**Ajay Shiva**

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**career Objective**

* I would like to work in a competitive environment, which offers challenging projects and progressively higher responsibility. I would cherish a demanding position, which makes effective use of my knowledge & background.

**SKILL SET**

* Salesforce Administrator Tools.
* Unit Test and Deployment tools like Git and Jenkins.
* Data Management in Salesforce.
* Data Import,Data Export and Data Migration.
* Experience in Administration,Configuration and Support of Salesforce CRM applications.
* Order management in Salesforce.com.
* Workflow,Process Builder & Approvals.
* Reports, Dashboards.
* Standard and Custom Objects.

**Certifications**

* Salesforce Adminstration Certification(ADM 201)

**ORGANISATIONAL EXPERIENCE**

**I2Soft Technologies(2 years 7 Months Experience)**

**Growth Path:**

**Salesforce Administrator**

**Key Result Areas:**

* Created the ValidationRules**,** ApprovalProcess, workflowsfor automated lead routing, lead escalation and Email Alerts.
* Designed and developed ApexTriggers for various functional needs in the application.
* Designed various WebPages in VisualForce for functional needs within Salesforce.
* Involved in UnitTestingand TestCoveragefor triggers.
* Experience working with Force.com IDE, Data Loader, WorkBenchand salesforce**.**comSandbox environments.
* Implemented security and sharingrules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Worked on the designing of custom objects, custom fields,role based page layouts, customTabs, customreports, report folders, report extractions to various formats, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
* Developing inbound email handling functionality.

**Projects**

**#1:Real Estate Project**

**Role:**Salesforce Administration

**Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
* Configure and Set up relationship between various objects
* Configuring Page Layouts, Record Types, Managing Fields and their dependencies, Tabs
* Customized different page layouts and assigned them for different profile users.
* Customized tabs for among different business users groups and centers.
* Created various reports and dashboards.
* Imported data by mapping to business objects in CRM system using Apex data loader and Import/Export wizard.

**#2:Discovery Village CRM**

**Role:**Salesforce Administration

**Responsibilities:**

* Worked on various Salesforce.com standard objects and custom objects.
* Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules, Email Alerts, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.

**ACADEMIC DETAILS**

* **M.Tech** from PES University**,** Bengaluru in 2016; scored 8.02 CGPA.
* **B.E.** from Atria Institute of Technology, Bengaluru in 2014;scored 77.32%
* 12th from Anubhava Mantapa Independent P.U. College,Davanagere in 2010;scored 82.00%
* 10th from Sri Taralabalu Jagadguru Residential School,Davanagere in 2008; scored 86.72%.

**IT SKILLS**

**Platform Salesforce.com**

**Languages Java,Apex**

**Database Technologies: SOQL & SOSL,Dataloader**

**Operating System Windows XP/Vista/7/8/10**

**Web Technologies Visualforce, CSS And JavaScript**

**DevOps Tools Git, Jenkins**

**EXTRACURRICULAR ACTIVITIES**

* Received 1st prize in College Cricket Team; led the College Cricket Team in college.
* Participated in C Programming Competition in college.
* Got Cultural boy-2014 award in degree.

**PERSONAL DETAILS**

Date of Birth: 07th December 1992

Languages Known: English, Kannada, Hindi

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