

# GOVIND S BABU

## DATA ANALYST

### SKILLS

- ☐ Tableau
- ☐ Advance Microsoft Excel
- ☐ Power Bi
- ☐ SQL
- ☐ Python

### ADDITIONAL INFORMATION

- ☐ Certification in IBM Cognos Analytics

### PERSONAL INTERESTS

- ☐ music
- ☐ Sports
- ☐ Travelling

### LANGUAGES

- ☐ Hindi
- ☐ English
- ☐ Basics: Malayalam

### ADDRESS

- ☐ Indiranagar, Hal 3<sup>rd</sup> Stage, Bangalore , Karnataka

### CONTACT INFORMATION

- ☐ govind.govind88@gmail.com

### WORK EXPERIENCE

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#### KAFQA ACADEMY

Internship, Data Analyst

(Jan' 2022 – Ongoing)

- DATABASE MANAGAMENT, BI REPORTS
- Collected, tracked and reviewed data to evaluate business and market trends
- Performed quality assurance to assess data and validate results.
- Reviewed business requirements and revised implementation strategies to resolve data issues.
- Employee experience: personalized approach to communication, query resolution & information flow management
- Assisted team with 2022 cycle with insights generation & visualization.

#### Hewlett Packard.Inc

Technical Support Engineer

(May'19 – Oct'20)

- WORKED IN COMMERCIAL AND CONSUMER PRINTERS, LAPTOPS AND DESKTOPS
- Responded to assistance requests from users and directed individuals through basic troubleshooting tasks
- Explained technology-related details in easy-to-understand terms to individuals from different backgrounds and in various job positions
- Consulted via telephone to understand user problems, run through online testing scripts and ask probing questions to locate root causes.
- Replied to customer queries via email, messaging systems and support ticket platforms
- Fulfilled client customization requests for managed systems

### EDUCATION

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2019-20      Great Learning Institute, Data Science

2014-19      Christ University, B.Tech- Mechanical Engineering

2014          St. Xavier's School, Bokaro Steel City, Jharkhand, India