**WHALES AJIBOLA Ssm, PSM, SmAc**

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**Summary**

Enthusiastic Scrum Master with about 8 years of progressive experience and proven success in helping software development teams deliver high quality products. I have extensive knowledge of the agile principles, values, and best practices that has helped in building self-organizing and high performing teams. I have successfully managed development teams transitioning from waterfall to agile methodology, involved in strategic planning and business process improvement, provided support to Product Owners, Business Analysts, Stakeholders, and the Organization at large.

I am a true servant leader and I understand no team or product is exactly the same, but with frequent inspect and adaptation, I have been able to spot impediments and utilized multiple agile practices, techniques or framework (Scrum, Kanban, Scrumban, Xp) to remove them while also making sure teams were operating at their optimal performance, and above all accelerate product delivery to the customers.

**Skills**

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| * Conflict resolution. * Stakeholders Engagement. * Systems Thinking. * Facilitation * Process Optimization * Team Empowerment | * Impediment remover * Team Building * Team Mentoring * Team Coaching. * Problem Solving. * Excellent Communication. |

**Experience**

Texas Instruments Inc

Dallas, TX

Senior Scrum Master 01/2020 - Current

***PROJECT:*** Enhancement of a Universal User Interface(UUI) and an automated stocker tracking application (RTD) which is integrated with the legacy system (SMS) used to track micro-chips location, history, inventory, lot ages and also send micro-chip lots to and from fab units.

* Facilitates scrum ceremonies (Daily stand-up, retrospective, backlog refinement, sprint review and planning sessions).
* Continuously improves efficiency of agile teams by identifying and removing impediments impacting progress of sprints or iterations.
* Facilitates workshops (Targeted Coaching), customized training that helps promote 100% agility across the organization.
* Mentors and Coaches the scrum team to become self-organized, cross-functional, and highly efficient team that delivers high-quality products and targeting 5% quality improvement each release.
* Assists team in making appropriate commitments through story selection, sizing and task definition and participates proactively developing and maintaining team standards, tools and best practices reducing development time by 30%.
* Facilitates a 20% reduction of defects leakage to production environment by influencing the development team to make good use of its definition of done.
* Coaches the product owner on backlog refinement, prioritization, and story splitting.
* Provides visibility on stories using metrics and KPI's to display scrum teams progress (Velocity trend, estimation variance, Scope changes, Commitment reliability, defect leakage, burn-up and burn down chart) reducing defect leakage, scope changes and velocity fluctuations by 20%, and increase commitment reliability from 70% to 96%.
* Develops dynamics to resolve conflict amongst team members.
* Promotes collaboration amongst the product owner, process owners, process engineers, the team, and other stakeholders to promote shared understanding of the product.
* Implements a ‘Stop Starting' and ‘Start Finishing' mindset to help teams focus on completing existing work before starting new.

SHIRO TECHNOLOGIES

Addison TX

Scrum Master 04/2018 to 12/2019

***PROJECT:*** **Ozone Insurance**

Integrated Customer Platform (ICP) to improve Customer experience while purchasing Liberty Mutual Insurance for Auto/health/fire/life/ Property & Casualty insurance.

* Facilitated scrum events (backlog grooming, sprint planning, stand-up meetings, reviews, retrospectives, and release planning sessions) at regular cadence and ensuring there's full engagement.
* Protected the development team from outside distractions, remove impediments, or team conflicts.
* Coached and mentored a team of 10 (6 co-located and 4 offshore) to self-organization, cross functionality, and full agile adoption.
* Collaborated with Product Owner to plan roadmap execution based on estimates and capacity, also identify risks to the plan.
* Coached and partner with product owner on backlog prioritization
* Facilitated documenting, publishing, and executing the team's continuous improvement plan through action points from retrospectives.
* Coached and mentored the scrum teams in its scrum adoption and Agile best practices.
* Facilitated the documentation of working agreement, definition of ready and definition of done.
* Introduced practices such as continuous integration, cycle timing, swarming, code/design reviews, pair programming which resulted in 25% velocity improvement.
* Trained teams in Agile Development including the use of ALM tools like JIRA and Confluence.

ACCENTURE

Irving, TX

Scrum Master 03/2016 to 03/2018

***PROJECT***: Implementation and support of a cloud-based ERP system that integrates Finance, Sales, Procurement, Marketing, Human Resources and Admin processes and operations.

* Facilitated scrum ceremonies (Daily stand-up, retrospective, backlog refinement, sprint review and planning sessions).
* Continuously improved efficiency of agile teams by protecting the development team from outside distractions, identifying, and removing impediments impacting progress of sprint or iterations.
* Successfully mentored and guided two cross-functional teams through transition from waterfall to agile.
* Ensured sprint plans include a healthy balance and prioritization between support work, technical debt, and new project feature innovation thus optimizing the effectiveness of the software delivery process.
* Protected the team from over commitment and disruption during sprints.
* Introduced Agile best practices such as time-boxing, continuous integration, code/design reviews, and pair programming to the team, thus improving the product quality by 20%.
* Facilitated periodic meetings between teams to create shared understanding of the requirements and cross team dependencies, yielding a reduction in overhead cost by 30%.
* Facilitated meetings with procurement thus fast tracking the development of a PPP module which sped up the acquisition and payment cycle by 40%.
* Developed dynamics to resolve conflict amongst team members.
* Facilitated estimating user stories using planning poker cards (Fibonacci).
* Ensured standards are adhered to, validating the testing process has been completed before releasing code.

Finance App Systems LTD

Victoria Island Lagos Nigeria

Business Data Analyst 01/2013 to 02/2016

***PROJECTS***:**Ned Bank South-Africa, ICB United Kingdom, ICB Bank NIG.**

Took a lead role in the implementation and support of the Online Accounts opening and Customer Enrolment Portal which is used to enter customer information and enroll customers in appropriate account plans for multiple regions.

* Determined operational objectives by studying business functions; gather information and requirement on the account opening services required in different regions.
* Helped in driving decision making through detailed analytics, insights, and reporting.
* Conduct one-on-one or small group interview sessions to gather functional requirement.
* Used SQL for managing large volume of data.
* Documented test results from sample and real data.
* Pulled real time data from multiple sources and dashboards to help decision making.

**Education**

MBA: Business Analytics

University of Illinois Urbana Champagne

BSC: ACCOUNTING

Adekunle Ajasin University, Nigeria

**CERTIFICATION**

* **Certified SAFE® 5.0 Scrum Master** (Scaled Agile Inc)
* **PSM** (Professional Scrum Master) Scrum.Org
* **SMAC** (Scrum Master Accredited Certification) Scrum International Institute
* **Lean Six Sigma Yellow Belt** (Six Sigma Study)
* **Microsoft Exam 70-767 Implementing a Data Warehouse Using Sql** (Microsoft)
* **Microsoft Exam 70-768 Developing Sql Data Models** (Microsoft)
* **AWS** Solution Architect (Amazon Web Services)