**Vinod gupta**

Cell: +91-7838097786

Email: callvinodgupta@rediffmail.com

US Visa Status: H1b available for transfer

**Overview:**

* 6.5 years of experience in **Salesforce Sales Cloud** out of total 16+ years of IT experience.
* 4+ years of Experience in **Salesforce Lightning and Communities**
* Providing End to End Solution in Salesforce from Requirement Gathering to Final Deliverables.
* Certified in **Plateform Developer 1, Plateform Developer 2, Salesforce Admin, Salesforce CPQ Specialist**
* Along with technical, I manage the project with my certified skill of **PMP, ITIL and ScrumMaster**.
* 13 years of experience in Retail domain which includes 9 years of Product Development experience in Retail domain
* Experience working on Fujitsu owned Salesforce Glovia Managed package
* Worked on different version of a Product in different technologies including **C#, ASP.Net, Delphi, SQL Server, Oracle, PL/SQL** etc.
* 4 years of experience in Visual Studio applications and SQL Server 2005/2008 and 6 years of experience in Windows application development using Legacy technology Delphi, Oracle 9i/11g, PL SQL Developer
* Excellent Requirement Analysis, Design and Development Skills
* Quick learner, keep on exploring new technologies in different platforms.
* Awarded with **Annual APEX award for FY 2017-18 for outstanding performance**.
* Awarded with **Quarterly award** in multiple occurrences.
* Awarded multiple times for “**Good practice**” by Quality team for developing automated solution in multiple projects.

**Skills sets:**

* Salesforce **Lightning,** **Apex Classes, Apex Triggers and Visual Force pages**
* Developed **Salesforce** **Communities**
* Salesforce **Approval Process, Validation Rules, Workflows, Process Builder and SOQL.**
* **Salesforce Integration** – Created our Web Services and consumed their services using **REST**.
* Experience in **Javascript** to handle front end validations in Classic and business logic implementation in Lightning client-side controller.
* Experience of **Code deployment using ANT, Bitbucket and ChangeSet** among various Sandboxes and Production.
* Experience of Data Loader by transferring data from one org to another org.
* Extensive knowledge of Windows and Web based applications using **C#, ASP.Net, VB.Net** and JavaScript
* Development with .Net framework 4.5 using AbstractFactory, Singleton design patterns. Experience with **LINQ,** **MVC, Entity Framework, WCF**. XML file processing using XML DOM document and LINQ to XML
* Configuration tools such as Visual Source Safe 6.0, SourceOffSite 4.1, Team Foundation Server 2010, SVN, SOS, PVCS, TortoiseHg,
* Experience in Test Driven Development (TDD) using DUnit Testing Tool

**Experience:**

**Fujitsu Consulting India Pvt Ltd., Noida**

**April 2004 – Till Date**

Role: Technical Service Team Manager

**Project: Sentury Tire Inc.**

**July 2020 – March 2021**

**Environment:** Salesforce Lightning, Partner Communities

**Team Size:** 7

**Role:** Technical Service Team Manager

**Responsibilities:**

* Completed Requirement Gathering and prepared **High Level as well as Low Level Design** for whole complex requirement
* Developed **9 Permission Sets for different Personas**
* Developed **2 Partner Communities** for Customer to place order and for Factory Users to fulfill the orders
* Developed the **Lightning Components**, JS Controller and Apex Controller
* **Dynamically created Lightning components with Parent Child relationship**.
* Developed multiple **batch** **classes** for different purposes like Generating Loyalty Reward Point from Customer Purchases, Auto Linking 2 products based on logic, allocating factory produced quantities among open Sales Order based on Customer profile etc.
* Wrote **Triggers, Workflow, Validation Rule, Approval Process** whenever required.
* **Integration using REST** with 2 different systems EDI and RootStock to capture multiple information from their ends and sharing information from our end.
* Managed and Mentored team at offshore

**Fujitsu Consulting India Pvt Ltd., Noida**

**Project: Retail Clienteling**

**Mar 2020 – July 2020**

**Environment:** Salesforce Lightning

**Team Size:** 4

**Role:** Technical Service Team Manager

**Responsibilities:**

* Requirement Gathering and Designed the system as per requirement.
* Developed Customer Community to allow customer to place order from portal
* Developed the **Lightning Components**, JS Controller and Apex Controller
* Managed and Mentored team at offshore

**Fujitsu Consulting India Pvt Ltd., Noida**

**Project: Syngenta Brazil (6 months at client location in Brazil)**

**May 2019 – Dec 2019**

**Environment:** Salesforce Lightning

**Team Size:** 3

**Role:** Project Associate

**Responsibilities:**

* Working at client side location in Brazil.
* Developed the **Lightning Components**, JS Controller and Apex Controller to support product Virtual Offer and discount module
* Worked on Trigger to create/update records at child object on change at master record
* Worked on Rest Web Services to allow SAP to update to our records in Salesforce
* Deployed code to UAT and Production using BitBucket
* Managed and Mentored team at offshore

**Fujitsu Consulting India Pvt Ltd., Noida**

**Project: Moody’s – Try before you buy (TRIAL)**

**Dec 2018 – May 2019**

**Environment:** Salesforce Lightning

**Team Size:** 3

**Role:** Project Associate

**Responsibilities:**

* Developed the **Lightning Components**, JS Controller and Apex Controller to create opportunity for special TRIAL record type.
* Developed the Lightning Components to show the information gathered from various TRIAL opportunities and present it in useful way.
* Worked on **Approval Process**, Email Alerts, and Email Templates to process it as standard way as well as handle it through APEX.
* Developed Email Service to handle the custom email response from user.
* Deployed code to QA and UAT using ANT
* Managed and Mentored team
* Code review

**Fujitsu Consulting India Pvt Ltd., Noida**

**Project: Moody’s – Lightning Conversion**

**Aug 2018 – Dec 2018**

**Environment:** Salesforce Lightning

**Team Size:** 6

**Role:** Project Associate

**Responsibilities:**

* Developed the **Lightning Components**, JS Controller and Apex Controller for “Manage User Wizard” tool.
* Developed Lighting component for Container and Header along with events to communicate among various components.
* Dynamically creating components and placing it to container
* Converted multiple VF pages to lightning page
* Moved Classic Knowledge Article to Lightning by converting Article Type to Record Type.
* Developed new lightning pages where VF conversion was not possible and used same methods as it was being used in classic by making it AuraEnabled.
* Wrote test scripts and Technical Design Document.
* Managed the team from offshore
* Worked night shift for 3 weeks to provide backup of onsite coordinator. Interacted with direct client, their QA folks and their management and get the things done at offshore.

**Project: CIT Financial – Vendor Onboarding**

**Mar 2018 – Aug 2018**

**Environment:** Salesforce

**Team Size:** 4

**Role:** Project Associate

**Responsibilities:**

* Gathered requirement, designed architecture from scratch
* Worked on Lightning Components, client-side controller and server-side controller (APEX).
* Wrote bulkified code for trigger on Opportunity, Case etc. Code quality includes using handler and helper class to support considering governance limit as well.
* Wrote code to generate multiple PDFs and attach those to Note and Attachment
* Wrote code to send all Notes and Attachment and Content Document to email
* Wrote multiple Email Templates and used it to send email from code as well as using Workflow as per requirement.
* Worked in depth with Opportunity, Case and Case Team etc.
* Working with different permission for different profile
* Working with different layouts for different record types.
* Wrote Test class Data Factory methods

**Project: Syngenta US - Optimization**

**Jan 2018 – Feb 2018**

**Environment:** Salesforce

**Team Size:** 2

**Role:** Project Lead

**Responsibilities:**

* Requirement gathering to implementation
* Optimized SOQL for better performance
* Cleanup activity for Junk/unwanted and duplicate code
* Deployment across various org

**Project: Moody’s POC**

**Dec 2017 – Jan 2018**

**Environment:** Salesforce

**Team Size:** 2

**Role:** Project Lead

**Responsibilities:**

* Developed different charts using third party APIs
* Customized charts to supply the values based on value selected on different chart
* Created table structures to contain the data for POC
* Worked on Apex classes and VF pages to show run time progress bar and charts
* This POC demo got successful.

**Project: Canon Business Service Platform – Subscription maintenance**

**Aug 2016 – Dec 2017**

**Environment:** Salesforce

**Team Size:** 4

**Role:** Project Lead

**Responsibilities:**

* Requirement gathering to implementation
* Design and developed Visual force pages with JavaScript and JQuery validations
* Handled deployment from Dev to QA and then Production
* Developed Apex Classes for controllers
* Wrote bulkified code for Triggers
* Introduced Test class Data Factory and wrote Test classes for all Apex classes

**Project: Supporo – Data processing**

**May 2016 – Aug 2016**

**Environment:** Salesforce

**Team Size:** 3

**Role:** Project Lead

**Responsibilities:**

* Fetching data from one Org, manipulating using formula in excel and then uploading to another Org.
* Make sure the task gets started and completed within fixed specific time interval.

**Project: Tokio Marine Management – PDCL and Rapidsure Insurance portal**

**Aug 2015 – May 2016**

**Environment:** Salesforce

**Team Size:** 8

**Role:** Project Lead

**Responsibilities:**

* Worked on Visualforce page, Apex classes and JQuery to create pages for user Insurance Admin portal.
* Automated the approval process by email by managing it in Messaging class.
* Wrote code for Web Services and worked with SOAP UI tool to interact with it.
* Deployed the code to Dev, QA and production
* Coverage of entire project test classes brought to 92%

**Syngenta US - Product Reservation management**

**Sep 2014 – Jul 2015**

**Environment:** Salesforce Lightening

**Team Size:** 7

**Role:** Project Lead

**Responsibilities:**

* Design and development of Salesforce Lightning components.
* Wrote JavaScript code to use Lightening feature.
* Created components which are loaded at runtime and those which are designed to be loaded first time.
* Managed the deployment in Dev, QA and production using ANT and ChangeSets.
* Managed the development agile team to deliver the task on time with quality.

**GlobalStore – Build and Logistics support**

**July 2013 – Aug 2014**

**Environment:** VMWare, HyperV

**Team Size:** 3

**Role:** Project Lead

**Responsibilities:**

* Worked on configuration tool PVCS and created multiple types of builds for different servers
* Managed the team from offshore along with their roster plan
* Maintained SLA compliance for the build request received
* Prepared and maintained multiple metrics for build request received and presenting it to client and offshore management

**Bank Application Support - Confidential**

**July 2013 – Mar 2014**

**Environment:** Java

**Team Size:** 2

**Role:** Project Lead

**Responsibilities:**

* Played role as SPOC for the client and lead region and visited to client for requirement gathering
* Managed the team from offshore
* Evaluated project performance on multiple metrics

**Retail Pro Technologies, Folsom, CA – Admin Console**

**December 2011 – June 2013**

**Environment:** .Net, SQL Server,

**Team Size:** 6

**Role:** Team Lead

**Responsibilities:**

* Migrated the code written in Legacy language Delphi to .Net
* Understood of complete workflow and reengineered the project current architecture
* Design and developed ASP.Net and C# code for web pages
* Worked on SQL Server stored procedures for majority of DML operations.
* Participated in migration activity from .Net application to the cloud AWS

**Retail Pro Technologies, Folsom, CA – Retail Pro 9 Development**

**October 2006 – December 2011**

**Environment:** Delphi, Oracle

**Team Size:** 12

**Role:** Team Lead

**Responsibilities:**

* Design and developed run time windows forms, its buttons and layouts using OOPs concepts
* Wrote and maintained huge SQLs for different modules like Inventory, Invoices etc.
* Worked on the legacy Application Enhancement and Bug Fixing
* Extensive used PL/SQL developer for Packages, Triggers and Indexes etc. for Oracle 11g backend activities
* Worked on a separate application to create the DML queries at run time for main application
* Active participation for LIVE, URC and CCU releases
* Used SourceOffSite as configuration tool

**Retail Pro Technologies, Folsom, CA –** **Retail Pro 8 Customization**

**Jan 2006 – September 2006**

**Environment:** Delphi, Oracle

**Team Size:** 12

**Role:** Developer

**Responsibilities:**

* Developed multiple BPL files to generate plugins
* Worked on XML files using DOM document as well as string traversing
* Worked on Multilizer to make the product gets translated in different languages
* Wrote SQL for DML operations in SQL Server

**Retail Pro Technologies, Folsom, CA**

**Retail Pro 8 – XZ Out**

**June 2004 – December 2005**

**Environment:** .Net, SQL Server, Crystal report

Team Size: 5

**Role:** Trainee

* **Responsibilities:**
* Developed forms using .Net framework
* Involved in code development for customized print services
* Prepared report format with data binding using Crystal report

**Education:**

Bachelor of Technology, Computer Science, Institute of Integral Technology, Lucknow – 2002

**Certification:**

* Salesforce Certified Plateform Developer I
* Salesforce Certified Plateform Developer II
* Salesforce Certified Administrator
* Salesforce Certified CPQ Specialist
* PMI PMP® certified
* ITIL® Foundation 2011 certified
* Scrum Master certified

**Personal Information:**

Address: C-28 A, Acharya Niketan, Mayur Vihar 1, Delhi, India - 110091

Marital Status: Married

Email: callvinodgupta@rediffmail.com

Mobile +91-7838097786