**THARUN KUMAR. G.**

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# Job Objective

MBA graduate specialized in systems, with 16 years of experience in IT industry, experienced in managing IT infrastructure projects with relevant certifications, seeking senior level assignments.

# Certifications

* PMP: Project Management Professional.
* ITIL 4: Information Technology Infrastructure Library.
* ITIL Intermediate: Service Management.
* TOGAF 9.2 – The Open Group Architecture Framework.
* VCP: VMware Certified Professional.
* MCSE: Microsoft Certified Systems Engineer.
* MCTS: Microsoft certified Technology Specialist.
* Certified Double-Take Move Professional.
* MCP: Implementing Microsoft Azure Infrastructure Solutions.
* MCP: Microsoft Azure Administrator.

# Profile Summary

* Currently designated as **Technical Specialist** with **IBM** at Trivandrum **India**.
* Significant experience in Datacenter Migrations, Azure DevOps, IT Security, driving overall IT operations like installation, configuration, administration and troubleshooting of servers, hardware/software related issues and service delivery.
* Possesses excellent communication, interpersonal, planning, analytical and decision-making skills.

# Core Competencies

Azure Cloud Management

* Deployment of VM using ARM template. Experience in Azure administration and DevOps. Deploying VM using PowerShell. Experience in Cloud Security Management. Server migration to Azure cloud.

Project Management

* Overseeing project activities from conceptualization to execution including business definition, feasibility & optimization, project planning and implementation.
* Dealing with scope, time, schedule, quality, resource’s and risk management associated with the project.

# Organisational Experience

**Since Jun 2015 – 30 Sep 2020. Ernst & Young (EY) as Technical Specialist** **in Trivandrum.**

**Since Oct 2020 – Till date Ernst & Young (EY) as Technical Specialist** **in Trivandrum (Payroll of IBM)**

**Role: Technical Specialist.**

• Preparing architectural diagram for new IT implementations.

• Migration of OnPrem servers to Azure.  
• Working on datacenter migrations.

• Working on Azure administration.

• Experience in Azure DevOps CI\CD Pipeline.

* Experience in Azure SQL data warehouse.
* SQL Database migration to Azure cloud.

• Creating SIEM Reports with Splunk.

• Experience in Azure identity and access management.

• Knowledge of Python programming.  
• Working on change\incident management tool named ServiceNow.

• Conducting regular Vulnerability Assessment Programs.

• Data visualisation using Power BI, Tableau.

* Coach, mentor and support less experienced project resources as needed.
* Creates and implements strategy to mitigate shortfalls in timeline and budget.
* Identify and manage risks involved.
* Initiate server hardware procurement.
* Schedule and discuss the project activities\Retrospective\planning with clients globally.

**Since Apr 2014 – Jun 2015 Vmoksha Technologies Pvt Ltd (CMMI Level 5) Bangalore as senior systems specialist – L3**

**Roles:**

* Managed Windows, VMware & Netapp storage environments.
* Worked in an Onsite-Offshore model with stakeholders across the globe.
* Performed Netapp storage snap vault update.
* Created storage LUN’s and assigning to igroup.
* Created storage volumes.
* Decommissioning storage volumes.
* Virtual machines restore from Netapp storage.
* Firmware upgrade on HP on-board administrator.
* Firmware upgrade on Virtual connects.
* Configuring server profiles on virtual connect.
* Performing virtual connect backup.
* Configure server ILO’s.
* Perform server hardening.
* Participating in disaster recovery tests.
* Experience in server lifecycle management.
* Experience in managing Help Desk teams.
* Collaborating & coordinating with 3rd party vendors.
* Managed risks & issues with the project.
* Experience in escalation management.
* Conducted daily ticket review\team meetings.
* Conducted weekly project review meeting with clients.
* SLA tracking and management.
* Conducted interviews for the new hires.
* Worked on datacenter migrations.

**Since Nov’09 – Apr’14 MPHASIS an HP Company (Fortune 500), Chennai as Principal Infrastructure Engineer – L3**

**Roles:**

* Managed Windows and VMware environment.
* Creating & managing virtual machines.
* Worked on Active Directory, DNS, DHCP.
* Managing windows failover clustering.
* Worked on MS forefront identity management.
* Preparing and maintaining technical documentation.
* Handled Bridge Calls with clients.
* Collaborating & coordinating with 3rd party vendors.
* Imparting training to the team members as per the requirement.
* Monitoring & attending daily ticket review based on SLA & team meetings.
* Mentored the team in various fronts and driving them to deliver.
* Worked on project initiation plan.
* Drafting weekly meeting agenda with clients.
* Delivering presentations to the clients if needed.
* Carrying out work on BMC remedy & DW ticketing tools.
* Participating in RCA.

**Highlights:**

* Actively participated in transition of the projects ENI Australia, Pegasus solutions and Nissan.
* Successfully migrated from 2003 Server to 2008 Windows Server in MPHASIS.
* Successfully migrated from ESXi 4.1 version to 5.0 Server in MPHASIS.

**Nov 2007-Nov 2009 Unisys Global Services India Ltd. (Fortune 500), Bangalore as System Analyst**

**Roles:**

* Published applications using RIS/WDS.
* Provided quick resolution of issues regarding service desk.
* Worked on HP, DELL, and IBM server hardware’s.

**Jul 2007-Nov 2007 Accenture (Fortune 500), Bangalore as System Administrator**

**Roles:**

* Managed wintel servers for Morgan & Stanley.
* Worked on failover clustering.

**Jul 2005-Dec 2006 Nous Info Systems Pvt. Ltd. (CMMI Level 5), Bangalore as System Administrator**

**Roles:**

* Involved in installation & configuration of Windows 2000, 2003 Server/XP, Software’s & Hardware’s, Exchange Server, Outlook, etc.

**Highlights:**

* Received appreciation emails & awards from the management for good performance as completing the tasks successfully on given time, implementation of new servers and features etc.

# Previous Experience

**Jul 2004-Jul 2005 Net Connect Pvt. Ltd., Bangalore as Network Engineer**

**Highlight:**

* Major Clients handled - Micro Land Ltd, ITC InfoTech, Morgan Stanley, ENI Australia, Pegasus Solutions.

**Training**

PMP, ITIL intermediate, Install, configure and manage VSPHERE 5.0, Six sigma Yellow belt training, Cisco UCS training, Microsoft Azure, TOGAF 9.2., OSCP

# Academic details

2003 B.Sc. (Computer Science) from Sree Ayyappa College, University of Kerala, INDIA (62%)

2009 MBA(Systems) from University of Madurai Kamaraj, Tamilnadu, INDIA (58%)

2020 Pursuing Msc Cyber Forensics and & Information security, Madras university, INDIA

# IT Skills

* Conversant with:
  + MS Office (Word, PowerPoint & Excel)
  + Windows – 2000,2003,2008,2012Server / Professional / NT.4, 95, 98, 7, 8 & XP Professional.
  + Internet Applications, MS Visio.

**Social Engagement**

* Participating in Marathon’s for charity.

# Personal Details

Date of Birth: 7th February, 1980

Languages Known: English, Hindi, and Malayalam.

Nationality: Indian

Current Location: Trivandrum, India.

Passport Number: L7327521

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