



# Abdul Kalam

# Azad Shaik

Scrum Master ITPM,  
PSM 1

## Contact

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## Certifications

- PSM 1
- Infosys Global Agile
- SAFe Agile Training
- ITIL Trained
- ITSM - ServiceNow CSA

## Hard Skills

- Agile Methodologies
- SAFe Framework

Professional Scrum Master with 11+ years of IT experience in SAFe Agile and Waterfall SDLC models. Enthusiastic Scrum Master with 3.5 years of role experience and more than 7 years of working experience on Agile environment. Working knowledge on SAFe, Scrum, Kanban, Jira, Confluence, ITSM and Mainframe technologies. Scrum Master/ Run Manager in the Digital Transformation Projects for Banking Domain – Cards & Payments and Mortgage Loans. Well-versed in building positive relationships with customers and other stakeholders. Strong requirements gathering, scope development and inventory coordination abilities.

## Professional Summary

- Currently, Working as Scrum Master and ITPM for the multiple cross-functional Scrum Teams, size of 22.
- Working knowledge of Agile Methodologies, SAFe, Scrum, Kanban and Waterfall models of Software Development Lifecycle.
- Good understanding on Features, ART, CI/CD, PI, Iterations and Program Execution with SAFe framework.
- Excellent Stakeholder Management & Client Engagement – Expertise on handling client solutions from Discovery phase to implementation.
- Gather and interpret requirements, present solutions to the client and communicate business solutions.
- Intensively worked on RFP and strategic consulting for digital transformation of business.
- Extensively worked on Mainframe technologies as a Project Lead for more than 8 years. Well versed with Cobol, JCL, DB2, CICS, VSAM and MF tools.
- Rich experience of working with US, UK, and AUS business clients.
- Experience in Banking and Retain Domains. Specialized in Credit Cards, Fraud Applications, Loans and Collections.

## Work History

2020-09 -  
Current

### Scrum Master - IT Project Manager

*Infosys Limited, Hyderabad, Telangana*

### Westpac Group

- Architected Jira for Cards and Payment LOB and Adopted Scrum Board for team.

- Jira and Confluence
- Portfolio/ Large Solution SAFe
- Scrum and Kanban
- Banking – Cards and Payments, Mortgages
- Business Analysis
- Mainframe Technologies
- Legacy Modernization

## Soft Skills

- Leadership
- Digital Transformation
- Client Engagement
- Team Management
- Planning and Collaboration
- Program Execution

2018-04 -  
2020-08

- Enabled team to adopt Portfolio SAFe and helped to create Jira for ARTs.
- Collaborated with Business Owners and Stakeholders.
- Participated in Program Planning and successfully executed iterations within PI.
- Assessed each scrum team member's responsibilities and removed impediments.

### Scrum Master

*Infosys Limited, Pune, Maharashtra*

**Services Australia** - WPIT Programme - ECE Project

- Scrum Master for Reverse Engineering ART which involves cross-functional teams.
- Established SAFe processes and framework for Large Scale Program.
- Part of PI Planning and Leadership team to create Solution Design and Program Board.
- Successfully ran ART and enabled team to execute CI/CD.
- Provide solutions & build capabilities as per problem statement & requirements by conceptualization of consulting frameworks.
- Work with involved stakeholders on both sides to bring alignment of demand delivery.

2016-09 -  
2018-03

### Technology Lead

*Infosys Limited, Hyderabad, Telangana*

**BOFA** - Mortgage Loans - LINX

- Led team and SME for Legacy Mainframe and Web applications.
- Increased dollar savings \$14K per month with value-add initiatives.
- Introduced agile methodologies and effective development best practices to division to enhance product development.
- Interact with clients to elicit technical and functional requirements and analyze impact on other systems.

2013-09 -  
2016-08

### Technology Analyst

*Infosys Limited, Mysore, Karnataka*

**Royal Bank of Scotland** - Rainbow Programme - Fraud Platform

- Understanding requirements and prepare functional and application design documentation.
- Responsible for Build, Review and Test in Mainframe System (Cobol, DB2, JCL, VSAM and CICS).
- Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects.

2012-02 -  
2013-08

### **Software Engineer**

*Software Paradigms Infotech, Mysore, Karnataka*

**Macy's (USA)** - Credit IMB - Intelligent Mail Barcode

- Design and Develop programs in Mainframe Systems (Cobol, DB2, JCL and CICS) from ground up using measured, market-focused approach to eliminate waste and streamline implementation cycle.
- Tested programs and DB2 changes to identify issues and make necessary modifications.

2010-06 -  
2011-12

### **Software Engineer**

*Software Paradigms Infotech, Mysore, Karnataka*

**Macy's (USA)** - Credit Card Act – Ability To Repay

- Collaborated with other developers to identify and alleviate software errors and inefficiencies.
- Designed, Developed, and Implemented software applications for Mainframe Systems based on analyzed requirements and understanding of industry technical standards.

## **Education**

2005-07 -  
2009-04

### **BE: Computer Science & Engineering**

*Anna University - Chennai*

GPA: 6.8

2003-06 -  
2005-04

### **Intermediate**

*Board of Intermediate Education - Andhra Pradesh*

GPA: 8.26

2002-06 -  
2003-03

### **SSC**

*Board of Secondary Education - Andhra Pradesh*

GPA: 8.55