TEJASWINI KORALLA

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**Career Objective:**

To be a part of organization where analytical ability and analyzing quest are used maximum for organizational and personal growth in parallel.

**Technical Experience:**

Certified Salesforce Administrator ADM 201 and of having 3 years and 1 month of experience as a Salesforce Administrator and Developer and I was Certified Salesforce Administrator ADM201

Had Experience on both Sales Cloud and Service Cloud Platform. Worked on both Salesforce Classic and Lightning as well.

Present working as a Developer in the Project Global Medical Scientific Affairs (GMSA) of Community Platform, had good experience and knowledge on Customization of Sales and Service Cloud.

**Educational Qualifications:**

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| --- | --- | --- | --- | --- |
| **Course** | **Institute** | **University / Board** | **Year of passing** | **Aggregate %** |
| B.Tech (Electronics & Communication Engineering) | Srinivasa Institute of Engineering and Technology, Cheyyeru | JNTU, Kakinada | May 2017 | 82 |
| Intermediate (12th Standard) | Aditya Junior College, Amalapuram | BIE, AP | May 2013 | 90 |
| SSC (X std) | Aditya Public School, Amalapuram | BSE, AP | Apr 2011 | 88.6 |

**Technical Qualifications:**

* Various Customization of settings in Sales, Service and Community Clouds in salesforce
* AutoRabit Tool for Deployments.
* Apex Programming
* Visualforce Pages
* Lightning Components
* Tools like Visual Studio Code (VSC), Apex PMD

**Projects:**

I have worked on 2 projects in that one is from Sales Cloud and one is from Service Cloud

1. **Global Rebate System (GRS)**

This project deals with Rebates to the customer. So, it is divided into 2 sections like Contract Module and Rebate Module.

In the Contract Module Sales Rep should able to login and create contract for the customers. Rebate Module is used by the higher Managers to approve the Rebates for the customers.

1. **Global Inbound Contact Center (GICC)**

This project helps contact center people to create cases from the customers who have purchased their products and raise cases accordingly for that we have created an App with GICC and where the Agents, Mangers can look into it and create cases based on the customer feedback via phone or an Email.

Here we have designed Custom Lightning Component where then can select Account information by prepopulating it from the Account and followed by filling necessary fields within the case.

1. **Global Medical Scientific Affairs (GMSA)**

This project helps Country Admin’s to publish/Not publish the content from the Veeva Vault, If the Country Admin approves the content then the Health Care Professionals under the Country Admins will able to see the content related to their country and Specialization. The content for HCP’s will see in Community Portal, whereas Country Admin’s will see with in Salesforce.

**Strengths:**

* Initiative
* Zeal to learn new things
* Quick learner

**Achievements:**

* Certified Salesforce Administrator ADM201
* Upgraded to Lightning Components.
* Learned Coding Standards and Design Patterns.

**Personal details**:

Father’s Name: K.V.R.Kumar

Date of Birth: March 11, 1996

Languages known: English, Telugu.

Present Address: Gachibowli, Hyderabad.

Permanent Address: Amalapuram, Andhra Pradesh.

I acknowledge that the details provided above are true and real to best of my knowledge.

Hyderabad Tejaswini K.