

GOVIND S BABU

DATA ANALYST

SKILLS

- Tableau
- Advance Microsoft Excel
- Power Bi
- SQL
- Python

ADDITIONAL INFORMATION

- Certification in IBM Cognos Analytics

PERSONAL INTERESTS

- music
- Sports
- Travelling

LANGUAGES

- Hindi
- English
- Basics: Malayalam

ADDRESS

- Indiranagar, Hal 3rd Stage, Bangalore , Karnataka

CONTACT INFORMATION

- govind.govind88@gmail.com

WORK EXPERIENCE

KAFQA ACADEMY

Internship, Data Analyst

(Jan' 2022 – Ongoing)

- DATABASE MANAGAMENT, BI REPORTS
- Collected, tracked and reviewed data to evaluate business and market trends
- Performed quality assurance to assess data and validate results.
- Reviewed business requirements and revised implementation strategies to resolve data issues.
- Employee experience: personalized approach to communication, query resolution & information flow management
- Assisted team with 2022 cycle with insights generation & visualization.

Hewlett Packard.Inc

Technical Support Engineer

(May'19 – Oct'20)

- WORKED IN COMMERCIAL AND CONSUMER PRINTERS, LAPTOPS AND DESKTOPS
- Responded to assistance requests from users and directed individuals through basic troubleshooting tasks
- Explained technology-related details in easy-to-understand terms to individuals from different backgrounds and in various job positions
- Consulted via telephone to understand user problems, run through online testing scripts and ask probing questions to locate root causes.
- Replied to customer queries via email, messaging systems and support ticket platforms
- Fulfilled client customization requests for managed systems

EDUCATION

2019-20 Great Learning Institute, Data Science

2014-19 Christ University, B.Tech- Mechanical Engineering

2014 St. Xavier's School, Bokaro Steel City, Jharkhand, India