

RESUME

KAMAL RAVULA

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Career Objective:

10+ years of experience in IT & Hospitality industry. Possess strong functional & working experience in Hospitality PMS (ERP) applications in India and Abroad. Rich hands-on experience in implementing 10 modules across Hotel ERP (PMS) package. In-depth functional knowledge in modules like **Front Office/ POS (Restaurants) & Retails/ Finance / Material Management (Inventory)/ Production & Costing/ HR Payroll and Maintenance Modules.**

Seeking a **Senior Functional** or **Lead Consultant** position in a reputed company where I can use my skills to enhance my knowledge and also benefit the organization. Ability and willing to learn new products and ERP applications.

Education Profile:

- ✚ **BBA – in Finance** from Osmania University, Hyderabad.
- ✚ **Diploma in Computer Application** from GITAM University, Hyderabad.
- ✚ **Board of Intermediate** from Trinity Junior College, Karimnagar.

Work Experience:

Sr. Project Lead – Professional Services, October 2014 – August 2020

IDS NEXT Business Solutions Pvt Ltd, Bangalore, Karnataka, India

- Handling for Key Accounts & Corporate Hotels in implementing/supporting and liaising as (SPOC) single point of contact for all the communications during the tenure of implementations.
- Configuring MS SQL Server, deploying Data Base and creating DB backups and maintenance plans.
- In-depth knowledge and proficiency in implementing modules i.e., **Front Office/ POS (Restaurants) & Retails/ Finance (AR, AP, GL)/ Material Management (Inventory)/ Production & Costing/ Payroll and Maintenance Modules.**
- Configuring India GST and TDS tax related components and tax structures.
- Analyzing and gathering requirements and preparing SRS documents by verifying feasibility check.
- Performing UAT for the deliverable programs, sharing client feedback with L3 development team.
- Hands on experience in designing Crystal Reports for Invoices, Receipt Vouchers & MIS Reports.
- Successfully completed 100+ projects in the span of 6 years – in India and Middle East & Sri Lanka.
- Contributed averagely 15,000\$ USD revenue from implementations per month in India region.
- Contributed averagely 25,000\$ USD revenue from implementations per month in Middle East.
- Maintaining Executive Trackers, collection reports. Observing ongoing projects and status.
- Training new joiners and assigning them for shadow projects for practical and live experience.
- Encouraging juniors and helping them to complete the ongoing projects smoothly & efficiently.
- Participating in team discussions, ideas and preparing documents on the products and features.

IT Manager, November 2012 – October 2014.

Sea Cliff Resort & Spa (Group of Pearlsun Hotels & Resorts), Zanzibar, Tanzania – East Africa

- Responsible in installation of computers & networking devices.
- Administrating Servers, Desktops, Printers & Scanners, CCTV Systems and UPS Systems.
- Administrating and maintaining Hotels ERP, PMS Applications and providing user access rights.
- Administrating Firewall Systems and allocating Bandwidth QOS policies to the Users.
- Managing EPABX systems, Biometric machines, Door Lock Systems and DTH etc.
- Managing Video and Audio equipment's for Conferences.
- Coordinating with vendor for the requirements on equipment and AMC services.

IT Executive, April 2010 – October 2012.

Papyrus Port Resort (Group of Suchirindia Hotels & Resorts), Shamshabad, Hyderabad, India

- Maintaining Computers, Servers, Printers and Wi-Fi devices in hotel.
- Managing Hotel PMS applications and providing User access to the employees.
- Managing Email Control Panels, configuring email outlooks and taking backups schedule wise.

Technical Skills:

- ✚ **Hospitality PMS:** Fortune NEXT 6.5 / Fortune NEXT 7.0 / FX Dine (POS) and eZee Front Desk / eZee POS / eZee Back Office.
- ✚ Microsoft SQL Server Administration.
- ✚ MCITP & Basic Networking.
- ✚ Completed training for **Microsoft Dynamics 365 CRM**.

Technical Exposure:

- **Servers:** Microsoft Windows Servers.
- **Desktops:** Windows 7, 8 and Windows 10.
- **Databases:** Microsoft SQL Servers.
- **Office:** Microsoft Office Suites (Word, Excel, Outlook, Power Point, etc.)
- **Projects Management Applications:** Salesforce CRM, Zoho Projects and MS Dynamics 365 CRM.
- **Reporting:** Designing Crystal Reports for Vouchers, Invoices, and Reports.

Strengths:

Ability to work as independently and as a team member. Always ready to learn new technologies and getting up to date with the latest products.

Personal Profile:

Full Name : Kamalakar Ravula
Father's name : Lingaiah
Date of birth : 26/11/1990
Gender : Male
Marital status : Single
Languages : English, Hindi and Telugu
Nationality : Indian
Hobbies : Travelling and watching movies

Declaration:

I hereby declare that the above given details are true to the best of my knowledge.

Place: Hyderabad

(Kamalakar Ravula)

Date: