equivalent to the number of nodes. All orders where 1 or more articles are sourced from V027 and R351 (GRDC)/Y524/R537 would be consolidated in V027(Master Node) and shipped as a single shipment. |
| **Responsibilities** | * Good understanding of out of the box Sterlings API and Services used to Manipulatevarious OMS Order Status. * API : createOrder , changeOrder, closeManifest, manageInventoryNodeControletc * Service:RILProcessMDNResponse,RILProcessCarrierStatusUpdate * Good Sterling DB queries knowledge * Joining multiple tables to extract required order status for testing. * Extracting data from DB to make desired payload. * Monitoring Hold before we resolved it manually. * Worked on restricting the order placement by monitoring the store capacity using SOM (store order management). * Good understanding on how different types of order is being sourced and its functionality. * SFS – SHIP FROM STORE * DC – SHIP FROM WAREHOUSE * STS – SHIP TO STORE * BOPIS – BUY ONLINE PICK IN STORE * Worked on Forward (Store & DC), Exchange & return order end to end flow using various system like hybris ,tibco , sterling OMS , WMS , Sap Hana and Posdm . * Validated forward & return order logs using Putty (unix command) & winscp with starting, restarting & stopping agents. * Worked on POSTMAN for sending request to different micro services like carrier engine, promise engine, tax engine, notification engine etc. * Worked on Tibco middleware which integrates data between different systems. * Worked on Hybris storefront ecommerce platform for creating order ,order listing & store credits * Worked on HAC(hybris administration console)for DB & Server related configuration & HMC(hybris management console) for management related things like cronjob , user , price setting etc. * Proficient in Jira for test case designing and defect reporting. |
| **Technology and Tools** | SAP MM, SAP HANA ,IBM Sterling Order management system(OMS), IBM Sterling Warehouse Management System (WMS) ,Store Order Management System (SOM),Hybris ,Tibco ,Postman, Putty ,Winscp ,SQL, Jira & Azure Devops |

**Project Experience in Wipro:**

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| **Project Name** | Vf corporation |
| **Project Overview** | VF Corporation is an American worldwide apparel and footwear company founded in 1899 and headquartered in Greensboro and North Carolina. It outfits consumers around the world with its diverse portfolio of iconic lifestyle brands including Vans, The North Face, Timberland, Wrangler and Lee. VF is one of the world’s largest apparel, footwear and accessories companies with socially and environmentally responsible operations spanning numerous geographies, product categories and distribution channels. VF is committed to delivering innovative products to consumers and creating long term value for its customers and shareholders. |
| **Responsibilities** | * Worked on Inventory, good knowledge of inventory reservation. * Checking Inventory for a particular item in Sterling Console. * Adjusting inventory to test order which is sourced via Distribution center (DC) or Store. * Monitoring Supply and Demand on ship node. * Understanding the Sourcing and Scheduling Rule as per the business. * Good understanding of out of the box Sterlings API and Services used to Manipulatevarious OMS Order Status. * API : createOrder , changeOrder, findInventory,getOrderListetc * Service:VFCReturnReceiveSyncService,VFCShipmentConfirmationService * Good Sterling DB queries knowledge * Joining multiple tables to extract required order status for testing. * Extracting data from DB to make desired payload. * Monitoring Hold before we resolved it manually. * Validating transaction logs to ensure the transaction completed expectedly. * Worked on restricting the order placement by monitoring the store capacity using IBM System Management Administrator application. * Worked on Ship from store (SFS) end to end testing with Split shipment ON & OFF changing configuration. * Good understanding on how different types of order is being sourced and its functionality. * SFS – SHIP FROM STORE * STH – SHIP TO HOME * STS – SHIP TO STORE * BOPIS – BUY ONLINE PICK IN STORE * Worked on Tax calculation using IBM Cyber source application. * Validated Sales and Return transaction logs using Common Event Framework application. * Worked on Order creation, Customer creation, Order cancellation, Add/ Update order lines, Shipment tracking & Change order address using IBM Call center Application. * Proficient in Jira for test case preparation and defect reporting. * Understanding, analyzing business requirements & functionality of the application. |
| **Technology and Tools** | IBM Sterling Order management system (OMS) , Store Order Management System ,IBM Websphere Commerce, IBM Call Center, IBM System Management Administrator , IBM Sterling Business Center, IBM Cyber source , IBM Store Engagement applications, Postman ,Putty ,Winscp ,SQL and JIRA |

**Project Experience in Saviynt:**

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| **Project Name** | Enterprise User Access Management (EUAM) |
| **Client** | Shell C:\Users\Tushar\Downloads\download.png |
| **Project Overview** | Enterprise User Access Management (EUAM) is an initiative within Shell to streamline Access Management Processes & Control across business-critical applications. Overall goal of the application is to bring efficiencies to user access request & approval process, gain visibility into who has access to what within an organization & address compliance requirement by providing centralized Identity, Governance & Administration (IGA) platform. Shell has selected Saviynt as an IGA platform to achieve these goals.    The Enterprise User Access Management (EUAM) obtains approvals manually through emails once the request is submitted by the requester. Additionally, they create SM9 ticket for tracking once the request is submitted. Used for various Shell applications like Kstatna, Kstatwona, Energy tax module, Collective, Align, Aspen advisor, Energy credit, Lease purchase system, Global catalogue, Blueprint, Delegated admin model etc. |
| **Responsibilities** | * Understanding, analyzing business requirements & functionality of the application. * Good in test case designing & execution for various applications like Global icebox, Fed deal entry, Energy tax module, Collective, Kstat etc. * Validating and granting right access to users for various applications via Saviynt tool then spoofing the user to validate requested access. * Involved in meetings with process owners with development, business team from planning stage and process owners. * Proficient in defect reporting using JIRA and analyzing error using logs accessed via Putty & Winscp tool. * Involved in Functional, Retesting, Sanity, Regression & War testing in SAM development & test environment. |
| **Technology and Tools** | Saviynt ,Winscp ,Putty , SQL , Bugzilla and Selenium |

**Project Experience in Expicient:**

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| **Project Name** | Appointment Processing Solution |
| **Client** | Williams Sonoma Inc C:\Users\yuksahu\Desktop\logo.jpg |
| **Project Overview** | Williams-Sonoma Inc is an American publicly traded consumer retail company that sells kitchen wares and home furnishings. It is the one of the largest e-commerce retailers in the U.S. and one of the biggest multichannel specialty retailers in the world.  An appointment processing solution was developed for Williams Sonoma for identifying customer orders that are ready for scheduling delivery appointments. This system also stored the route details, kept track of the container activities and provided visibility to the call center people of the route and current location of the shipment. |
| **Responsibilities** | * Worked on Inventory, good knowledge of inventory reservation. * Checking Inventory for a particular item in Sterling Console. * Monitoring Supply and Demand on ship node. * Understanding the Sourcing and Scheduling Rule as per the business. * Good understanding of out of the box Sterlings API and Services used to Manipulate various OMS Order Status. * API : changeOrderStatus, manageItem, multiApi, getServerListetc * Service:EComOrderCreate ,ProcessOrderDropAck,ConfirmShipmentetc * Good Sterling DB queries knowledge * Joining multiple tables to extract required order status for testing. * Extracting data from DB to make desired payload. * Monitoring Hold before we resolved it manually * Good in Sterling Api & Services used for Order Creation, Order shipment, Order cancellation, Return order. * Worked on Order creation, Customer creation, return order, Replacement Order cancellation, Add/   Update order lines, Shipment tracking & Change order address using IBM Call Center Application.   * Worked on Scheduling appointment and creating Work order using Customer Care User Interface (CCUI). * Validated queues (messages) using Tibco Gems & Logs using Putty for Sterling integrated systems. * Proficient in defect reporting using Jira tool. * Involved in test case creation and execution for Appointment Processing Solution module. * Understanding, analyzing business requirements & functionality of the application. |
| **Technology and Tools** | IBM Sterling Order management system (OMS), IBM Call Center, IBM System Management Administrator, IBM Store Engagement application ,Hybris ,Tibco ,Postman ,Putty ,Winscp ,SQL ,Jira ,ExTest & CCUI. |

**Project Experience in IBM:**

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| **Project Name** | Staples, Inc**.** (US) |
| **Project Overview** | **Staples, Inc.** is a large office supply chain store, with over 2,000 stores worldwide in 26 countries. It is one of the world’s largest office products company and second largest internet retailer. Staples have served the needs of business and retail customers and its vision is to provide every product very business needs to succeed. Staples recently launched a strategic reinvention initiative known as “Fund the Future”. This initiative has focused on delivering.  Sterling Order management is an IBM product which provides a centralized inventory, promised & fulfilling hub. It includes features like a single view of supply, demand across channels & one source of order information. |
| **Responsibilities** | * Worked on Inventory, good knowledge of inventory reservation. * Checking Inventory for a particular item in Sterling Console. * Monitoring Supply and Demand on ship node. * Understanding the Sourcing and Scheduling Rule as per the business. * Good understanding of out of the box Sterlings API and Services used to Manipulate various OMS Order Status. * API : changeOrderStatus, manageItem, multiApi, getServerListetc * Service :ProcessOrderDropAck ,ConfirmShipmentetc * Good Sterling DB queries knowledge * Joining multiple tables to extract required order status for testing. * Extracting data from DB to make desired payload. * Monitoring Hold before we resolved it manually. * Good expertise in Sterling Api & Services used for Order shipment, Order cancellation, Return order& Replacement order. * Worked on Order creation, Customer creation, return order, Order cancellation, Add/ Update order   lines, Shipment tracking & Change order address using IBM Call center Application.   * Understanding the development acceptance criteria & placing order from various platform like Customer Order Management (COM) & Dotcom via Staples.com to fulfill test case requirement. * Proficient in test case designing & execution. * Involved in defect reporting using Version One, JIRA & prioritize defects to be fixed using an understanding of the business requirements and the needs of the customer. * Worked on Silk Test & Zeenyx to generate automated test scripts to perform Regression Testing. |
| **Technology and Tools** | Silk Test , Zeenyx ,Customer Order management (COM), IBM Sterling Order management system(OMS), IBM Call Center, IBM System Management Administrator , IBM Store Engagement applications ,Postman ,Putty ,Winscp , SQL ,Version One & AS400 Mainframe. |

**Academic Qualifications:**

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| **Degree/Class** | **College/School** | **University / Board** | **Year of Passing** | **Marks(% or**  **Aggregate)** |
| B.E. (I.T.) | Shri Shankaracharya Engineering  College | Chhattisgarh Swami Vivekananda Technical University(C.S.V.T.U.) | 2012 | 7.96 |
| XII | KendriyaVidyalaya  Mahasamund | Central Board Of Secondary Education(C.B.S.E.) | 2008 | 70% |
| X | KendriyaVidyalaya  Mahasamund | Central Board Of Secondary Education(C.B.S.E.) | 2006 | 77% |