



# Shatrughna Salunke

Senior Salesforce Developer (Lightning)

Mobile No: +91-9373735419

Email Id: shatrughnasalunkhe@gmail.com

## Work Experience

### Role :

#### Senior Salesforce Developer

Cognizant Technology Solutions

(04/Jan/2020-Present)

### Role :

#### Junior Salesforce Developer

Vyom Labs Private Limited

(09-May-2017-24-Sep-2020)

## Key Technical Skills & Knowledge

- Salesforce Lightning Component
- Force.com (Apex, Visual Force, Triggers)
- Salesforce Configuration and Service Cloud
- Customer Community
- Integration using REST API's
- Packaged, Unmanaged packaged and change set.

## IDE and Tools

- Jira, Vs Code, Workbench, Developer console, Postman

## Functional Skills and Knowledge

- Banking
- Insurance

## PROFILE SUMMARY

Overall 3.7 years of experience comprising of Salesforce Lightning, Configuration, Customization and Integration. During this tenure, I was involved in various implementations on Salesforce.com / Force.com. Good knowledge of Application Design and Architecture.

A brief overview of skill sets are mentioned below:

- Experience in Customization and Implementation of SFDC Application using Lightning, Apex Classes, Visualforce pages, Triggers, Workflows etc.
- Strong interaction with UK and US customer.
- Strong implementation and working experience with Salesforce CRM and development life cycle.
- End-to-End Configuration of Salesforce.com Application.
- Good problem solving approach.
- Experience working with Force.com IDE and salesforce.com Sandbox environments.
- Experience in Agile software development methodology.
- Strong knowledge of the underlying JIRA database structure.
- Experience in Banking, Insurance, Mechanical and Healthcare products and Networking domain related projects.

## TECHNICAL SKILLS

- Lightning Component , Apex Classes, Triggers, Unit Test Classes, and Visualforce Pages
- Batch class , Future method, Queue able class, Scheduler , Email Services
- Web Service Integration: Integration using REST API (both inbound and outbound )
- Chatbot, Service Cloud, Community, Live Agent, Omni Channel
- Process Builder ,Workflow, Formula fields , Cross object formula, Sharing security model, Data loader, Dataaoder.io,
- Front End Technology: Visual force, JavaScript, HTML, CSS.
- Package and Unmanaged package and change set
- Vs code , workbench, developer console, postman
- Operating System: Windows.

## PROJECT EXPERIENCE

**ROLE:** Senior Salesforce Developer (Lightning and Chat-bot).

**SOFTWARE:** Salesforce.com

- Mechanical and Healthcare product
- Networking

#### Contact Number

+91 9373735419

#### Email Id

shatrughnasalunkhe@gmail.com

**PROJECT:** xxxx : (consumer credit reporting application )

#### Synopsis:

The application is Salesforce implementation to manage customer for credit details and Subscription cancellation process using API. The Application provides a smart, integrated and easy service experience using Salesforce. The application provides lightning application interface to manage customer and related subscription details. The application integrates with 3<sup>rd</sup> party system using REST API to get customer details. The application provides Chabot application to customer to cancel their subscription from Chat-bot also, custom lightning application to get all customer details.

#### Accountabilities:

- Designed and Developed Apex Classes, Lightning component, to implement custom business logic for various functionalities.
- Developed Batch classes ,Scheduler and Chat-bot
- Developed different lightning component for various requirement.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application.
- Deployments using Change Sets to the connected ORGS.
- Maintained coding standards and best practices set by Salesforce.
- Resolved any defects/issues containing and providing desired validation and necessary additional enhancements.

(2) ROLE: Junior Salesforce Developer. (Lightning)

SOFTWARE: Salesforce.com

PROJECT: xxxx insurance brokerage and risk management application

#### Synopsis:

The application is Salesforce implementation to providing insurance, risk management, employee benefits and retirement services. The application provides lightning application to create customer and related contact and opportunity based on the EEA countries and UK country. This application provide features to manage and stored all insurance related information of the customer.

#### Accountabilities:

- Involved in Requirement gathering, Analysis and providing estimates.
- Designed and Developed Lightning component
- Developed Apex sharing and public group.
- Created trigger and workflow.
- Developed Security Controls, Sharing settings, Profile CRUD.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application.
- Deployments using Change Sets to the connected ORGS.
- Maintained coding standards and best practices set by Salesforce.
- Resolved any defects/issues containing and providing desired validation and necessary additional enhancements.

- Involved in preparing the technical Implementation plan documents of project.

(3) ROLE: Salesforce Developer.

SOFTWARE: Salesforce.com

PROJECT: Service Cloud Implementation for xxxx

#### Synopsis:

The application is Salesforce implementation to enhance user service experience using self-serve help. The application provides automate service process, knowledge articles, and streamline service workflows. The application helps to improves one-to-one relationships with every customer, across different channels. The application uses Salesforce community portal where users creates the cases using email to case, mobile and third party portals. The application creates cases based on different regions by using process builder, which automatically invokes approval process as per region.

#### Accountabilities:

- Designed and Developed Apex Classes and Visualforce pages, to implement custom business logic for various functionalities.
- Created Apex classes for Apex callouts to third party application REST API (HTTP request response).
- Developed Security Controls, Sharing settings, Profile CRUD.
- Created Apex test classes with test coverage of org above 90% and performed Unit Testing of the application to verify the desired functioning of the application.
- Maintained coding standards and best practices set by Salesforce.
- Developing Apex trigger to take care of populating the lookups after the integrations and taking care of orphan conditions.
- Maintained coding standards and best practices set by Salesforce.
- Worked on Data Loader to load the data to Salesforce

## PROFESSIONAL CERTIFICATION

- Salesforce Certified Force.com Platform Developer I