

3A, Munsi Aaloy, 2 no. B. N. Ghosal Road,

Belgharia, Kolkata -700056.

9903314472 | sourav.ghosh14472@gmail.com

SOURAV GHOSH

|  |  |  |
| --- | --- | --- |
| **CAREER OBJECTIVE** |  | Willing to work as a key player in challenging and creative environment that offers me a professional growth while being resourceful, innovative and flexible. |
| **core qualification** |  | * Proficiency in SFDC development using Apex classes and Triggers, Visualforce page and Lightning Framework. * Experience in Cards, Template, Data Raptor, OmniScripts in Vlocity and AngularJS. * Experience in Journey builder, Cloud Pages, Email Content Builder, Data Extensions, and Mobile Connect in Marketing Cloud. * Experience in SFDC Administrative Security model and Sharing Settings. * Experience in data exporting and importing using Data Loader and import wizard. * Code optimization with governor limits of Salesforce and familiar with trigger framework. * Have good working knowledge in query salesforce.com database using SOQL. * Experience in Force.com IDE, Force.com Migration tool, Jenkins, Bitbucket, GearSet, Stash, Jira, BME, Copado, Bamboo. * Experience in Web Service (SOAP and REST) |
| **work Experience** |  | **Organization:** Optimize IT Systems  **Duration:** From July 2015 to July 2017.  **Total Experience:** 2 years 1 Months  **Designation:** Junior Software Developer  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:** Cognizant Technology Solutions.  **Duration:** From August 2017 to Till date.  **Total Experience:** 2 years 10 Months  **Designation:** Programmer Analyst |
| **TECHNICAL SKILL** |  | **Could Application > Salesforce.com(Sales, Service, Marketing)**  **Languages > Apex, Java**  **Database Languages > SOQL, SOSL**  **App Exchange Product > Vlocity, Conga Composer, EchoSign, DocuSign, Survey Monkey etc.**  **Web Technologies > Visualforce, HTML, JavaScript, JQuery**  **Tools > Dataloader, ANT,** **Jenkins, Bitbucket, GearSet, Stash, Jira, BME, Copado, Bamboo.**  **IDE > Eclipse, Mavensmate** |
| **Project** |  | **Organization:**  Cognizant Technology Solutions India Private Limited  **Project Title:** MLC Aug Sales  **Project Description:** We built a Sales cloud application to track daily, weekly and monthly sales for all the customers. Users can track the sales report through reports and dashboards. We have used Lightning framework to customize detail application.  **Role:** Salesforce developer  **Duration of Project:** Mar 20 to till date.  **Key Responsibility Handled:**   * Used customized **Lightning Components** and various lightning framework features. * Customized **Reports and Dashboards.** * Worked with various salesforce.com Standard objects like **Accounts, Contacts, Contracts and Opportunity**. * Used **Apex** for backend. * REST Integration etc. * Customizations are deployed using **Copado.**   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  Cognizant Technology Solutions India Private Limited  **Project Title:** Insight Disability | GLP  **Project Description:** We built a service cloud application Disability line of business. Call center representative can track the customer policy, Claims and Coverage details. We have used Vlocity App Exchange product to customize Detail Application.  **Role:** Salesforce developer  **Duration of Project:** Oct 17 to Feb 20.  **Key Responsibility Handled:**   * Customized **Vlocity Templates** and **Vlocity Cards** according to the requirement**.** * Used **Vlocity DataRaptor** to extract JSON, Load JSON and Transform JSON. * Worked on **Vlocity OmniScript** to create the wizard page. * Created JSON modifier using JQuery Plugins to modify JSON. * Used **Angular JS** to modify **Vlocity Templates**. * REST Integration etc.   **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  **Organization:**  Optimize IT Systems  **Project Title:** Hughes ECOB  **Project Description:** Hughes ECOB project is an B2B Customer Ordering Salesforce application based on Internet service providing. ECOB project divided into two parts as Sales & Service. We used some third party web services, Declarative parts of Salesforce, Batch jobs, Scheduled batch jobs, Apex and Visualforce customization & Managed packages like Conga Composer & Echosign etc.  **Role:** Salesforce developer  **Duration of Project:** Oct 15 to July 2017.  **Key Responsibility Handled:**   * Worked with the user group for requirement gathering throughout the **planning** and **implementation**. * Implemented the requirements on Force.com platform and **Eclipse** using **Force.com IDE** Plug-in and **Sublime Text** using **MavensMate** plug-in. * Created new User Accounts and assigned **Profiles** as per their role in the **role hierarchy**. * Defined **Org wide default** to restrict access from users. * Customized Page layouts for **Standard/Custom objects** and assigned **Record Types**. * Created Data **Validation rules** and **Formulas** as per business requirement. * Worked with various salesforce.com Standard objects like **Accounts, Contacts, Cases, Lead, Asset and Opportunity**. * Created Workflow Rules to automate Tasks, Email Alerts, Field Updates and Outbound API Messages. * Designed and developed Apex Classes, extensions and Apex Triggers for various functional needs in the application. * Used SOQL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects. * Worked and customized on managed packages like **Conga Composer, Echosign** etc. * **Packaged** and **Deployed** customizations from Sandbox to another sandbox using ANT and Jenkins. |
| **certification** |  | **Salesforce Platform Developer I** |
| **Training** |  | **Training in Salesforce from July15 - September15** |
| **EducationAl QUALIFICATION** |  | Completed MCA from B. P. Poddar Institute of Management & Technology(WBUT), 2014  Completed BCA from Gurunanak Institute of Technology(WBUT), 2011  H.S. (12th) from Latbagan High School(WBCHSE), 2008  Madhyamik (10th) from Barrackpore Govt. High School(WBBSE), 2006 |

|  |
| --- |
| DECLARATION: I, the undersigned, certify that to the best of my knowledge and belief, this resume correctly describes me and my qualification.  Sourav Ghosh  Dated…………………….  Signature…………………. |