RAHUL PAWAR

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Experience Summary

➤ Team lead with **8.11 Years** of strong **Functional** testing experience in IT industry.
➤ Domain expertise in **Salesforce CRM**, **Utilities, Retail, Automobile** and **Banking**.
➤ Expertise in **Web application** as well as **Mobile Application Testing.**
➤ Hands on Experience on **Salesforce Lightning Sales & Service cloud.**
➤ Hands on Experience on **SAP ISU Portal.**
➤ Excellent understanding and hands-on experience in **Agile Methodology** (Scrum Model) and **Waterfall Model.**
➤ Basic functional knowledge of **Selenium Webdriver & Python.**
➤ Contribute to the overall approach to functional testing for timely delivery of the requirement.
➤ Strong knowledge on the following Mobile Operating Systems– Android, iOS, Windows & Web domain (including Mobile & Responsive Websites).
➤ Testing Planning and Test Execution hand-on experience.
➤ Proficient in creating Test Scenarios & Test Cases based on business requirement documentation for the testing of application software.
➤ Hands on experience in preparing Test data using **SQL Queries.**
➤ Expertise in performing **Functionality Testing**, Performance Testing, Usability Testing, Regression Testing, System Integration Testing, Sanity Testing, User Acceptance Testing, **API Testing** and **Hybris BackOffice** Testing.
➤ Quick learner and good team player, ability to meet tight deadlines and work under pressure.
➤ Having good experience in Software Testing Life Cycle and Defect Management.
➤ Ability to understand business requirements, communicate clearly with clients and be an excellent team player.

Honors & Awards

• Awarded as a '**Outstanding Accomplishment**' at **Datamatics** in 2020.
• Awarded as a '**Customer Delight Award**' at **Capgemini** in 2018.
• Achieved '**Capgemini LBS BU**' Award for 2017.
• Awarded as a '**Star of the Project**' at **Capgemini** in 2015.
• Awarded as a '**Best Performer of the Year**' at **Intelliswift**.
• Chief of TEESA (Electronics & Telecommunication Engineering Student Association).

Technical Skills

Database	SQL
Tools	Salesforce CRM, Power BI, SAP ISU, TFS, BrowserStack, Hybris Backoffice, Postman, JMeter, MS office.
ALM Tools	HP-ALM 12.01, Jira, Bugzilla, Team Forge, Polarion.
Operating System	Android, iOS, Windows 10
Automation Tool	Python ,Tosca, Selenium Webdriver

<u>Professional Experience</u>

Company Name – Datamatics Global Solutions   from **Feb 2019– Dec 2020**

Client	**Intertek**
Position	Senior Consultant - Salesforce CRM
Project Name	**Inlight**
Duration	Feb 2019 – Dec 2020
Team Size	8
Tools	Salesforce CRM, JIRA, SQL, Postman

Synopsis: Intertek is a leading Total Quality Assurance provider to industries worldwide. The company provides Assurance that enabling you to identify and mitigate the intrinsic risk in your operations, supply chains and quality management systems. Testing that evaluating how your products and services meet and exceed quality, safety, sustainability, and performance standards. Inspection to Validating the specifications, value and safety of your raw materials, products, and assets.

Role & Responsibilities:

➢ Lead System Integration Test activities including creating Test Strategies, Test Plans, RTM, Test Cases and project test executions
➢ Salesforce Integration testing with 2 different applications.
➢ Closely interact with product management, business and development teams to assure most effective project execution
➢ Review Test Cases execution results and create test report documents.
➢ Analyze the requirements during requirement analysis phase of project
➢ Test case execution, Defect Reporting &Tracking using **JIRA**.
➢ Reports testing with **Microsoft Power BI** Tool.
➢ Data validation and error log analysis using **SQL queries** also involve in **API Testing** using **POSTMAN.**
➢ Organize the status meetings and send the Daily Status Report to the onshore.
➢ Organize Team technical trainings.

Company Name – Capgemini India   from **April 2014 – December 2018**

Client	**Royal Mail Group**
Position	Consultant – Salesforce.com
Project Name	**PIC**
Duration	May 2017 – Dec 2018
Team Size	12
Tools	Salesforce CRM, HP-ALM, SQL, Workbench, Postman

Synopsis: Royal Mail Group is a postal service and courier company in the United Kingdom. The company provides mail collection and delivery services throughout the UK. Letters are deposited in a pillar or wall box, taken to a post office, or collected in bulk from businesses. Deliveries are made at least once every day except Sundays and bank holidays at uniform charges for all UK destinations.

Role & Responsibilities:

➢ Served as Lead Tester and handle all the testing activities.
➢ Analyze the requirements during requirement analysis phase of project, involved in Test plan and Preparation of test cases.
➢ Review Test execution results and create test report documents.
➢ Prepare large XML files to test data Integration between 2 system test data using **SQL**.
➢ Test case execution, Defect Reporting &Tracking using **HP-ALM**.
➢ Data validation and error log analysis using **SQL queries** also involve in **API Testing using Postman Tool.**
➢ Organize the status meetings and send the Daily Status Report to the onshore.
➢ Attend regular client calls and discuss the weekly status with the client.

Client	Singapore Power Services
Position	Consultant – SAP ISU (Portal) Testing
Project Name	Helios
Duration	April 2016 – April 2017
Team Size	148
Tools	HP-ALM12.01, SAP ISU, Browser Stack

Synopsis: Singapore Power is the corporatized entity of the former electricity and gas departments of the Public Utilities Board. The company provides electricity and gas transmission, distribution services, and market support services to more than a million customers in Singapore.

Role & Responsibilities:

➢ Served as Lead Tester and handle all the testing activities.
➢ Analyze the requirements during requirement analysis phase of project, involved in Test plan and Preparation of test cases.
➢ Review Test Cases execution results and analyze results.
➢ Worked on **SAP ISU Portal Testing**, Defect Reporting &Tracking using **HP-ALM**.
➢ Worked on **SAP ISU DM** module
➢ Worked on **BrowserStack** tool for **Responsive testing**.
➢ Organize the status meetings and send the Daily Status Report to the onshore.
➢ Attend the regular client calls and discuss the weekly status with the client.

Client	TGIFridays
Position	Software Tester
Project Name	TGIFridays
Duration	October 2015 – April 2016
Team Size	8
Tools	JIRA, Postman, Hybris Backoffice, JMeter

Synopsis: TGIFriday's or simply Friday's, is an American restaurant chain focusing on casual dining, where the company wants best casual dining experience and brand in the industry. TGIFriday's is a hybrid **Mobile application** for Android & iOS platforms.

Role & Responsibilities:

➢ Analyze the requirements during requirement analysis phase of project, involved in Test plan and Preparation of test cases.
➢ Prepare test scenarios and RTM.
➢ Organize the status meetings and send the Daily Status Report to the onshore management.
➢ Attend the regular client calls and discuss the weekly status with the client.
➢ Ensure content and structure of all Testing documents are documented and maintained.
➢ Involve in Functional and Non-Functional testing, API Testing, Defect Reporting, Hybris Backoffice Testing & Tracking using JIRA.

Client	Southeast Toyota Distributors – JM Family Enterprises
Position	Consultant
Project Name	SET (South East Toyota)
Duration	April 2014 – September 2015
Team Size	55
Tools	TFS, SQL Server, SoapUI, JMeter, Team Forge

Synopsis: SET (South East Toyota) is a Supply Chain Management Web application for Toyota Dealers and their Distributors. It involves Vehicle Processing, Supply and distribution, automotive transportation and Technical training using Supply Chain Management.

Role & Responsibilities:

- ➢ Analyze the requirements during requirement analysis phase of project, involved in Test plan and Preparation of test cases.
- ➢ Prepare Test Scenarios and create Test cases along with RTM.
- ➢ Lead status meetings and send the Status Report (Daily and Weekly) to the Client.
- ➢ Involve in Functional testing, Defect Reporting & Tracking using **Team Forge** & **TFS**.
- ➢ Involve in Performance Testing of the web application using **JMeter**.

Company Name – HTP Cyberline Solutions   from **August 2013 – April 2014**

Client	**Hafele India**
Position	QA Lead
Project Name	**HINCCMS (Hafele India Customer Care Management System)**
Duration	August 2013- April 2014
Team Size	4
Tools	Salesforce CRM, JIRA, SQL Server

Synopsis: HINCCMS (Hafele Customer Care Management System), It's an Admin portal for Hafele India. Its Hafele customer care management system which is deal with customer enquiries/complaints Or service regarding to Hafele's long range products based on **Salesforce Service Cloud** Platform.

Role & Responsibilities:

- ➢ Served as Lead Tester and handle all the testing activities.
- ➢ Analyze the requirements during requirement analysis phase of project and Preparation of test cases.
- ➢ Test case execution and Defect reporting using **JIRA**.
- ➢ Prepare regression test suites and RTM.
- ➢ Organize the status meetings and send the daily Status Report to the onshore team.
- ➢ Attend the regular client calls and discuss the weekly status with the client.
- ➢ Ensure content and structure of all Testing documents are documented and maintained.

Company Name – Intelliswift Software India Pvt Ltd   from **Jun 2011 – Feb 2013**

Client	**Yes Bank & Kotak Bank**
Position	QA Engineer
Project Name	**ASBA (Application Support by Blocked Amount)**
Duration	May 2012- Feb 2013
Team Size	5
Tools	SQL Server, Bugzilla

Synopsis: ASBA is a process developed by the Securities and Exchange Board of India (SEBI) for applying to IPO. ASBA is an application containing an authorization to block the application money in the bank account, for subscribing to an issue. If an investor is applying through ASBA, his application money shall be debited from the bank account only if his/her application is selected for allotment after the basis of allotment is finalized, or the issue is withdrawn / failed.

Role & Responsibilities:

- ➢ Analyze the requirements during requirement analysis phase of project and Preparation of test cases.
- ➢ Provide Test estimations and prepare Test plan.
- ➢ Test case execution and Defect reporting using Bugzilla.
- ➢ Active participation in meetings to review, identify and improve software engineering processes.
- ➢ Organize the status meetings and send daily Status Report to the onshore management
- ➢ Organize Team technical trainings.

Client	**Axis Bank**
Position	Team Lead-QA
Project Name	Axis Mobile
Duration	Jun 2011 - April 2012
Team Size	10
Tools	SQL, Bugzilla, Axis Bank's Admin portal.

Synopsis: Axis Mobile is a hybrid **Mobile application** on Android & iOS platforms by which User can do mobile banking operations such as banking transaction, Mobile recharge, Pay Bills.

Role & Responsibilities:

➢ Handling All India Axis Bank's Mobile Banking technical team.
➢ Prepare Test cases for Client as per BRD.
➢ Attend the regular client calls and discuss the weekly status with the client
➢ Involve in Functional testing, Acceptance Testing, Defect Reporting & Tracking using **Bugzilla**.
➢ Prepare Test matrix and RTM.

Certifications

- **Certified ScrumMaster®** (**CSM®)**

- Foundation Level, **ISTQB** Certified

- Scrum Fundamentals Certified

- Tosca Certifications

Education

- **PGDM** in **IT and Project Management** from Welingkar Institute of Management.

- **Bachelor of Technology** (2006-10) from Dr. Babasaheb Ambedkar Technological University, Lonere with an aggregate of **64.44%**

- HSC from A.D.S. Vidyalaya, Maharashtra board with aggregate **69%**

- SSC from A.D.S. Vidyalaya, Maharashtra board with aggregate **83.73%**

Personal Details

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Passport No.	J2263899
Date of Birth	15th July 1989

Declaration

I hereby declare that all the information in this document is true and correct to the best of my knowledge.

Place: Mumbai
Date: